

Rex Warren, PhD., CPA

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Education

- Ph.D. Hospitality Management, Iowa State University, December 2017
- M.H.A. Hospitality Administration, University of Nevada, Las Vegas, May 2005
- B.A. Hospitality Administration, University of Nevada, Las Vegas, May 1980

Experience

- Assistant Professor, International Hotel School, Johnson and Wales University, Providence, Rhode Island August 2009 to the Present
- Senior Vice President and CFO, Starwood Hotels and Resorts Worldwide, North America Division, White Plains, NY 10605 July 1998 to August 2009
- Regional Director of Finance, Interstate Hotels Corporation, Pittsburgh, PA 15220 July 1988 to July 1998
- Property and Area Director of Finance, Metro Hotels Corporation, Dallas Texas June 1980 to July 1988

Research Experience

- Pursuing research in forecasting, revenue management, operations process improvement and quality control. May 2012 - Present

Teaching Experience

- Johnson and Wales University, Providence, The International Hotel School, Assistant Professor August 2009-Present
- New York University, Stern School, Adjunct Faculty in Hotel Management August 2006 – July 2009
- University of Nevada, Las Vegas, Graduate School, Adjunct Faculty in Hotel Administration May 2005 – July 2009

Publications:

Warren, R. & Boyland, J. (2015) The broken restaurant – a task force case study. *Journal of Hospitality and Tourism Cases*, Vol 4 (2).

Warren, R. and Boyland, J. (2016) Hotel benchmarking task force – a case study. *Journal of Hospitality and Tourism Cases*. Vol 5 (1).

Note: This case study was the winner of the 2015 ICHRIE Case Study competition.

Warren, Rex Nelson, "Occupancy forecasting methods and the use of expert judgement in hotel revenue management" (2017). *Graduate Theses and Dissertations*. 16238.
<https://lib.dr.iastate.edu/etd/16238>

Certifications

Certified Public Accountant (CPA).

Certified Hospitality Accounting Executive (CHAE)

Certified Hospitality Educator (CHE)

Certified Hotel Industry Analytics (CHIA)

Six Sigma Master Black Belt

Courses Written for JWU

HOSP1015 – Managing the Hotel Guest Experience

HOSP3005 – Leading Service Excellence in the Hospitality Industry

HOSP3077 – Revenue Management

HOSP4040 – Hotel Asset Management

HOSP4055 – Hospitality Operations Analysis

HOSP6030 – Franchising and Licensing

HOSP6120 – Organizational Behavior in the Hospitality Industry

HOSP 6050 – Benchmarking and Operations Analysis in the Hospitality Industry

ENTR4010 – Change and Innovation Management

ENTR4055 – Entrepreneurship Seminar

MGMT1002 – Contemporary Business Management II