

# NAN XIAO

Assistant Professor

Department of Information Systems  
College of Business and Entrepreneurship  
University of Texas Rio Grande Valley

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## EDUCATION

- PhD September 2012 Management Information Systems  
The State University of New York at Buffalo
- M.S. July 2002 Management Information Systems  
Dalian University of Technology, China
- B.S. July 1999 Management Information Systems  
Dalian University of Technology, China

## PROFESSIONAL EXPERIENCE

- 2012.9- Assistant Professor Department of Information Systems  
University of Texas Rio Grande Valley
- 2002.8-2006.8 Systems Analyst National Engineering Research Center for  
Enterprise Software, China

## RESEARCH INTERESTS

Health Information Technology, Information Security, Online Search, Crowdfunding

## AWARDS AND HONORS

Ph.D Student Achievement Award, School of Management, University at Buffalo, 2012  
Best Paper Award, 2nd International Conference on Internet Monitoring and Protection  
(ICIMP), 2007

## PUBLICATIONS

### Refereed Journal Publications

- Wang, J., Xiao, N., and H.R.Rao. 2015. "An Exploration of Risk Characteristics of Information Security Threats and Related Public Information Search Behavior," *Information Systems Research (ISR)* 26(3), 619-633
- Xiao, N., Sharman, R., H.R.Rao, and Upadhyaya, S, 2014," Factors Influencing Online Health Information Search: An Empirical Analysis of a National Cancer- Related Survey ". *Decision Support Systems* 57(1), 417-427
- Xiao, Nan, Mahajan, Supriya, Kishore, Rajiv, Venkata, Vishwanath Muthyam, Shaik, Nishath Ahmed, Anand, Edwin J., & Singh, Ranjit, 2014. Successful Implementation of eRx Systems: Creating Technology-Organization Alignment Using the Strategy Map Approach. *Information Systems Management*. 31(2), 104-119

- Xiao, N., Sharman, R., Singh R., and Singh, G., Rao, H., R., 2012. "‘Meaningful Use’ of Ambulatory EMR: Does it improve the Quality and Efficiency of Health Care?". *Health Policy and Technology* 1(1), 28-34
- Wang, J., Xiao, N., and Rao, H.R., 2012, " An Exploration of Risk Information Search via a Search Engine: Queries and Clicks in Healthcare and Information Security". *Decision Support Systems* 52(2), 395-405
- Xiao, N., Sharman, R., and Rao, H.R., 2012, "A Simulation-based Study for Managing Hospital Emergency Department’s Capacity in Extreme Events". *International Journal of Business Excellence* 5(1/2), 140-154.
- Wang, J., Xiao, N., & Rao, H. R., 2010, "Drivers of Information Security Search Behavior: An Investigation of Network Attacks and Vulnerability Disclosures". *ACM Transactions on Management Information Systems* 1(1), 3:1-3:23

### **Book Chapters**

- Wang, J., Xiao, N., and H.R.Rao, 2010, "An Exploration of the Search For Information Security," in: *Lecture Notes in Business Information Processing* R. Sharman, T.S. Raghu and H.R. Rao (eds.), Springer.

### **Refereed Conference Proceedings**

- Li, Y., Wu, S., and Xiao, N. 2015. "Smile: Click! Here Is Your Money! The Effect of Non-Verbal Cues on Crowdfunding Success", 2015 Academy of Management Conference (AOM). Vancouver, Canada, August 7<sup>th</sup> -11<sup>th</sup>
- Xiao, N., Sharman, R., Singh R., and Singh, G., Rao, H., R., 2011. "Will ‘Meaningful Use’ of EMR Improve the Quality and Efficiency of Healthcare? An Exploratory Analysis of Ambulatory EMR Usage", 2011 International Conference on Information Systems (ICIS), Shanghai, China, December 4<sup>th</sup> -7<sup>th</sup>
- Xiao, N., Sharman, R., Singh R., and Singh, G., Rao, H., R., 2011. "How Do EMR Functionalities Affect Health Care Outcomes? An Exploratory Analysis in Ambulatory Settings", The Second Annual Workshop on Health IT and Economics (WHITE), Washington, DC, October 21<sup>st</sup> -22<sup>nd</sup>
- Xiao, N., Sharman, R., and H.R.Rao. 2011. "EHR Adoption and Patient Safety: The Role of EHR and Health Care Provider Characteristics," 17th Americas Conference on Information Systems (AMCIS), Detroit, Michigan, August 4<sup>th</sup>-7<sup>th</sup>
- Xiao, N., and Kishore, R. 2011. "Antecedents and Outcomes of Absorptive Capacity- a Meta-Analysis," 17th Americas Conference on Information Systems (AMCIS), Detroit, Michigan, August 4<sup>th</sup>-7<sup>th</sup>
- Wang, J., Xiao, N., and Rao, H.R., 2010, "A Topical Exploration of Extent of Online Information Search," The ninth workshop on e-business (WEB), St. Louis, Missouri, Dec 11<sup>th</sup>
- Wang, J., Xiao, N., & Rao, H. R., 2009, "Impacts of Network Attacks and Vulnerability Disclosures on Information Security Search Behavior," The eighth workshop on e-business (WEB). Phoenix, Arizona, Dec 15<sup>th</sup>

- Xiao, N., Dutta, S., Sharman, R., and Rao, H.R., 2009, "A Simulation-based Study in A Hospital Emergency Department: Capacity and Workflow Issues," 15th Americas Conference on Information Systems (AMCIS), San Francisco, California, August 6<sup>th</sup>-9<sup>th</sup>
- Sudumbrekar, K., Xiao, N., Sharman, R., and Das-smith, S., 2009, "Security Enhanced Integrative Modeling Language (SEIML): A conceptual modeling grammar for agile business information systems," 4<sup>th</sup> International Conference on Design Science Research in Information Systems and Technology (DESRIST), Malvern, PA, May 7<sup>th</sup> -8<sup>th</sup>
- Xiao, N., Sharman, R., Rao, H.R., and Upadhyaya, S.J., 2008, "Infrastructure Interdependencies Modeling and Analysis - A Review and Synthesis," 14th Americas Conference on Information Systems (AMCIS), Toronto, Ontario, August 14<sup>th</sup>-17<sup>th</sup>
- Wang, J., Xiao, N., and Rao, H.R. , 2007, "An Investigation of Cybercrime-Related Online Search Behavior vs General Search Behavior," 2nd International Conference on Internet Monitoring and Protection (ICIMP) Silicon Valley, CA, July 1<sup>st</sup>-6<sup>th</sup> .(Acceptance Rate 30%) (Best Paper Award)

## **TEACHING**

### **University of Texas-Pan American**

- CIS 1201: Introduction to Information Systems & Technology (Undergraduate level)  
 CIS/INFS 1301: Computer Information Systems (Undergraduate level)  
 INFS 2300: Data Modeling Management Tools (Undergraduate level)  
 CIS 3338: Computer Networks and the Internet (Undergraduate level)  
 CIS 3390: Management Information System (Undergraduate level online course)  
 CIS 4397: Health CIS (Undergraduate level)  
 CIS 4399: Selected Topics in HCIS (Undergraduate level)  
 MIS 6330: Management Information Systems (MBA level)  
 QUMT 6310: Business Research Foundations (MBA level)

## **SERVICE**

### **Institutional Service**

- University Library Committee, UTPA (2014-2015)  
 College Scholarship & Recruiting Committee, College of Business, UTPA (2012-present)  
 Department Faculty Search Committee, CIS&QUMT Department, UTPA (2014, 2015)  
 Department Annual Review Committee, CIS&QUMT Department, UTPA (2012-present)  
 Department Post Tenure Review Standard Revision Committee, CIS&QUMT Department, UTPA (2012-2013)

## **Professional Service**

Ad Hoc coordinating editor for Information Systems Frontier (2012-present)

Program committee member for Workshop on Information Technologies and Systems (WITS) (2014, 2015)

Ad-hoc reviewer for INFORMS Journal on Computing, Decision Support Systems, Information and Management, Information Systems Frontiers, Communication of AIS, Electronic Commerce Research and Applications