

Dr. Hale Kaynak

The University of Texas Rio Grande Valley
Department of Management
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EDUCATION

PhD, University of North Texas, 1996
Major: Production and Operations Management

MBA, Appalachian State University, 1991
Major: Business Administration

BS, Yildiz University, 1979
Major: Chemical Engineering

EMPLOYMENT

Academic - Post-Secondary

Professor of Production/Operations Management, University of Texas Rio Grande Valley
(September 2015)

Professor of Production/Operations Management, University of Texas-Pan American (September 1,
2008 - August 31, 2015)

Ph.D. Program Director, University of Texas-Pan American (June 2011 - May 2013)

Research Fellow, Institute for Population Health Policy, University of Texas-Pan American (2008 -
2010)

Associate Professor of Production/Operations Management, University of Texas-Pan American
(September 1, 2003 - August 31, 2008)

Assistant Professor of Production/Operations Management, University of Texas-Pan American
(September 1, 1997 - August 31, 2003)

Visiting Assitant Professor of Production/Operations Management, Univeristy of Colorado at
Colorado Springs (August 1996 - May 1997)

Teaching Assistant/Teaching Fellow, University of North Texas (1991 - 1996)

Graduate Assistant, Appalachian State Univesity (1989 - 1991)

Professional

Chief Chemical Engineer, CBS Paint Corporation, Izmit, Turkey (September 1980 - October 1986)

Licensures and Certifications

Quality Matters Rubric Update Sixth Edition (RU) Certification, (January 2019)

Quality Matters Certification , <https://www.qualitymatters.org/>. (June 2018)

PUBLICATIONS

Books

Hale Kaynak. *Total Quality Management and Just-in-Time Purchasing: Their Effects on Performance of Firms Operating in the U.S.* New York, NY: Garland Publishing Inc., 1997.

Book Chapters

Subhajit Chakraborty and Hale Kaynak. "Dimensions of Patient Care Quality: An Empirical Framework." *Models and Applications in the Decision Sciences: Best Papers from the 2015 Annual Conference*. Pearson Press, Upper Saddle River, NJ, 2015: 195-211.

Conference Proceedings

Muratcan Erkul and Hale Kaynak. *Innovation Patterns in Sustainable Practice Implementation: A Supply Chain Perspective*. 2018 Annual Meeting of the Decision Sciences Institute Proceedings. (November 2018)

Sarah Kimakwa, Jorge Gonzalez, and Hale Kaynak. *The Role of Servant Leadership Style on Social Venture Performance*. Los Angeles, CA: 15th Annual Social Entrepreneurship Conference. (November 2018)

Santosh Nandi and Hale Kaynak. *A Circular Business Model (CBM) Acceptance Framework*. 2017 Annual Meeting of the Decision Sciences Institute Proceedings. (2017)

Tony Lynch and Hale Kaynak. *Toward a Typology of Organizational Responses to Significant Man-made Supply Chain Disruptions*. Decision Sciences Institute. (November 2017)

Subhajit Chakraborty and Hale Kaynak. *Empirically Establishing Patient Care Quality*. Decision Sciences Institute. (November 2015): 195-211.

Azadeh Zamanian and Hale Kaynak. *The Evolution of the Three Pillars of Sustainability*. Decision Sciences Institute. (November 2015): 195-211.

Subhajit Chakraborty and Hale Kaynak. *Measuring Patient Care Quality*. Proceedings: 45th Annual Meeting of the Decision Sciences Institut5. (2014)

Juliana Celestini, Iuri Gavronski, and Hale Kaynak. *Social Capital for Buying Firms: Why Does It Matter*. Proceedings: 45th Annual Meeting of the Decision Sciences Institute. (November 2014)

Leopoldo Gutiérrez, Vanesa Barrales-Molina, and Hale Kaynak. *The Role of Human Resource-Related Quality Management Practices*. Palermo: Proceedings: 21st International Annual EurOMA Conference. (2014)

Young Sik Cho and Hale Kaynak. *The Patterns of Product and Process Innovations: Resource-Based View*. Academy of Management Proceedings. (August 2014)

Muratcan Erkul, Hale Kaynak, and Subhajit Chakraborty. *Paucity of Replication Research in OM studies*. Proceedings: 44th Annual Meeting of the Decision Sciences Institute. (November 2013)

Xingxing Zu, Hale Kaynak, Dongqin Yao, Huaming Zhou, and Xiaowei Zhu. *A cross-country replication study of the impact of quality management on performance*. Proceedings: 44th Annual Meeting of the Decision Sciences Institute. (November 2013)

Subhajit Chakraborty and Hale Kaynak. *Which service characteristics determine the degree of customer co-production in service generation?*. Proceedings: 44th Annual Meeting of the Decision Sciences Institute. (November 2013)

Vilmar Tondolo, Hale Kaynak, and Cláudia Cristina . *Developing Offshoring Operations Capabilities: A Dynamic Capabilities Approach*. Decision Sciences Institute. (2012)

Subhajit Chakraborty, Muratcan Erkul, and Hale Kaynak. *Exploring extent of servitization, organizational innovativeness, and customer focus in manufacturing firms* . Decision Sciences Institute. (2012)

Vilmar Tondolo, Cláudia Cristina , and Hale Kaynak. *Development of Offshore Operations Capabilities: A Multi-Case Study*. Brazilian Academy of Management . (2011)

Subhajit Chakraborty and Hale Kaynak. *Typology of extent of outsourcing in professional service firms* . Decision Sciences Institute. (2011)

Vilmar Tondolo, Hale Kaynak, Yeda Swirsky, and Cláudia Cristina . *An Integrated Review of Offshore Operations Literature*. Decision Sciences Institute. (2010)

Olga Chapa and Hale Kaynak. *Attracting the Collectivist Female: The Challenge of Relocation Requirements*. Proceedings: 8th International Academy of Management and Business (IAMB) 2010 Summer Conference. (2010)

Vilmar Tondolo, Hale Kaynak, Cláudia Cristina , and Yeda Swirsky. *Developing Capabilities to Manage Offshore Operations: An Exploratory Study*. Proceedings: 2010 International Conference on Logistics Research (RIRL). (2010)

Hale Kaynak and Ivan Montiel. *The Relationship between Sustainable Supply Chain Management and Sustainable Performance: An Integrated Framework*. Academy of Management. (August 2009)

Hale Kaynak and Amelia Carr. *The Relationships between Information Sharing, Coordination, and Firm Performance: Competing Models*. Proceedings: 2008 Academy of Management Conference. (August 2008)

Anant Deshpande and Hale Kaynak. *A Review of the Literature on Mass Customization: Looking Backward and Forward*. Dallas, TX: Eighteenth Annual Conference of the Production and Operations Management Society. (May 2007)

Amelia Carr, Hale Kaynak, and Senthilkumar Muthusamy. *Cross-functional Coordination Capability within Firms and its Effect on Firm Performance*. San Antonio, TX: 37th Annual Meeting of the Decision Sciences Institute. (November 2006)

Hale Kaynak. *A Broader Measurement of Performance in Firms Implementing TQM*. San Francisco, CA: 36th Annual Meeting of the Decision Sciences Institute. (November 2005)

Amelia Carr and Hale Kaynak. *The Role of Information Sharing on Technical Support for Suppliers and Their Effects on Performance*. San Francisco, CA: 36th Annual Meeting of the Decision Sciences Institute. (November 2005)

Hale Kaynak. *The Mediating Role of Organizational Effectiveness on the Relationship between TQM and Firm Performance* Boston, MA: 35th Annual Meeting of the Decision Sciences Institute. (November 2004)

Hale Kaynak. *An Assessment of Correlational Research in Operations Management*. Washington, DC: 34th Annual Meeting of the Decision Sciences Institute. (November 2003)

Journal Articles

- Muratcan Erkul, Subhajit Chakraborty, and Hale Kaynak. The Strategic Value of Servitization: A Quality Management Perspective. Online, (September 2021): 14.
<https://doi.org/10.1080/10686967.2021.1962774>
- Subhajit Chakraborty, Hale Kaynak, and José Pagán. Bridging Hospital Quality Leadership to Patient Care Quality. *International Journal of Production Economics*. 233, no. March (March 2021): 14.
- Madhavi Nandi, Santosh Nandi, Hiram Moya, and Hale Kaynak. Blockchain Technology-enabled Supply Chain Systems and Supply Chain Performance: A Resource-based View. Bingley, England: *Supply Chain Management: an International Journal*. 25, no. 6 (July (3rd Quarter/Summer) 2020): 841-862.
- Leopoldo Gutiérrez, Vanesa Barrales-Molina, and Hale Kaynak. The Role of Human Resource-Related Quality Management Practices in Generating Dynamic Capabilities. *International Journal of Operations and Production Management*. (2018)
- Subhajit Chakraborty and Hale Kaynak. Towards A Triadic Quality Measurement Framework for U.S. Healthcare. American Society for Quality: *Quality Management Journal*. (January (1st Quarter/Winter) 2018)
- Adriana Roseli Wunsch Takahashi, Sergio Bulgacov, Claudia Bitencourt, and Hale Kaynak. Expanding the Dynamic Capabilities View: Special Contributions. *Revista de Administração de Empresas*. 57, no. 3 (2017): 209-214.
- Muratcan Erkul, Hale Kaynak, and Ivan Montiel. Supplier Relations and Sustainable Operations: The Roles of Codes of Conduct and Human Resource Development. *International Journal of Integrated Supply Management*. 9, no. 3 (2015): 225-249.
- Subhajit Chakraborty and Hale Kaynak. Role of Service Characteristics in Determining the Degree of Customer Involvement: A Typology. *International Journal of Services and Standards*. 9, no. 1 (2014): 3-18.
- Hale Kaynak and Amelia Carr. The Role of Information Sharing and Coordination in Managing Supply Chain Relationships. *International Journal of Integrated Supply Management*. 7, no. 4 (December 2012): 246–271.
- Hale Kaynak and Xingxing Zu. An Agency Theory Perspective on Supply Chain Quality Management. *International Journal of Operations and Production Management*. 32, no. 4 (2012): 423-446.
- Vilmar Tondolo, Hale Kaynak, de Souza, Yeda Swirski, and Cláudia Cristina Bitencourt. Offshore Operations Capabilities: An Exploratory Study. *Journal of Operations and Supply Chain Management*. 4, no. 2 (2011): 31-42.
- Hale Kaynak and Janet Hartley. A Replication and Extension of Quality Management into the Supply Chain. *Journal of Operations Management*. 26, no. 4 (2008): 468-489.
- Amelia Carr, Hale Kaynak, Janet Hartley, and Anthony Ross. Supplier Dependence: Impact on Supplier's Participation and Performance. *International Journal of Operations and Production Management*. 28, no. 9 (September 2008): 899-916.
- Amelia Carr, Hale Kaynak, and Senthilkumar Muthusamy. The Cross-Functional Coordination between Operations, Marketing, Purchasing and Engineering and the Impact on Performance. *International Journal of Manufacturing and Technology Management*. 13, no. 1 (January (1st Quarter/Winter) 2008): 55-77.

Amelia Carr and Hale Kaynak. Communication Methods, Information Sharing, Supplier Development and Performance: An Empirical Study of their Relationships. *International Journal of Operations and Production Management*. 27, no. 4 (April (2nd Quarter/Spring) 2007): 346-370.

Hale Kaynak and Janet Hartley. Using Replication Research for Just-in-Time Purchasing Construct Development. *Journal of Operations Management*. 24, no. 6 (December 2006): 868-892.

Hale Kaynak. Measuring Organizational Effectiveness and Business Performance in Firms Implementing Total Quality Management. *International Journal of Manufacturing and Technology Management*. 8, no. 4 (April (2nd Quarter/Spring) 2006): 355-381.

Hale Kaynak and Janet Hartley. Exploring Quality Management Practices and High Tech Firm Performance. *Journal of High Technology Management Research*. 16, no. 2 (2005): 255-272.

Hale Kaynak. Implementing JIT Purchasing: Does the Level of Technical Complexity in the Production Process Make a Difference?. *Journal of Managerial Issues*. 17, no. 1 (2005): 76-100.

Hale Kaynak and Jose Pagan. Just-in-Time Purchasing and Technical Efficiency in the Manufacturing Sector. *International Journal of Production Research*. 41, no. 1 (2003): 1-14.

Hale Kaynak. The Relationship between Total Quality Management Practices and Their Effects on Firm Performance. *Journal of Operations Management*. 21, no. 4 (2003): 405-435.

Hale Kaynak. The Relationship between Just-in-Time Purchasing Techniques and Firm Performance. *IEEE Transactions on Engineering Management*. 49, no. 3 (2002): 205-217.

Melody McCracken and Hale Kaynak. An Empirical Investigation of the Relationship between Quality and Productivity. *Quality Management Journal*. 3, no. 2 (1996): 36-51.

Sarah KImakwa, Jorge Gonzalez, and Hale Kaynak. Social Entrepreneur Servant Leadership and Social Venture Performance: How are They Related?. *Journal of Business Ethics*.

Hale Kaynak, Ivan Montiel, and Muratcan Erkul. Towards Defining the Dimensions of Sustainable Supply Chain Management: A Literature Review and Framework.

Subhajit Chakraborty and Hale Kaynak. Managing Risk in Outsourced Professional Services. *Academy of Management: Academy of Management Review*.

Xingxing Zu, Hale Kaynak, Dongqin Yao, Huaming Zhou, and Xiaowei Zhu. Understanding Quality Management in China: A Replication and Comparative Study. *Decision Sciences/Decision Sciences Institute*.

Subhajit Chakraborty and Hale Kaynak. Managing Patient Care Quality Performance: A Lean Supply Chain Perspective.

Periodicals

Hale Kaynak. Special Report: Where Have All Our Paper Gone?. *Academy of Management: Perspectives, The Newsletter For The Operations Management Division*. 30, no. 2 (2003): 6,8,10.

Hale Kaynak. Where Have All Our Papers Gone?. *Perspectives, The Newsletter For The Operations Management Division*. *Academy of Management*. 30, no. 1 (2002): 6,9.

Under Submission

Journal Articles

Hale Kaynak, Ivan Montiel, and Muratcan Erkul. Towards Defining the Dimensions of Sustainable

Supply Chain Management: A Literature Review and Framework.

AWARDS AND HONORS

2015 COBA research day competition, Doctoral Category, advisor to Subhajit Chakraborty, First place.. (2015)

Best Student Paper Award with Chakraborty, Subhajit, 46h Annual Meeting of the Decision Sciences Institute (2015) (November 2015)

Student Research Mentor of the Year 2011-2012, The University of Texas-Pan American, College of Business Administration Research Day. (2012)

The University of Texas-Pan American, 2012 College Excellence Award in Research. (2012)

UTPA Leadership Education Accelerated Program (LEAP) Certificate. (December 2011)

Provost Awards for Latin American Studies. (2010)

Best Reviewer for the Journal of Operations Management for 2007, Elsevier (2008)

Who's Who in America, Marquis (2007)

Who's Who in American Education, Marquis (2007)

Who's Who in Finance and Business, Marquis (2007)

Who's Who in America, Marquis (2005)

Who's Who in Business Higher Education, AcademicKeys (2003)

2000 Outstanding Scholars of the 21st Century, The International Biographical Centre of Cambridge, England (2002)

APICS International Student Paper Competition, Third Place, APICS, Region VI (2002)

OrderTrust Academic Excellence Award (Teacher-student team), OrderTrust, Inc. (2000)

Outstanding Research Scholarship, University of North Texas (1995)

Outstanding Research Scholarship, University of North Texas (1994)

Texas Public Education Grant. (1994)

Texas Public Education Grant. (1994)

Dr. Juran Meeting Scholarship, ASQC-Juran Institute (1993)

Outstanding Research Scholarship, University of North Texas (1993)

APICS International Student Paper Competition, Second Place, APICS, North Texas Chapter (1992)

Outstanding Research Scholarship, University of North Texas (1992)

Beta Gamma Sigma (Member). (1991)

Phi Kappa Phi (Member). (1991)

Top Graduate Student in MBA Program, Appalachian State University (1991)

College of Business International Scholarship, Appalachian State University (1990)

Out-of-State Scholarship, Appalachian State University (1990)

Cratis D. Williams Graduate School Alumni Fellowship. (1989)

Out-of-State Scholarship, Appalachian State University (1989)

PRESENTATIONS

Kwanheui Cheon and Hale Kaynak. "A Research Framework for Improving Supplier Sustainability Performance," 2021 Annual Meeting of the Decision Sciences Institute, Decision Sciences Institute, Virtual Platform. (November 2021)

Hale Kaynak "The 3D Printing Technology's Mixed Effects on Sustainability," 2021 Annual Meeting of the Decision Sciences Institute, Decision Sciences Institute, Virtual Platform. (November 2021)

Hale Kaynak "Understanding the Relationships between Innovation, SSCM, and Performance," 2021 Annual Meeting of the Decision Sciences Institute, Decision Sciences Institute, Virtual Platform. (November 2021)

Nandi Santosh, Hale Kaynak, Muratcan Erkul, and , Zhaohui Wu. "Sustainable Approaches for Resilient Supply Chains," SUSTEX2021 Summit, Texas A&M University - Central Texas, Virtual Platform. (April 2021)

Hale Kaynak "How to Mitigate Sustainable Supply Chain Disruptions through Innovations," 2020 Annual Meeting of the Decision Sciences Institute, Decision Sciences Institute, Virtual Platform. (November 2020)

Nandi Santosh and Hale Kaynak. "Supply Chain Preparedness from a Circular Economy Business Model Perspective," 2020 Annual Meeting of the Decision Sciences Institute, Decision Sciences Institute, Virtual Platform. (November 2020)

Kwanheui Cheon and Hale Kaynak. "Systematic Review of Reshoring: What does the Future Hold?," 2020 Annual Meeting of the Decision Sciences Institute, Decision Sciences Institute, Virtual Platform. (November 2020)

Hale Kaynak "The Role of Blockchain Technologies in Monitoring Multi-tier Suppliers' Sustainability Practices," 2020 Annual Meeting of the Decision Sciences Institute, Decision Sciences Institute, Virtual Platform. (November 2020)

Nandi Santosh and Hale Kaynak. "Circular Economy Business Model Practices: A Multi-Tiered Supply Chain Perspective," 80th Annual Meeting of the Academy of Management, Academy of Management, Virtual Platform. (August 2020)

Nandi Santosh and Hale Kaynak. "Practicing Circular Economy Business Models: A Supply Chain Perspective," 2019 Annual Meeting of the Decision Sciences Institute, Decision Sciences Institute, New Orleans, LA.. (November 2019)

Kwanheui Cheon and Hale Kaynak. "Suppliers' Sustainability Activities through the Lens of Institutional Theory," 2019 Annual Meeting of the Decision Sciences Institute, Decision Sciences Institute, New Orleans, LA.. (November 2019)

Santosh Nandi and Hale Kaynak. "A Contingency Approach for Supply Chain Preparedness to Pursue Circular Economy Business Models (CEBM)," 30th Annual Conference of the Production and Operations Management Society, Production and Operations Management Society, Chicago, IL. (May 2019)

Hale Kaynak " The Relationship between Innovations and Sustainable Supply Chain Management Practices: Insights from Case Research," 30th Annual Conference of the Production and Operations Management Society, Production and Operations Management Society, Washington, D.C.. (May 2019)

Hale Kaynak " Innovation Patterns in Sustainable Practice Implementation: A Supply Chain Perspective," 2018 Annual Meeting of the Decision Sciences Institute, Decision Sciences Institute, Chicago, IL. (November 2018)

Santosh Nandi and Hale Kaynak. "Intellectual Structures of Circular Economy within the Conversation of Supply Chain Management – a Bibliometric Review," 2018 Annual Meeting of the Decision Sciences Institute, Decision Sciences Institute, Chicago, IL. (November 2018)

Sarah Kimakwa, Jorge Gonzalez, and Hale Kaynak. "The Role of Servant Leadership Style on Social Venture Performance." 15th Annual Social Entrepreneurship Conference, Los Angeles, California. (November 2, 2018)

Enda Tolon and Hale Kaynak. "Supply Chain Sustainability in Biomass Industry," Twentyninth Annual Conference of the Production and Operations Management Society, Production and Operations Management Society, Houston, TX. (May 2018)

Mert Tolon and Hale Kaynak. "The Effects of Man-Made Earthquakes on Supply Chain Management," Twentyninth Annual Conference of the Production and Operations Management Society, Production and Operations Management Society, Houston, TX. (May 2018)

Muratcan Erkul and Hale Kaynak. "The Journey from Quality Management to Sustainability: A Supply Chain Perspective," Twentyninth Annual Conference of the Production and Operations Management Society, Production and Operations Management Society, Houston, TX. (May 2018)

Santosh Nandi and Hale Kaynak. "Intellectual Structures of Circular Economy within the Conversation of Supply Chains: A Bibliometric Review," Brownbag Research Seminar, Department of Management The Robert C. Vackar College of Business & Entrepreneurship, The University of Texas Rio Grande Valley, The Robert C. Vackar College of Business & Entrepreneurship, The University of Texas Rio Grande Valley, Edinburg, TX. (April 2018)

Santosh Nandi and Hale Kaynak. " A Circular Business Model (CBM) Acceptance Framework." 2017 Annual Meeting of the Decision Sciences Institute, Washington DC. (2017)

Muratcan Erkul and Hale Kaynak. "Exploring Firm Innovativeness and Sustainability Practices Implementation in Supply Chain Management," 48th Annual Meeting of the Decision Sciences Institute, Decision Sciences Institute, Washington D.C.. (November 2017)

Kwanheui Cheon and Hale Kaynak. "The Systematic Review for Searching the Use of Embeddedness within Supply Chain Management," 48th Annual Meeting of the Decision Sciences Institute, Decision Sciences Institute, Washington D.C.. (November 2017)

Tony Lynch and Hale Kaynak. " Toward a Typology of Organizational Responses to Significant Man-made Supply Chain Disruptions." 48th Annual Meeting of the Decision Sciences Institute, Washington D.C.. (November 2017)

Hale Kaynak, José Pagán, and Subhajt Chakraborty. "A Review of Population Health Management: What do We Know? How can It be Used?," 48th Annual Conference of the European Decision Sciences Institute (EDSI 2017), Decision Sciences Institute, Granada Spain. (May 2017)

Mert Tolon and Hale Kaynak. "Are Man-made Earthquakes Jolting Your Supply Chain? An Exploratory Study," Brownbag Research Seminar, Department of Management The Robert C. Vackar College of Business & Entrepreneurship, The University of Texas Rio Grande Valley, The

Robert C. Vackar College of Business & Entrepreneurship, The University of Texas Rio Grande Valley, Edinburg, TX. (April 2017)

Enda Tolon and Hale Kaynak. "Biomass Industry: Are its Supply Chains Sustainable?," Brownbag Research Seminar, Department of Management The Robert C. Vackar College of Business & Entrepreneurship, The University of Texas Rio Grande Valley, The Robert C. Vackar College of Business & Entrepreneurship, The University of Texas Rio Grande Valley, Edinburg, TX. (April 2017)

Muratcan Erkul and Hale Kaynak. "Innovative Suppliers: How do They Contribute to Sustainable Supply Chains?," 47th Annual Meeting of the Decision Sciences Institute, Decision Sciences Institute, Austin, TX. (November 2016)

Subhajit Chakraborty and Hale Kaynak. "Supply Chain Risks to Patient Care Quality in U.S. Hospitals, Panel: Supply Chain Risk Management & Value of Information," 47th Annual Meeting of the Decision Sciences Institute, Decision Sciences Institute, Austin, TX. (November 2016)

Kwanheui Cheon and Hale Kaynak. "The Role of Types of Embeddedness and Knowledge in Information Sharing across Supply Chains," 47th Annual Meeting of the Decision Sciences Institute, Decision Sciences Institute, Austin, TX. (November 2016)

Subhajit Chakraborty and Hale Kaynak. "Linking Hospital Leadership, Healthcare Team Effectiveness and Patient Care Quality," 2016 Academy of Management Conference, Academy of Management, Anaheim, CA. (August 2016)

Azadeh Zamanian and Hale Kaynak. "Linking Sustainability Strategy to Operations Strategy," 2016 Academy of Management Conference, Academy of Management, Anaheim, CA. (August 2016)

Hale Kaynak and Azadeh Zamanian. "Implementation of Quality Management Practices and Organizational Learning: An Empirical Investigation," Twentyseventh Annual Conference of the Production and Operations Management Society, Production and Operations Management Society, Orlando, FL. (May 2016)

Hale Kaynak, Kwanheui Cheon, Gokce Esenduran, Mahour Parast, and Lawrence Fredendall. "Panel: Circular Economy and Closed Loop Supply Chains: Does Industry Matter? ," Twentyseventh Annual Conference of the Production and Operations Management Society, Production and Operations Management Society, Orlando, FL. (May 2016)

Kwanheui Cheon and Hale Kaynak. "Offshoring and the Change of the Degree of Supply Base Concentration Over Time from Agency Perspective," 46th Annual Meeting of the Decision Sciences Institute, Decision Sciences Institute, Seattle, WA. (November 2015)

Subhajit Chakraborty and Hale Kaynak. "Empirically Establishing Patient Care Quality," 46th Annual Meeting of the Decision Sciences Institute, Decision Sciences Institute, Seattle, WA. (November 2015)

Azadeh Zamanian and Hale Kaynak. "The Evolution of the Three Pillars of Sustainability," 46th Annual Meeting of the Decision Sciences Institute, Decision Sciences Institut, Seattle, WA. (November 2015)

Hale Kaynak and Muratcan Erkul. "Contribution of Lean Purchasing to Sustainability." Decision Science Institute Meeting , Seattle, WA. (November 22, 2015)

Leopoldo Gutiérrez, Vanesa Barrales-Molina, and Hale Kaynak. "How Dynamic Capabilities Affect Firms' HR-Related QM Practices-Strategic Flexibility Relationship," 2015 Academy of Management Annual Meeting, Academy of Management, Vancouver, Canada. (August 2015)

Subhajit Chakraborty and Hale Kaynak. "Measuring Patient Care Quality," 45th Annual Meeting of the Decision Sciences Institute, Decision Sciences Institute, Tempe, FL. (November 2014)

Juliana Celestini, Iuri Gavronski, and Hale Kaynak. "Social Capital for Buying Firms: Why Does It Matter?," 45th Annual Meeting of the Decision Sciences Institute, Decision Sciences Institute, Tempe, FL. (November 2014)

Kwanheui Cheon and Hale Kaynak. "The Role of Supplier Satisfaction, Relational Embeddedness, Commitment, and Proactive Behavior in Improving Supplier Operational Performance." DSI, Tampa. (November 2014)

Muratcan Erkul and Hale Kaynak. "Process Innovation: Transition to Sustainable Supply Chain Management Practices," Decision Sciences Meeting, Decision Sciences Institute, Tampa Florida. (November 22, 2014)

Young Sik Cho and Hale Kaynak. "The Patterns of Product and Process Innovations: Resource-Based View," 2014 Academy of Management Annual Meeting, Academy of Management, Philadelphia, PA. (August 2014)

Hale Kaynak and Jorge Gonzalez. "Major Management Journals and the Publication Process," New Ph.D. Student Orientation, Department of Management, College of Business Administration, The University of Texas – Pan American, Department of Management, College of Business Administration, The University of Texas – Pan American, Edinburg, TX. (August 2014)

Leopoldo Gutiérrez, Vanesa Barrales-Molina, and Hale Kaynak. "New Product Development and Strategic Flexibility: The Role of Human Resource-Related Quality Management Practices," 21st International Annual EurOMA Conference, European Operations Management Association, Palermo, Italy. (June 2014)

Hale Kaynak. "Overview of Dissertation Process," Dissertation Workshop, College of Business Administration, The University of Texas – Pan American, College of Business Administration, The University of Texas – Pan American, Edinburg, TX. (May 2014)

Juliana Celestini, Iuri Gavronski, and Hale Kaynak. "The Relationship of Social Capital and Operational Performance," Twentyfifth Annual Conference of the Production and Operations Management Society, Production and Operations Management Society, Atlanta, GA. (May 2014)

Xingxing Zu, Hale Kaynak, Dongqing Yao, Huaming Zhou, and Xiaowei Zhu. "A cross-country replication study of the impact of quality management on performance." Decision Sciences Meeting, Baltimore, MD. (November 19, 2013)

Muratcan Erkul, Hale Kaynak, and Subhajit Chakraborty. "Paucity of Replication Research in OM studies." Decision Sciences Meeting, Baltimore, MD. (November 19, 2013)

Subhajit Chakraborty and Hale Kaynak. "Which service characteristics determine the degree of customer co-production in service generation?," Decision Sciences Meeting, Decision sciences Institute, Baltimore, MD. (November 19, 2013)

Hale Kaynak. "Journal Review Process," Brownbag Research Seminar, Department of Management, College of Business Administration, The University of Texas – Pan American, Department of Management, College of Business Administration, The University of Texas – Pan American, Edinburg, TX. (September 2013)

Shawn Saladin, Marci McMahon, Robert Schweller, and Hale Kaynak. "Getting Published: Submission Process and Publication Strategies," UTPA First-Year Faculty Support Program, Office of the Vice Provost, UTPA. (April 15, 2013)

Vilmar Antonio Gonçalves Tondolo, Hale Kaynak, and Cláudia Cristina Bitencourt. "Developing Offshoring Operations Capabilities: A Dynamic Capabilities Approach," 43rd Annual Meeting of the Decision Sciences Institute, Decision Sciences Institute, San Francisco, CA. (November 2012)

Subhajit Chakraborty, Muratcan Erkul, and Hale Kaynak. "Exploring extent of servitization, organizational innovativeness, and customer focus in manufacturing firms." Decision Sciences Meeting, San Francisco, CA. (November 18, 2012)

Hale Kaynak, Muratcan Erkul, and Ivan Montiel. "Developing Sustainable Suppliers: Roles of Codes of Conduct & Sustainable Human Resource Development," 2012 Academy of Management Annual Meeting, Academy of Management, (August 2012)

Subhajit Chakraborty and Hale Kaynak. "Managing Vendor Relationships in Professional Service Firms that Outsource," 2012 Academy of Management Annual Meeting, Academy of Management, Boston, MA. (August 2012)

Subhajit Chakraborty and Hale Kaynak. "Typology of extent of outsourcing in professional service firms," Decision Sciences Meeting, Decision Sciences Institute, Boston, MA. (November 22, 2011)

Vilmar Tondolo, Antonio Gonçalves, Cláudia Cristina Bitencourt, and Hale Kaynak. "Development of Offshore Operations Capabilities: A Multi-Case Study." 2011 Brazilian Academy of Management Annual Meeting (35th ANPAD Meeting), (September 2011)

Chapa Olga and Hale Kaynak. "A Study of Gender and Relocation," 2011 Academy of Management Annual Meeting, Academy of Management, San Antonio, TX. (August 2011)

Hale Kaynak and Nuran Acur. "Management Innovation and Performance: Role of Organizational Effectiveness," 2011 Academy of Management Annual Meeting, Academy of Management, San Antonio, TX. (August 2011)

Vilmar Antonio Gonçalves Tondolo, Hale Kaynak, Cláudia Cristina Bitencourt, and Yeda Swirski de Souza. "Developing Capabilities to Manage Offshore Operations: An Exploratory Study," 2010 International Conference on Logistics Research (RIRL), RIRL, Bordeaux, France. (2010)

Hale Kaynak. "Research in Supply Chain Management and Logistics: Looking at Present and Toward the Future," 2010 International Conference on Logistics Research (RIRL), RIRL, Bordeaux, France. (2010)

Hale Kaynak and Xngxing Zu. 41st Annual Meeting of the Decision Sciences Institute, San Diego, CA. (November 2010)

Vilmar Antonio Gonçalves Tondolo, Hale Kaynak, Yeda Swirski de Souza, and Cláudia Cristina Bitencourt. "An Integrated Review of Offshore Operations Literature," 41st Annual Meeting of the Decision Sciences Institute, Decision Sciences Institute, San Diego, CA. (November 2010)

Olga Chapa and Hale Kaynak. "Attracting the Collectivist Female: The Challenge of Relocation Requirements.," 8th International Academy of Management and Business (IAMB) 2010 Summer Conference, IAMB, Madrid, Spain. (June 2010)

Hale Kaynak. "Furthering your Research and Preparing for your Future Career," Fundação Getulio Vargas (FGV), Escola de Administração de Empresas de São Paulo, FGV, São Paulo, Brazil. (May 2010)

Hale Kaynak. "Furthering your Research and Preparing for your Future Career," Research Methods Course, Universidade Do Vale Do Rio Dos Sinos, Porto Alegre, Brazil. (May 2010)

Hale Kaynak and Jose Pagan. "Assessing the Role of Organizational Effectiveness on the

Relationship between Continuous Quality Improvement and Performance in Hospitals," 40th Annual Meeting of the Decision Sciences Institute, Decision Sciences Institute, New Orleans, LA. (November 2009)

Hale Kaynak and Ivan Montiel. "The Relationship between Sustainable Supply Chain Management and Sustainable Performance: An Integrated Framework." 2009 Academy of Management Annual Meeting, Chicago, IL. (August 2009)

Hale Kaynak. "Furthering your Research and Preparing for your Future Career," Twentieth Annual Conference of the Production and Operations Management Society, Production and Operations Management Society, Orlando, FL. (May 2009)

Hale Kaynak. "Do's and Don'ts," 2008 Academy of Management Annual Meeting, Academy of Management, Anaheim, CA. (2008)

Hale Kaynak and Amelia Carr. "The Relationships between Information Sharing, Coordination, and Firm Performance: Competing Models," 2008 Academy of Management Annual Meeting, Academy of Management, Anaheim, CA. (August 2008)

Hale Kaynak. Operations Management Division, the Doctoral Consortium-Research Incubator, (2007)

Hale Kaynak. "A Panel Symposium: Facilitating Communication between Editors and Authors." 2007 Academy of Management Annual Meeting, Philadelphia, PA. (August 2007)

Barbara Flynn, Thomas Foster, Hale Kaynak, Roger Shroeder, and Chris Voss. Eighteenth Annual Conference of the Production and Operations Management Society, Dallas, TX. (May 2007)

Anant Deshpande and Hale Kaynak. "A Review of the Literature on Mass Customization: Looking Backward and Forward," Eighteenth Annual Conference of the Production and Operations Management Society, Production and Operations Management Society, Dallas, TX. (May 2007)

Hale Kaynak. Operations Management Division, the Doctoral Consortium-Research Incubator, (2006)

Hale Kaynak and Senthilkumar Muthusamy. "Cross-functional Coordination Capability within Firms and its Effect on Firm Performance." 37th Annual Meeting of the Decision Sciences Institute, San Antonio, TX. (November 2006)

Hale Kaynak and Amelia Carr. "Information Sharing, Coordination, and their Effects on Buying Firms' Performance: An Empirical Investigation." Seventeenth Annual Conference of the Production and Operations Management Society, Boston, MA. (April 2006)

Mike Bourne, Hale Kaynak, Archie Lockamy III, and Veronica Martinez. "Where is Research in Performance Measurement Going?." Seventeenth Annual Conference of the Production and Operations Management Society, Boston, MA. (April 2006)

Hale Kaynak. "A Broader Measurement of Performance in Firms Implementing TQM." 36th Annual Meeting of the Decision Sciences Institute, San Francisco, CA. (November 2005)

Amelia Carr and Hale Kaynak. "The Role of Information Sharing on Technical Support for Suppliers and Their Effects on Performance." 36th Annual Meeting of the Decision Sciences Institute, San Francisco, CA. (November 2005)

Hale Kaynak and Janet Hartley. "Using Replication Research for Just-in-Time Purchasing Construct Development," The University of Texas-Pan American, Edinburg, TX. (October 2005)

Hale Kaynak and Janet Hartley. "Solidifying TQM Theory and Measures: A Replication and

Extension." 2005 Academy of Management Conference, Honolulu, Hawaii. (August 2005)

Hale Kaynak. "The Mediating Role of Organizational Effectiveness on the Relationship between TQM and Firm Performance." 35th Annual Meeting of the Decision Sciences Institute, Boston, MA. (November 2004)

Hale Kaynak. "Special Report: Where Have All Our Papers Gone?." Academy of Management, (2003)

Hale Kaynak. "An Assessment of Correlational Research in Operations Management." 34th Annual Meeting of the Decision Sciences Institute, Washington, DC. (November 2003)

Hale Kaynak and Janet Hartley. "Does TQM Provide Competitive Advantage in High Tech Manufacturing Firms: A Resource Based View?." 2003 Academy of Management Conference, Seattle, WA. (August 2003)

Hale Kaynak. "Keeping up in a Down Economy: Changes in Operations," 15th Round Table, Business LINC, Edinburg, Tx. (2002)

Hale Kaynak. Academy of Management, (2002)

Hale Kaynak. "Where Have All Our Papers Gone?." Academy of Management, (2002)

Hale Kaynak and Janet Hartley. "Assessing the Validity of Just-in-Time Purchasing Constructs." 33rd Annual Meeting of the Decision Sciences Institute, San Diego, CA. (November 2002)

Hale Kaynak. "Caucus: Correlational versus Causal Research in Operations Management." 2002 Academy of Management Conference, Denver. (August 2002)

Hale Kaynak. Decision Sciences Institute, (2001)

Hale Kaynak. Academy of Management, (2001)

Hale Kaynak. "An Instrument for Measuring Organizational Effectiveness in Firms." 32nd Annual Meeting of the Decision Sciences Institute, San Francisco, CA. (November 2001)

Hale Kaynak and John Sargent. "Caucus: Assessing Organizational Effectiveness: A Messy Construct." 2001 Academy of Management Conference, Washington, D.C.. (August 2001)

Hale Kaynak. Decision Sciences Institute Annual Meetings, (2000)

Hale Kaynak. "The Strategic Side of Just-in-Time Purchasing ." The Third North American Research Symposium on Purchasing and Supply Management, London, Ontario, Canada. (2000)

Hale Kaynak. "Implementation of Just-in-Time Purchasing in Different Levels of Technical Process Complexity." 31st Annual Meeting of the Decision Sciences Institute, Orlando, FL. (November 2000)

Hale Kaynak. "The Relationship between Total Quality Management Practices and Performance of Firms Operating in the U.S.." 2000 Academy of Management Conference, Toronto, Canada. (August 2000)

Hale Kaynak and Aytunc Atabek. "Logistical Complexity: Its Effects on Implementing Just-in-Time Purchasing." Eleventh Annual Conference of the Production and Operations Management Society, San Antonio, TX. (March 2000)

Hale Kaynak. Decision Sciences Institute Annual Meeting, (1999)

Hale Kaynak. Academy of Management, (1999)

Hale Kaynak and Serkan Celtek. "Age of Organizations and Operations Management Techniques: A Case of Total Quality Management and Just-in-Time Purchasing." 30th Annual Meeting of the Decision Sciences Institute, New Orleans, LA. (November 1999)

Luis Solis, Hale Kaynak, Subba Rao, Gustavo Vargas, Marvin Gonzalez, and Christian Madu. "Current Status and the Future of Comparative International Quality Management Practices Research." 30th Annual Meeting of the Decision Sciences Institute, New Orleans, LA. (November 1999)

Jose Gavidia and Hale Kaynak. "Border Suppliers as an Alternative Source for the Maquiladora Industry." 2nd North American Research Symposium on Purchasing and Supply Management, New Orleans, LA. (March 1999)

Celtek Serkan and Hale Kaynak. "Characteristics of Supply Chain Management: Towards the Development of a Measurement Instrument." 2nd North American Research Symposium on Purchasing and Supply Management, Las Vegas, NV. (March 1999)

Hale Kaynak. Decision Sciences Institute Annual Meeting, (1998)

Hale Kaynak and Serkan Celtek. "Correlational Research in Operations Management: Validity Issues and Reflections from Current Studies." 29th Annual Meeting of the Decision Sciences Institute, Las Vegas, NV. (November 1998)

Celtek Serkan and Hale Kaynak. "Where is Research in Supply Chain Management Going? An Assessment." Annual Meeting of INFORMS, Seattle, WA. (October 1998)

Hale Kaynak. "Assessing Organizational Effectiveness in Firms Implementing Just-in-Time Purchasing and Total Quality Management: A Research Proposal." 1st North American Research Symposium on Purchasing and Supply Management, Atlanta, GA. (March 1998)

Hale Kaynak. Decision Sciences Institute Annual Meeting, (1997)

Hale Kaynak, Charles Bimmerle, and William Luker. "Common Method Variance in Single-Source Self-Reported Data: Is It Really a Sticky Issue in Operations Management Research." 28th Annual Meeting of the Decision Sciences Institute, San Diego, CA. (November 1997)

Hale Kaynak and Charles Bimmerle. "Just-in-Time Purchasing: Some Effective Techniques." Management Meeting, McAllen, Tx. (1996)

Hale Kaynak. "Just-in-time Purchasing: Some Effective Techniques." National Association of Purchasing Management Meeting, McAllen, TX. (1996)

Hale Kaynak and Charles Bimmerle. "Just-in-Time Purchasing: Is It Really Strategic?." 81st Annual International Purchasing Conference of National Association of Purchasing Management, Chicago, IL. (May 1996)

Hale Kaynak, Charles Bimmerle, and William Luker. "Just-in-Time Purchasing and Total Quality Management: Which One to Implement First?." Sixth Annual Meeting of the Production and Operations Management Society, Pittsburgh, PA. (October 1995)

Hale Kaynak, Charles Bimmerle, and William Luker. "The Relation between Total Quality Management and Firms Performance: Myth or Reality." Sixth Annual Meeting of the Production and Operations Management Society, Pittsburgh, PA. (October 1995)

Hale Kaynak. Southern Management Association Regional Meeting, (1994)

Hale Kaynak. "The Relationship Between Just-in-Time Purchasing and Total Quality Management and their Effects on the Performance of Firms: A Theoretical Investigation." Southern Management

Association, New Orleans, LA. (November 1994)

Hale Kaynak. "A Theoretical Investigation of the Perception of Just-in-Time as Innovation with Regard to Firm Type and Size." The International Federation of Scholarly Associations of Management, Dallas, TX. (November 1994)

Hale Kaynak. International Academy of Business Disciplines Annual Meeting, (1993)

Hale Kaynak and Charles Bimmerle. "Empirical Research in Just-in-Time Management." Southern Management Association, Atlanta, GA. (November 1993)

Hale Kaynak and Mary Thibodeaux. "Toward a Model of Transition from Quality Circles to Self-Managed Work Teams for the Institutionalization of Total Quality Management." Annual Meeting of International Academy of Business Disciplines, New Orleans, LA. (April 1993)

Melody McCracken and Hale Kaynak. "Quality and Productivity Relationship: An Empirical Study." The Decision Sciences Institute, Southeast Region, Chattanooga, TX. (February 1993)

Hale Kaynak. "New Criteria for Organizational Effectiveness: Towards a Total Quality Management Approach." Southern Management Association, New Orleans, LA. (November 1992)

Hale Kaynak. "Poor Quality: Who Is to Blame?." Annual Meeting of Academy of Management, Las Vegas, NV. (August 1992)

Hale Kaynak. "Application of Statistical Quality Control in the Airline Industry ." The Institute of Management Sciences Southeastern Chapter, Myrtle Beach, SC. (October 1990)

TEACHING

Courses Taught

Blockchain tech.&sustain.pRACT

Business and Sustainability

Comps Independent Study

Dissertation-Extension

Dissertation-Residency

Independent Study

Internship in Management

Management Seminar

Operations Management

Operations Mgmt Seminar

Production & Operations Mgmt

Production Management

Purchase & Supply Chain

Purchase & Supply Chain

Purchasing & Supply Chain MGMT

Purchasing & Supply Mgmt
Quality Management
Research Methods I
Research Methods II
Scholarship Seminar
Sem Mgmt - Research Methods II
Sem Mgmt-Operations Management
Sem Mgmt-Research Methods I
Sem Mgmt-Research Methods II
Sem in Management Topics
Sem-Adv Topics in Management
Seminar in Mgmt Topics
SpTopics:Sustain.&Circular Eco
Special Topics in Management
The Academic Experience
Topic: Bus & Sustainability

Directed Student Learning

Graduate Supervised Research. Christian Bautista, "Scholarship Seminar" , Department of Management. (June 2019)

Graduate Supervised Research. Eduardo Millet, "Food Trucks Entrepreneurs" , Department of Management. (December 2015)

Dissertation Committee Chair. Kwanheui Cheon, "Supplier-Buyer Relationships" (September 2014)

Graduate Supervised Research. Madhavi Latha Nandi, "Blockchain Technology enabled Supply Chain Systems" , Department of Management. (August 2017 - May 2019)

Dissertation Committee Chair. Santosh Nandi, "Circular Economy Business Models" , Management (UTPA). (July 2017 - December 2018)

• Independent Study "Sustainability and Circular Economy" , Management (UTPA). (July 2017 - May 2018)

Graduate Supervised Research. Enda Tolon, "Biomass Industry" , Department of Management. (October 2016 - May 2018)

Postdoctoral Research Supervision. Mert Tolon, "Man-made earthquakes" , Department of Management. (October 2016 - May 2018)

Graduate Supervised Research. Tony Lynch, "The Disruptive Effects of Gray Swans " (July 2017 - April 2018)

Dissertation Committee Chair. Muratcan Erkul, "Innovation and SSCM" , Management (UTPA).

(July 2012 - December 2017)

Dissertation Committee Chair. Azadeh Zamanian, , Management (UTPA). (July 2015 - May 2016)

Dissertation Committee Chair. Subhajit Chakraborty, , Management (UTPA). (July 2012 - August 2015)

Dissertation Committee Chair. Young Sik Cho, , Management (UTPA). (August 2013 - August 2014)

Dissertation Committee Member. Tammi C. Redd, , Management (UTPA). (June 2010 - August 2012)

Dissertation Committee Chair. Roz Moore, , Management (UTPA). (2010 - 2011)

• Mentor and Dissertation Co-chair , Department of Management. (2010 - 2011)

Dissertation Committee Member. Daniel Perez Liston , , Economics and Finance (UTPA). (2009 - 2011)

Dissertation Committee Member. S. Gulfem Ozturk, , Economics and Finance (UTPA). (2009 - 2011)

• Mentor and Dissertation Co-chair , Department of Management. (2009 - 2011)

Dissertation Committee Member. Ebru Ulusoy, , Marketing (UTPA). (November 2009 - July 2011)

Dissertation Committee Member. Omer Al Nasser, , Finance and Economics (UTB). (2007 - 2009)

Dissertation Committee Chair. Olga Chapa, , Management (UTPA). (January 2009 - May 2009)

Graduate Supervised Research. Leopoldo Gutiérrez Gutiérrez, , Department of Management. (2007 - 2008)

Dissertation Committee Member. Sylvia Lopez, , Management (UTPA). (2002 - 2006)

Dissertation Committee Member. Rahul Verma, , Economics and Finance (UTPA). (2003 - 2004)

Dissertation Committee Chair. James Pope, , Management (UTPA). (1997 - 2003)

Dissertation Committee Member. Jason MacDonald, , Management (UTPA). (1998 - 2000)

SERVICE

Department Service

Committee Member, Annual Review Committee. (September 2020 - August 2021)

Committee Member, Promotion and Tenure Committee. (September 2020 - August 2021)

Other, Ph.D. Comprehensive Exam . (May 2020 - August 2020)

Other, Ph.D. Prelim Exam . (May 2020 - August 2020)

Committee Member, Annual Review Committee. (September 2019 - August 2020)

Committee Member, Promotion and Tenure Committee. (September 2019 - August 2020)

Other, UTRGV 2019 State Employee Charitable Campaign. (October 1, 2019 - October 31, 2019)

Committee Member, Promotion and Tenure Committee. (September 2018 - August 2019)

Other, Ph.D. Prelim Exam . (May 2019 - June 2019)

Committee Member, Management Lecturer Search Committee . (2017 - 2018)

Committee Member, Operations Management Lecturer Search Committee. (2017 - 2018)

Other, UTRGV 2018 State Employee Charitable Campaign. (October 1, 2018 - October 31, 2018)

Other, Comprehensive Exam. (May 2018 - August 2018)

Committee Member, Promotion and Tenure Committee. (September 2017 - August 2018)

Committee Member, Promotion and Tenure Committee. (2016 - 2017)

Other, Comprehensive Exam. (May 2017 - July 2017)

Committee Chair, Promotion to Full Professor Committee . (September 2016 - December 2016)

Committee Member, Promotion and Tenure Committee. (2015 - 2016)

Other, Comprehensive Exam. (May 2016 - August 2016)

Committee Chair, Promotion to Full Professor Committee . (September 2015 - December 2015)

Committee Member, Promotion and Tenure Committee. (2014 - 2015)

Committee Chair, Department of Management, Post Tenure Committee . (January 2015 - May 2015)

Committee Chair, Promotion and Tenure Committee. (2013 - 2014)

Other, UTPA 2014 State Employee Charitable Campaign. (October 2014 - November 2014)

Committee Member, Promotion and Tenure Committee. (2012 - 2013)

Other, UTPA 2013 State Employee Charitable Campaign. (October 2013 - November 2013)

Committee Member, Committee for Revising Tenure and Promotion Document. (2011 - 2012)

Committee Member, Committee for Revising Tenure and Promotion Document, Research Subgroup. (2011 - 2012)

Committee Member, Faculty Search Committee Member. (2011 - 2012)

Committee Member, Promotion and Tenure Committee. (2011 - 2012)

Committee Member, Promotion and Tenure Committee. (2010 - 2011)

Faculty Mentor, Faculty Mentor for Dr. Jennifer Welbourne . (2009 - 2010)

Committee Member, Promotion Committee. (2008 - 2009)

Committee Member, Merit Committee. (2006 - 2007)

Committee Member, Promotion and Tenure Committee. (2005 - 2006)

Committee Member, Tenure and Promotion Policy. (2003 - 2004)

Other, Donald W. Fogarty International Student Paper Competition, American Production and Inventory Control Society(APICS), The Association for Operations Management, Rio Grande Valley Chapter. (1999 - 2004)

Committee Member, Production/Operation Management Faculty Search Committee. (1999 - 2001)

Other, MANA 4363, Operations Management. (1998 - 2000)

Committee Member, Department of MMIB, Merit Committee. (1998)

Committee Chair, Production/Operations Management Faculty Search Committee. (1997)

College Service

Committee Member, VCOBE International Business and Entrepreneurship Department Tenure, Promotion, and Annual Review Committee External Member . (2020 - 2021)

Committee Member, VCOBE Accounting Department Tenure, Promotion, and Annual Review Committee External Member. (2019 - 2020)

Committee Member, VCOBE Accounting Department Tenure, Promotion, and Annual Review Committee External Member. (2018 - 2019)

Committee Member, VCOBE Tenure, Promotion, and Annual Review Committee. (2018 - 2019)

Committee Member, COBE Key Policies Task Group . (January 1, 2015 - August 31, 2019)

Committee Member, Tenure and Promotion Committee . (October 2016 - December 2016)

Other, New PhD Student Orientation. (August 2016)

Committee Member, The V.F. and Gertrude M. Neuhaus Professorship of Entrepreneurship Endowment Selection . (April 2016 - April 2016)

Committee Member, Tenure and Promotion Committee . (October 2015 - December 2015)

Committee Chair, Tenure and Promotion Committee . (2013 - 2014)

Other, AACSB Academic and Professional Engagement Team . (January 2014 - May 2014)

Committee Member, CoBA Executive Committee. (September 2011 - May 2013)

Other, PHDAAC, College of Business Administration. (June 2011 - May 2013)

Other, 2012 State Employee Charitable Campaign. (October 2012 - November 2012)

Committee Chair, PHDAAC, College of Business Administration. (September 2010 - May 2011)

Committee Member, PHDAAC, College of Business Administration. (September 2008 - August 2010)

Committee Chair, College of Business Academic Appeals Committee. (2009)

Committee Member, Ph.D. Prelims Committee. (2007 - 2009)

Committee Member, College of Business Academic Appeals Committee. (2008)

Committee Member, Faculty Development and Research Committee. (2006 - 2008)

Faculty Advisor, American Society for Quality. (2005 - 2008)

Other, Beta Gamma Sigma. (2003 - 2008)

Committee Member, Merit Committee. (2006 - 2007)

Committee Chair, Tenure and Promotion Committee. (2005 - 2006)

Committee Member, Excellence Award Selection Committee. (2003 - 2004)

Committee Member, Tenure and Promotion Policy Task Team. (2003 - 2004)

Other, Beta Gamma Sigma. (2003)

Committee Member, AACSB Accreditation Self Study Team Member on Assessment/Guidance. (1998)

Committee Member, AACSB Task Force Member on MBA Curriculum Development and Content. (1997)

University Service

Committee Member, Faculty Senate. (May 2020 - May 2023)

Committee Member, External Awards Committee. (August 20, 2018 - August 31, 2021)

Committee Member, Faculty Senate. (May 2017 - May 2020)

Committee Member, Workload Policy. (August 2018 - May 2019)

Other (February 27, 2017)

Other, Engaged Scholar Award Committee. (November 2016 - December 2016)

Committee Member, Faculty Research Council. (2013 - 2015)

Committee Member, Council of Department Chairs. (September 2011 - May 2013)

Guest Speaker, New Faculty Support Program. (April 2013)

Guest Speaker, New Graduate Student Orientation. (August 2012)

Committee Member, Graduate Council. (September 2011 - August 2012)

Task Force Member, Presidential Task Force on Faculty Performance and Workload. (March 2010 - December 2010)

Committee Member, Faculty Development Council. (May 2006 - May 2009)

Committee Member, Tenure and Promotion Committee. (2006 - 2006)

Committee Member, Scholarship/Finance Subcommittee. (2003 - 2005)

Committee Member, Honors Council. (May 2002 - May 2005)

Committee Member, Administrative Subcommittee. (2003 - 2004)

Vice Chair, Honors Program Council. (2003 - 2004)

Committee Member, Minnie Stevens Piper & Chancellor's Award Committee. (2003 - 2004)

Committee Chair, Scholarship/Finance Subcommittee. (2003 - 2004)

Committee Member, Program Review Committee. (1999 - 2002)

Professional Service

Editor, Associate Editor , RAE – Revista de Administração de Empresas (Journal of Business Administration) (March 2020)

Reviewer, Ad Hoc Reviewer , Supply Chain Management: An International Journal (2020)

Advisory Board Member , Quality Management Journal (2018)

Editorial Review Board Member , Journal of Supply Chain Management (2016)

Other , Supply Chain Forum: An International Journal (2014)

Other , International Journal of Management Reviews (2013)

Editorial Review Board Member , International Journal of Integrated Supply Management (2012)

Reviewer, Conference Paper , Academy of Management (2021)

Reviewer, Ad Hoc Reviewer , IEEE Transactions on Engineering Management (2021)

Reviewer, Ad Hoc Reviewer , International Journal of Production Economics (2021)

Reviewer, Ad Hoc Reviewer , Production Planning & Control (2021)

Reviewer, Ad Hoc Reviewer , Supply Chain Management: an International Journal (2021)

Advisory Board Member , Quality Management Journal (2018 - 2021)

Reviewer, Ad Hoc Reviewer , IEEE Transactions on Engineering Management (2020)

Reviewer, Ad Hoc Reviewer , Journal of Operations Management (2020)

Reviewer, Ad Hoc Reviewer , Supply Chain Management: an International Journal (2020)

Reviewer, Conference Paper , Academy of Management (2019)

Reviewer, Ad Hoc Reviewer , Computers & Industrial Engineering (2019)

Reviewer, Conference Paper , Academy of Management (2018)

Reviewer, Ad Hoc Reviewer , International Journal of Logistics (2018)

Reviewer, Ad Hoc Reviewer , Journal of Business Research (2018)

Reviewer, Ad Hoc Reviewer , Journal of Operations Management (2018)

Editorial Review Board Member , Quality Management Journal (January 1, 2005 - August 31, 2018)

Other , College of Business, Louisiana Tech University (December 2017 - January 2018)

Reviewer, Conference Paper , Academy of Management (2017)

Reviewer, Ad Hoc Reviewer , Journal of Business Research (2017)

Other , RAE – Revista de Administração de Empresas (Journal of Business Administration), Special Issue on Dynamic Capabilities (2015 - 2017)

Other , The 8th Annual Conference of the European Decision Sciences Institute (EDSI) , Granada . (January 1, 2016 - June 31, 2017)

Chairperson , The 8th Annual Conference of the European Decision Sciences Institute (EDSI) , Granada . (May 2017)

Reviewer, Conference Paper , Academy of Management (2016)

Reviewer, Ad Hoc Reviewer , IEEE Transactions on Engineering Management (2016)

Reviewer, Ad Hoc Reviewer , Journal of Supply Chain Management (2016)

Other , Twentyseventh Annual Conference of the Production and Operations Management Society (

2016)

Session Chair , Twentyseventh Annual Conference of the Production and Operations Management Society (2016)

Other , The 11th International Meeting on Logistics Research – 2016 RIRL Conference, Lausanne (2015 - 2016)

Reviewer, Journal Article , Decision Sciences Journal (2003 - 2016)

Other , College of Business, University of Colorado Springs at Colorado Springs (September 2016 - October 2016)

Other , The Doctoral Consortium, Research Incubator, Operations Management Division, Academy of Management (April 2016 - August 2016)

Other , The 2016 Global Joint Conference on Industrial Engineering and its Application Areas (GJCIE), Istanbul, Turkey (January 2016 - July 2016)

Session Chair , Production and Operations Management Society Annual Meeting (September 2015 - May 2016)

Other , College of Business, Louisiana Tech University (January 2016)

Reviewer, Conference Paper , Academy of Management (2015)

Reviewer, Conference Paper , Decision Sciences Institute Annual Meeting (2015)

Grant Evaluator, External , National Science Foundation, Grant Proposal (2015)

Reviewer, Ad Hoc Reviewer , Total Quality Management & Business Excellence (2015)

Editor, Associate Editor , Journal of Operations Management (January 1, 2009 - December 31, 2015)

Other , 45th Annual Meeting of the Decision Sciences Institute (2014)

Session Chair , 45th Annual Meeting of the Decision Sciences Institute (2014)

Discussant , Academy of Management (2014)

Reviewer, Conference Paper , Academy of Management (2014)

Reviewer, Ad Hoc Reviewer , International Journal of Services and Standards (2014)

Other , The 10th International Meeting on Logistics Research – 2014 RIRL Conference, Lausanne , Marseille . (2014)

Member , OM Distinguished Scholar Awards Committee, Operations Management Division, Academy of Management (2011 - 2014)

Editorial Review Board Member , Production and Operatins Management (2007 - 2014)

Committee Member , Standing Committee on Coordination of Journal Activities, Productions and Operations Management (2007 - 2014)

Other , Lee School of Business, University of Nevada at Las Vegas (August 2014)

Other , Ivey Business School, Western University, Canada (July 2014)

Session Chair , 44th Annual Meeting of the Decision Sciences Institute (2013)

Judge , Journal of Operatiions Management (2013)

Reviewer, Ad Hoc Reviewer , Management Accounting Research (2013)

Other , Universidade Do Vale Do Rio Dos Sinos and the University of Texas-Pan American (2005 - 2013)

Other , College of Business, University of Colorado Springs at Colorado Springs (October 2013)

Grant Evaluator, External , National Science Foundation, Grant Proposal (October 2013)

Editor, Conference Proceedings , 2012 Decision Sciences Institute Annual Meeting (2012)

Other , The 9th International Meeting on Logistics Research – 2012 RIRL Conference, Lausanne , Montréal . (2012)

Editor, Associate Editor , International Journal of Management Review (January 1, 2005 - December 31, 2012)

Reviewer, Ad Hoc Reviewer , International Journal of Operations and Production Management (2004 - 2012)

Reviewer, Ad Hoc Reviewer , Management Accounting Research (2011)

Other , Operations Management Division, 2011 Academy of Management Conference (2010 - 2011)

Reviewer, Ad Hoc Reviewer , 2010 Juran Fellowship Program, Joseph M. Juran Center, University of Minnesota (2010)

Member , Evaluation Committee, Decision Sciences Institute Elwood Buffa Doctoral Dissertation Competition (2010)

Reviewer, Conference Paper , The 8th International Meeting on Logistics Research – 2010 RIRL Conference , Bordeaux . (2010)

Reviewer, Ad Hoc Reviewer , International Journal of Quality and Reliability Management (2009)

Other , Operations Management Division, Academy of Mangement (2008 - 2009)

Editor, Associate Editor , Journal of Operations Management (2007 - 2009)

Editorial Review Board Member , Journal of Operations Mangement (2007 - 2009)

Reviewer, Ad Hoc Reviewer , International Journal of Technology Management (2008)

Other , Operations Management Division, Academy of Mangement (2007 - 2008)

Other , Operations Management Division, Academy of Mangement (2007 - 2008)

Other , Operations Management Division, Academy of Mangement (2006 - 2007)

Reviewer, Journal Article , Journal of Operations Mangement (1999 - 2007)

Member , Decision Sciences Institute Development Committee for Excellence in the Decision Sciences (April 1, 2004 - March 31, 2007)

Reviewer, Journal Article , International Journal of Production and Performance Management (2006 - 2006)

Other , Operations Management Division, Academy of Mangement (2005 - 2006)

Reviewer, Journal Article , Decision Sciences Journal (2003 - 2006)

Reviewer, Journal Article , Academy of Management Review (2005 - 2005)

Reviewer, Journal Article , International Journal of Internet and Enterprise Management (2005 - 2005)

Reviewer, Journal Article , Omega, The International Journal of Management Science (2005 - 2005)

Other , Operations Management Division, Academy of Mangement (2004 - 2005)

Member , Decision Sciences Institute Programs and Meetings Committee (April 1, 2002 - March 31, 2004)

Reviewer, Journal Article , Total Quality Management (2002)

Member , Decision Sciences Institute Instructional Innovation Award Competition Committee (2000 - 2002)

Other , Norht American Case Research Association (2001)

Professional Memberships

Academy of Management

American Society for Quality

Decision Sciences Institute

Institute for Supply Management

Production and Operations Management Society

Public Service

- Other , American Society for Quality, Lower Rio Grande Valley Section Meeting , Edinburg , (February 15, 2007)
- Attendee, Meeting , The University of Texas-Pan American, American Society for Quality Student Branch, "Make Good Great" Conference (August 2005 - August 2005)
- Other , American Society for Quality (July 2003 - June 2005)
- Other , American Society for Quality, Lower Rio Grande Valley Section Meeting , Reynosa (September 2003 - September 2003)