

U Central

THE UNIVERSITY OF TEXAS RIO GRANDE VALLEY
1201 West University Drive • Edinburg, Texas 78539
1 West University Boulevard • Brownsville, Texas 78520
Phone: (888) 882-4026 • Fax: (956) 665-2687 • Email: REGISTRAR@UTRGV.EDU

DIPREO



Replacement Diploma/Certificate Request

NOTE: Processing time is approximately 4-6 weeks.

Student Name: _____ **ID #:** _____
(Please print current name on file)

Mailing Address

Phone

Street: _____

Cell: () -

City, State, Zip: _____

Other: () -

E-mail: _____

OTHER NAMES WHICH MAY APPEAR ON ACADEMIC RECORDS: _____

DOB: - - **NOTE: UTRGV Official records will not be updated with the contact information listed above.**

Reason for request: ☐ Replacement ☐ Never Received ☐ Arrived Damaged ☐ Needs Notarization

Attention former UTB-TSC students: Replacement diplomas for Bachelor's and Graduate level degrees earned at The University of Texas at Brownsville-Texas Southmost College are printed on The University of Texas Rio Grande Valley diploma paper. At the request of the Texas Higher Education Coordinating Board, The University of Texas Rio Grande Valley has accepted custody of the academic records of The University of Texas at Brownsville-Texas Southmost College. UTRGV is unable to reproduce diplomas originally provided by UTB-TSC on UTB-TSC diploma paper.

Degree awarded: _____ **Major Field:** _____

Name as it should appear on diploma/certificate: _____

Semester the degree/certificate was awarded (please check one):

☐ Fall Year: _____ ☐ Spring Year: _____ ☐ Summer Year: _____

Pick the delivery method for the diploma/certificate (A or B):

A) ☐ Mail to the address provided above. (The diploma/certificate will be mailed via U.S. Postal Service.)

B) ☐ Pick-Up in Person (check one) ☐ Brownsville ☐ Edinburg (You will be called when the diploma/certificate is ready.)

Acknowledgement: By signing below, I attest to providing accurate information above, and I acknowledge I have read and understand the procedures followed by UTRGV in Appendix A to produce a replacement diploma/certificate.

STUDENT SIGNATURE: _____ **DATE:** _____

REGISTRAR USE ONLY:

(Image into student's file when processed):

Comments: _____

Processed By: _____

(Staff Signature)

Date Processed: _____

Degree: ☐ Not found (see Comments above)



Replacement Diploma/Certificate Request

Acknowledgement of UTRGV Diploma/Certificate Processing Policies and Procedures:

1. Processing time is four to six business weeks.
2. Alumni who graduated while the institution was named The University of Texas – Pan American (UTPA) will receive diplomas/certificates with the name of UTRGV. We are unable to provide diplomas/certificates on UTPA diploma/certificate paper.
3. Diplomas/Certificates are mailed in cardboard tubes via U.S. Postal Service. Requests to overnight diplomas/certificates, send diplomas/certificates by Express Mail, or send by other expedited service will only be honored if the requestor provides the appropriate pre-paid envelope or packaging. Such requests *do not* reduce the standard processing time of four to six weeks. At the time the diploma/certificate is reprinted, the expedited mailing method will be used.
4. The name printed on the diploma/certificate must match your student records. However, students have the option to request for an alternate name to be printed which in some cases may require submission of supporting documentation (birth certificate, divorce decree, court-ordered name changes, etc..). Requests for alternate names are subject to review by and approval from the University Registrar.
5. For students who graduated from UTB-TSC, UTRGV is able to print only diplomas for bachelor's and graduate level degrees.
6. Diplomas reprinted for former UTB-TSC students who graduated with bachelor's and graduate level degrees will be printed on UTRGV paper. The back of the diploma will include a formal statement regarding UTRGV's custody of UTB-TSC student records.
7. Recipients of associate's degrees and certificates from UTB-TSC must contact Texas Southmost College for a reprint of an associate's degree diploma or certificate.
8. Diplomas only include the name of the degree earned and the major. Minors, concentrations, and tracks are not printed. Honors are printed for undergraduate students based on the student records UTRGV is in possession of.
9. A request for a replacement diploma/certificate is submitted with the understanding that the original diploma/certificate was damaged, printed with a former name no longer desired on the original diploma/certificate, or lost. In the case of requests stemming from damaged diplomas/certificates or needs for an updated name, the original diploma/certificate must be returned to UTRGV at this address:

UTRGV Registrar
1201 W. University Dr.
Edinburg, TX 78539

10. **ALL DIPLOMAS/CERTIFICATES re-printed will carry a stamp on the front of the diploma at the bottom right- hand corner that reads "Replacement Copy" in blue ink. The stamp is positioned such that framing could cover the stamp. Only one reprint will be issued in a 24-month period. No exceptions will be made to this procedure.**