

UTRGV TM : Center for Online Learning
& Teaching Technology

Office of Student Success – Division of Academic Affairs

**CoS ¡Juntos al Éxito!
Empowering Excellence Program**

**COLTT
Services & Support**

Dr. Francisco Garcia, COLTT Director

#UTRGVCOLTT



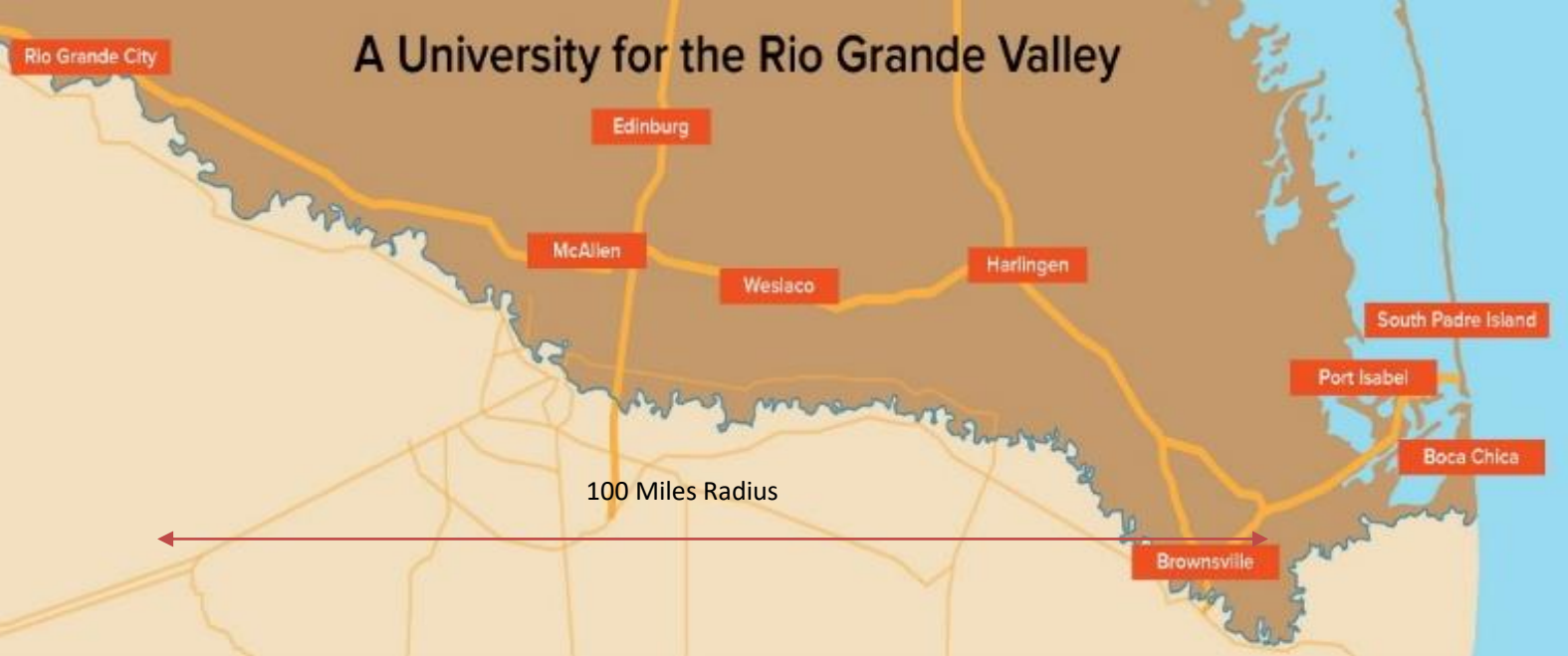


2021 Team Excellence Award

2021 TEAM EXCELLENCE AWARD




About Us

- Support & Guidance for Online, F2F, Hybrid, Web Augmented Courses
- Promote Excellence, Educational Opportunities & Student Success
- We are "Research Focus" Unit
- Faculty Succeed = Students Succeed
- Staff Support



2nd
Largest
Hispanic-Serving
Institution in the
Nation



 **31,939 Students**
 **90.8% Hispanic Students**
 **54.5% First-Generation**

QM Faculty/Staff

- 1,700+ MyQM accounts
- 1000+ faculty/staff taken QM Professional Development
- 12 Peer Reviewers
- 2 Master Reviewers
- 14 Facilitators



Online Stats - Fall 2022

- 1,199 Online course sections offered
- 361 Hybrid course sections offered

Online Stats - Fall 2021

- 1,951 Online course sections offered
- 742 Hybrid course sections offered
- 16,531 Students taking at least 1 online course
- 51% of students taking at least 1 online course

Online Stats - Fall 2020

- 4,076 Online course sections offered (81%)
- 660 Hybrid course sections offered

Online Stats - Fall 2019

- 684 Online course sections offered
- 201 Hybrid course sections offered

Accelerated Online Programs

[UTRGV.edu/online](https://www.utrgv.edu/online)

- Accountancy MACC Online
- Accountancy with a concentration in Auditing
- Accountancy with a concentration in Taxation
- Advanced Business Administration (Certificate)
- Entrepreneurship Certificate
- International Sustainability Management (Certificate)
- Administración de Empresas – MBA en Español
- Business Administration Online (MBA)
 - Accounting(MBA)
 - Business Analytics(MBA)
 - Entrepreneurship(MBA)
 - Financial Planning Online(MBA)
 - Health Care Administration Online(MBA)
 - Human Resource Management Online(MBA)
 - International Trade Online(MBA)
 - Marketing(MBA)
- Business Analytics Online (MS)
 - Healthcare Analytics Online(MS)
- Global Commerce (MS)
- User Experience and User Interface Design (UX/UI) Certificate
- E-Learning Certificate
- Higher Education Teaching Certificate
- Curriculum & Instruction with a Content Specialization in English (MED)
- Curriculum & Instruction with a Content Specialization in Mathematics (MED)
- Curriculum & Instruction with a Content Specialization in Elementary Math and Science Education Online (MED)
- Curriculum & Instruction with a Content Specialization in Mathematics Education Online (MED)
- Educational Leadership Online (MED)
- Educational Technology (MED)
- Special Education Online (MED)
- Teacher Leadership Online (MED)
- Online Instructional Designer Certificate
- Principal Credential Program Online
- Technology Leadership in Education Certificate
- Clinical Laboratory Sciences Certificate
- Health Science Nutrition Certificate
- Healthcare Informatics Certificate
- Health Sciences with a concentration in Clinical Laboratory Sciences Online (MS)
- Health Sciences with a concentration in Health Care Administration Online (MS)
- Health Sciences with a concentration in Health Professions Education and Technology Online (MS)
- Health Sciences with a concentration in Healthcare Informatics Online (MS)
- Health Sciences with a concentration in Nutrition Online (MS)
- Kinesiology with a concentration in Health Professions Education and Technology (MS)
- Kinesiology with a concentration in Physical Education (MS)
- Kinesiology with a concentration in Sport Management (MS)
- Registered Nurse to Bachelor of Science in Nursing (RN to BSN) Online
- Master of Public Affairs
- Criminal Justice (MS)
- Technology Leadership in Education (Graduate Certificate)

Online Programs

[UTRGV.edu/online](https://www.utrgv.edu/online)

Fully/Partially Online Undergraduate Programs

- Addiction Studies (BS)
- Health Services Technology (BAT)
- Hospitality and Tourism Management (BS)
- Finish@UT Initiative

Fully Online Graduate Programs

- Bilingual Education (MED)
- Bioethics (MS)
- Engineering Management (MS)
- Mathematics (MS)
- Medical Science (MMS)
- Nursing Administration (MSN)
- Nursing Education (MSN)
- Physician Assistant Studies – Bridge Program (MPAS)
- Reading and Literacy (MED)
- Spanish Translation and Interpreting (MA)

Fully Online Minor Programs

- Educational Technology
- Film Studies*
- Health Services Technology
- Hospitality and Tourism Management
- Leadership Studies
- Technology Education and Corporate Training

Fully Online Graduate Certificate Programs

- Advanced Placement Spanish Literature
- Bilingual Counseling Certificate
- Certificado Avanzado en Educación Bilingüe
- Court Interpreting
- Disaster Management and Sustainability
- Healthcare Interpreting
- International Sustainability Management
- Literary Translation
- Localization and Audiovisual Translation
- Psychiatric Mental Health Nurse Practitioner (Post Master's Certificate)
- Reading Specialist Certification
- Secondary Bilingual Education
- Spanish Translation and Interpreting
- TxVSN Digital Literacies (Internal Graduate Certificate)

Instructional Design

Instructional Design Support

- Instructional Design
 - SLO – Authentic Assessments – Learning Activities
- Quality Assurance
 - Quality Matters
 - Blueprinting
- Best Practices in Online and Hybrid Teaching



Professional Development Opportunities

- Incentivized Programs
 - Blueprinting for Online Programs
 - Exemplary Online Courses
 - Hybrid Academy
 - Large Online Classes
- Applying the Quality Matters Rubric
 - (Teaching Online/Hybrid Certification)
- Student Engagement Strategies in the Hybrid/Blended Learning Classroom
- Online Learning Round Tables
- Annual Excellence in Online Learning Conference



Instructional Technology

Support

- Staffed by Support Desk
 - Managers and Student Workers
 - 8:00 a.m. – 5:00 p.m.
Monday – Friday
- 24/7 Support
- Provide Student Support for Online Learning Applications:
 - Blackboard Learn
 - Panopto Media Recording
 - Bb Collaborate
 - Zoom

24/7 ONLINE
LEARNING
SUPPORT

- Blackboard Help Articles
- Submit a Support Ticket
- Tech Support Chat

Visit our new support portal at:
utrgv.edu/coltthelp



Brownsville Campus
Casa Bella 613
(BCASA)
(956)882-6792

Edinburg Campus
Education Complex 2.202
(EEDUC)
(956)665-5327

Supported Software

- Blackboard LMS
- Bb Collaborate Ultra
- Bb Ally (Accessibility)
- SafeAssign
- ReadSpeaker
- Panopto Media Recording
- Top Hat (Response System)
- SoftChalk
- Second Life
- Respondus
 - Test Generator
 - Lockdown Browser
 - Monitor (Online Proctoring + Live)
- Impact
- Zoom
 - Web conferencing
- Hypothesis (New)
 - Social Annotation



TOP HAT



Technology Trainings

Blackboard Learn	Supported Technology
<p>These trainings are designed to help faculty members develop the knowledge and skills necessary to use Blackboard Learn.</p>	<p>A series of workshops to develop your knowledge and skills in using instructional technology.</p>
<p>Trainings Include:</p> <ul style="list-style-type: none">▪ Blackboard Basics▪ Blackboard Advanced (Grade Center)▪ Blackboard Collaborate Ultra▪ Getting your Blackboard Course Ready	<p>Trainings Include:</p> <ul style="list-style-type: none">▪ Panopto Basics▪ Respondus LockDown Browser▪ SoftChalk Cloud

UTRGV.edu/online/training

Research and Innovation

Research and Innovation

- Research
 - Online and Hybrid Teaching and Learning
 - Student Satisfaction
 - Engagement, Performance, Participation and Retention
- Collaboration & Grants
 - Faculty Collaboration on Research Projects & Grants
- Innovation



Innovative Technology

- Generative AI

- What is it? How it Works?
- Student Perspective
 - Improve
 - High-end Tutoring
- Faculty Opportunities
 - Course Redesign
 - Media Development
- Administration
 - Articulate
 - Communicate



- Concerns

- Cheating
- Copyrights

- Recommendations

- Use the tools yourself
- Revise your academic Integrity Statement
- Begin Planning Changes to you Key Assessments

<https://www.utrgv.edu/cte/resources-new/inclusive-syllabus-design/index.htm>

https://er.educause.edu/multimedia/2023/9/students-perspectives-on-using-ai?utm_medium=social&utm_source=linkedin

Staff Support



- Blackboard Organizations
 - Academic Affairs
 - Education
 - Nursing Accreditation
 - School of Medicine (policies)
 - Tutoring Services
- Trainings
 - HR – Code of Conduct, Title IX
 - Information Security

The screenshot displays the Blackboard LMS interface for the course 'Environmental Health, Safety and Risk Management - 2023'. The left sidebar shows a navigation menu with items like 'Home Page', 'Information', 'Discussions', 'Roster', 'Tools', 'Introduction to the department of Environmental Health, Safety and Risk Management', 'My Grades', 'Animal Research Occupational Health and Safety Training', and 'Clinical Safety Training'. The main content area shows the course title 'Animal Research Occupational Health and Safety Training' and a list of items: 'Animal Research Occupational Health and Safety Presentation', 'Occupational Health and Safety Training for Animal Research 2021 Quiz', 'OSHA Quick Facts - Latex Allergy', and 'OSHA Quick Facts - Preventing Worker Exposure to Zika Virus'. Each item has an 'Enabled: Statistics Tracking' status.

Contact Us

- Website
utrgv.edu/online
- Twitter/X
[@UTRGVCOLTT](https://twitter.com/UTRGVCOLTT)
- Facebook
[/utrgvcoltt](https://www.facebook.com/utrgvcoltt)
- Blog
utrgvcoltt.wordpress.com
- Support Portal
utrgv.edu/coltthelp



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THANK YOU!

QUESTIONS?