

INFORMATION SHEET: Students

AND SO IT BEGINS

All academic instruction will be offered online beginning Monday, March 23, and will continue in this format until the end of the Spring Semester. Also, the [Spring Semester Academic Calendar](#) will remain the same.

DON'T HESITATE, COMMUNICATE

Moving all of UTRGV's academic offerings online is a major undertaking — there will be bumps in the road! However, everyone is working hard to make this transition as smooth as possible. So, remain patient and communicate any issues you may have to your professor, or email coronavirus@utrgv.edu.

TECHNICALLY SPEAKING

If you run into any technical issues, please refer to this continuity resource [webpage](#) developed by our Information Technology department. If you have additional questions reach out directly to IT. Please keep in mind that response time may be delayed due to increased volume of customers.

WE ARE HERE FOR YOU

Our campuses are currently operating and will do so until further notice. All student service offices are open and are ready to help you in person, over the phone or virtually.

You do not have to come to campus!

However, if you choose to come to campus, please remember to observe social distancing.

Do not come to campus if you:

- Have had a fever in the past 48 hours;
- Have a cough;
- Have had contact with someone who has or is suspected to have the COVID-19 (coronavirus) infection;
- Traveled abroad or to one of the restricted domestic locations in the past 14 days. Please check our travel [webpage](#) for the latest updates.

COMPUTERS LABS TO THE RESCUE

Don't have a computer or internet access at home? Feel free to use one of these computer labs on campus. The computers have been adequately spaced to observe social distancing recommendations, and the spaces will be wiped down to keep surfaces clean. Please wash your hands before and after using the labs.

Hours of operation:

Monday-Thursday from 7:30 a.m. to 10:30 p.m.

Fridays from 8 a.m.-5 p.m.

Saturdays and Sundays from 1 p.m. to 5 p.m.

Edinburg Locations

EACSB, Rooms 2.106, 2.110, 2.120, 2.146, 2.148, 2.150, 2.158, 2.160, 2.164

Brownsville Locations

BMAIN, Rooms 1.312, 1.508, 1.514, 1.524, 2.518, 2.526

STAY ENGAGED. STAY SAFE.

While we'll miss seeing you all on campus, we also want to stay in touch. Please regularly check your email, visit our resource [webpage](#) and follow UTRGV on



for the latest news.