

Transforming Our World Campus Climate Survey: Your Voice Matters



The University of Texas Rio Grande Valley™

Richard Boyer
October 7, 2021

Survey Overview

Methodology

- Online Survey Administered:
February 8 – March 5, 2021

Response Rate

- 2021 Overall Response Rate:
 $2,080/30,053 = 7\%$
- 2018 Overall Response Rate:
 $2,213/25,596 = 9\%$

45	Survey statements on a 5-point agreement scale
Open-ended Questions	3
16	Self-selected Demographic Questions
Pre-loaded Demographic Questions	2

Response Guidelines

Response Options: *Strongly Agree, Agree, Sometimes Agree/Sometimes Disagree, Disagree, Strongly Disagree, Not Applicable*

Positive Responses

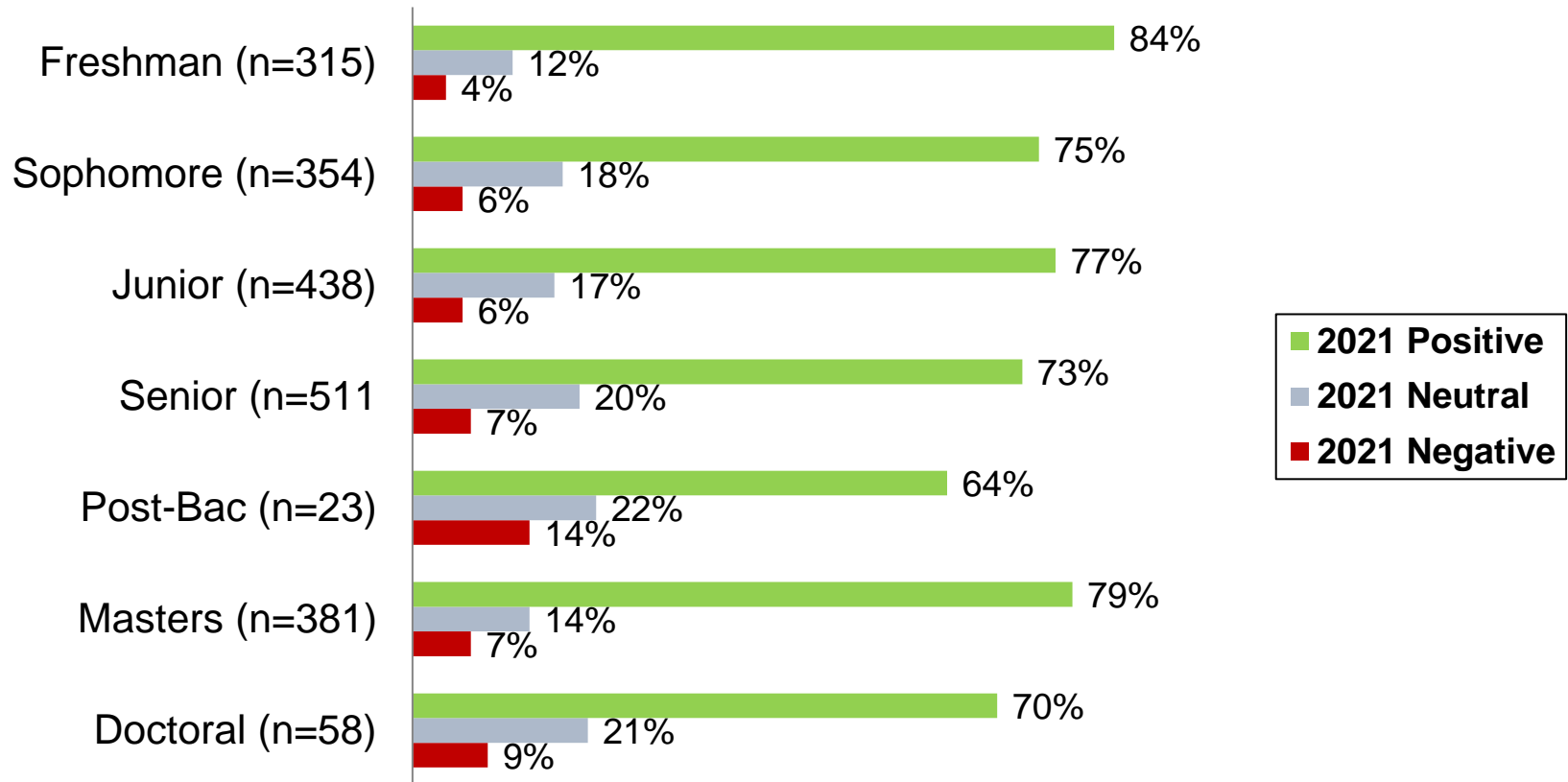
Strongly Agree, Agree

Negative Responses

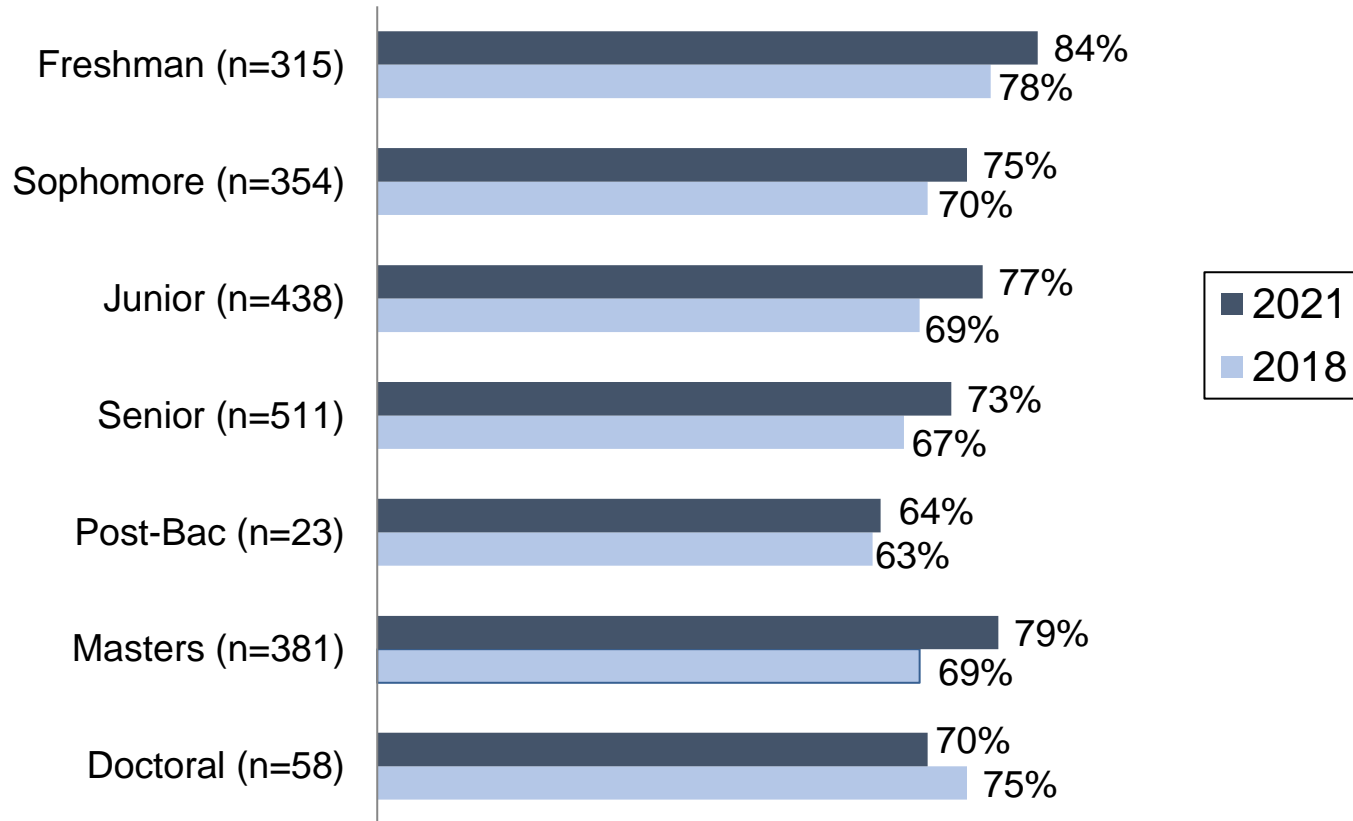
Strongly Disagree, Disagree

Guideline Score	Description	Guideline Score
75% +	Excellent to Very Good	< 10%
65-74%	Good	10-14%
55-64%	Fair to Mediocre	15-19%
45-54%	Warrants Attention	20-29%
< 45%	Acute	30% +

Pre-loaded Class (Overall % Positive 1-43)



Pre-loaded Class (Overall % Positive 1-43)



Academic Support & Faculty Interaction

Survey Statement		2021 UTRGV (% Positive)	2021 UTRGV (% Negative)	2018 UTRGV (% Positive)	2018 UTRGV (% Negative)
1	I am provided sufficient support and resources from this institution to succeed academically.	77	4	74	6
2	I have regular opportunities to interact with faculty members on activities other than coursework (committees, orientation, student life, etc.)	62	13	65	11
3	I am comfortable asking faculty for help when I don't understand something or am struggling with an assignment.	70	8	72	8
4	Faculty care about me as an individual.	65	8	62	9
5	I receive meaningful feedback from faculty about my academic performance.	68	8	66	10



Academic Support & Faculty Interaction

Survey Statement		2021 UTRGV (% Positive)	2021 UTRGV (% Negative)	2018 UTRGV (% Positive)	2018 UTRGV (% Negative)
6	Faculty regularly model this institution's values.	76	5	69	7
7	Faculty are consistent and fair.	73	5	71	7
8	The quality of instruction I receive in most of my classes is excellent.	70	7	71	7
9	I have opportunities to discuss my academic plans with a faculty member or advisor.	77	8	74	10



Diversity

Survey Statement		2021 UTRGV (% Positive)	2021 UTRGV (% Negative)	2018 UTRGV (% Positive)	2018 UTRGV (% Negative)
10	My college experiences have exposed me to diverse opinions, cultures and values.	70	11	74	10
11	At this institution, people are supportive of other people regardless of their heritage, background or sexual orientation.	89	2	84	4
12	This institution places sufficient emphasis on having diverse faculty, administration and staff.	84	4	79	6
13	This institution places sufficient emphasis on having a diverse student body.	81	5	74	9
14	This institution has clear and effective procedures for dealing with discrimination.	82	4	74	7

Campus Environment

Survey Statement		2021 UTRGV (% Positive)	2021 UTRGV (% Negative)	2018 UTRGV (% Positive)	2018 UTRGV (% Negative)
15	The facilities (e.g., classrooms/labs, residence halls, dining facilities) adequately meet my needs.	81	5	70	11
16	The institution takes reasonable steps to provide a safe and secure environment for the campus.	87	3	79	6
17	This institution's policies and practices ensure fair treatment for students.	86	3	81	5

Community & Pride

Survey Statement		2021 UTRGV (% Positive)	2021 UTRGV (% Negative)	2018 UTRGV (% Positive)	2018 UTRGV (% Negative)
18	I feel a sense of belonging at this institution.	77	7	71	11
19	The staff are caring and helpful.	81	3	74	5
20	This institution actively contributes to the community.	85	3	78	5
21	I am proud to be part of this institution.	86	3	77	6
22	This institution's culture is special - something you don't find just anywhere.	76	7	70	11

Leadership, Missions & Values

Survey Statement		2021 UTRGV (% Positive)	2021 UTRGV (% Negative)	2018 UTRGV (% Positive)	2018 UTRGV (% Negative)
23	I understand the mission of this institution.	80	6	71	12
24	I am comfortable speaking up about academic dishonesty/cheating when I see it.	81	6	70	10
25	Senior leadership regularly models this institution's values.	75	5	64	11
26	I believe what I am told by senior leadership.	71	7	58	13

Leadership, Missions & Values

Survey Statement		2021 UTRGV (% Positive)	2021 UTRGV (% Negative)	2018 UTRGV (% Positive)	2018 UTRGV (% Negative)
27	Administrators are accessible and approachable.	71	8	62	13
28	Senior leadership shows a genuine interest in the well-being of students.	76	7	62	12
29	This institution is well run.	76	7	56	17

Communication & Collaboration

Survey Statement		2021 UTRGV (% Positive)	2021 UTRGV (% Negative)	2018 UTRGV (% Positive)	2018 UTRGV (% Negative)
30	I can speak up or challenge a traditional way of doing something without fear of harming my academic advancement.	70	11	61	16
31	Students have opportunities to contribute to important decisions at this institution.	72	9	61	16
32	Senior leadership communicates openly about important matters.	76	7	62	13
33	Faculty, administration and staff work together to ensure the success of institution programs and initiatives.	81	4	71	8

Communication & Collaboration

Survey Statement		2021 UTRGV (% Positive)	2021 UTRGV (% Negative)	2018 UTRGV (% Positive)	2018 UTRGV (% Negative)
34	There is regular and open communication among faculty, administration, staff and students.	74	7	64	14
35	Expectations regarding student behavior are clear and well communicated.	87	3	81	6
36	This institution values student opinions.	75	8	63	14

UTRGV Custom Statements

Survey Statement		2021 UTRGV (% Positive)	2021 UTRGV (% Negative)	2018 UTRGV (% Positive)	2018 UTRGV (% Negative)
37	I feel the university facilities, buildings, sidewalks are accessible and easy to navigate.	84	4	75	9
38	If I am concerned about another student's behavior, I know how to report that to the institution.	72	13	64	18
39	I have made connections with other students while here at UTRGV.	77	9	82	6
40	The courses I need to register for are offered on the campus I prefer to attend.	72	10	58	24

UTRGV Custom Statements

Survey Statement		2021 UTRGV (% Positive)	2021 UTRGV (% Negative)	2018 UTRGV (% Positive)	2018 UTRGV (% Negative)
41	The events I would like to attend are offered on the campus I prefer.	67	10	58	18
42	Technology is adequate and reliable for effective student learning.	81	4	73	10
43	The institution actively connects with public schools, teachers, and students in the Rio Grande Valley.	80	5	75	6
44	This institution is taking appropriate action in response to the COVID-19 pandemic.	89	3	*	*
45	I have access to reliable internet connectivity off campus to complete my academic responsibilities.	77	6	*	*

*Statement not asked in 2018.

UTRGV Custom Statements

Survey Statement		2021 UTRGV (% Positive)	2021 UTRGV (% Negative)	2018 UTRGV (% Positive)	2018 UTRGV (% Negative)
41	The events I would like to attend are offered on the campus I prefer.	67	10	58	18
42	Technology is adequate and reliable for effective student learning.	81	4	73	10
43	The institution actively connects with public schools, teachers, and students in the Rio Grande Valley.	80	5	75	6
44	This institution is taking appropriate action in response to the COVID-19 pandemic.	89	3	*	*
45	I have access to reliable internet connectivity off campus to complete my academic responsibilities.	77	6	*	*

*Statement not asked in 2018.

Academic Support & Faculty Interaction

		2021 Overall		2018 Overall				2018 Overall		2021 Overall					
		Positive Response	Negative Response	Positive Response	Negative Response	Positive Response	Negative Response	Positive Response	Negative Response	Positive Response	Negative Response				
2021 UTRGV Student Experience Survey						2021 UTRGV Faculty/Staff Insight Survey									
Total number of survey respondents						2080	2080	2213	2213	Total number of survey respondents					
Academic Support & Faculty Interaction						Academic Support & Faculty Interaction									
1	I am provided sufficient support and resources from this institution to succeed academically.	77	4	74	6	52	20	71	11	I am provided the resources I need to be effective in my job.				4	
5	I receive meaningful feedback from faculty about my academic performance.	68	8	66	10	64	16	75	9	I receive feedback from my supervisor/department chair/director that helps me.				7	
6	Faculty regularly model this institution's values.	76	5	69	7	65	16	77	7	My supervisor/department chair/director regularly models this				15	
7	Faculty are consistent and fair.	73	5	71	7	64	17	74	10	My supervisor/department chair/director is consistent and fair.				19	
Academic Support & Faculty Interaction - Average						74	6	70	8	61	17	74	9	Academic Support & Faculty Interaction - Average	

Campus Environment

		2021 Overall		2018 Overall				2018 Overall		2021 Overall					
		Positive Response	Negative Response	Positive Response	Negative Response			Positive Response	Negative Response	Positive Response	Negative Response				
2021 UTRGV Student Experience Survey						+	-	+	-	2021 UTRGV Faculty/Staff Insight Survey					
Total number of survey respondents						2080	2080	2213	2213	1463	1463	1485	1485	Total number of survey respondents	
Campus Environment													Campus Environment		
15	The facilities (e.g., classrooms/labs, residence halls, dining facilities) adequately meet my needs.					81	5	70	11	50	23	74	10	The facilities (e.g., classrooms, offices) adequately meet my needs.	31
16	The institution takes reasonable steps to provide a safe and secure environment for the campus.					87	3	79	6	69	11	81	5	The institution takes reasonable steps to provide a safe and secure environment for the campus.	29
17	This institution's policies and practices ensure fair treatment for students.					86	3	81	5	47	25	65	12	This institution's policies and practices ensure fair treatment for faculty, administration and staff.	40
Campus Environment - Average						85	4	77	7	55	20	73	9	Campus Environment - Average	

Community and Pride

		2021 Overall		2018 Overall				2018 Overall		2021 Overall			
		Positive Response	Negative Response	Positive Response	Negative Response			Positive Response	Negative Response	Positive Response	Negative Response		
2021 UTRGV Student Experience Survey						2021 UTRGV Faculty/Staff Insight Survey							
Total number of survey respondents		2080	2080	2213	2213			1463	1463	1485	1485	Total number of survey respondents	
Community & Pride						Community & Pride							
20	This institution actively contributes to the community.	85	3	78	5			71	7	84	4	This institution actively contributes to the community.	
21	I am proud to be part of this institution.	86	3	77	6			70	8	85	3	I am proud to be part of this institution.	
22	This institution's culture is special - something you don't find just anywhere.	76	7	70	11			53	24	67	12	This institution's culture is special - something you don't find just anywhere.	
Community & Pride - Average		82	4	75	7			65	13	79	6	Community & Pride - Average	

Leadership, Mission & Values

		2021 Overall		2018 Overall				2018 Overall		2021 Overall					
		Positive Response	Negative Response	Positive Response	Negative Response			Positive Response	Negative Response	Positive Response	Negative Response				
2021 UTRGV Student Experience Survey						+	-	+	-	2021 UTRGV Faculty/Staff Insight Survey					
Total number of survey respondents						2080	2080	2213	2213	1463	1463	1485	1485	Total number of survey respondents	
Leadership, Mission & Values													Leadership, Mission & Values		
23	I understand the mission of this institution.	80	6	71	12			87	4	92	2		I understand how my job contributes to this institution's mission.	5	
25	Senior leadership regularly models this institution's values.	75	5	64	11			51	23	70	10		Senior leadership regularly models this institution's values.	44	
26	I believe what I am told by senior leadership.	71	7	58	13			46	26	68	10		I believe what I am told by senior leadership.	51	
28	Senior leadership shows a genuine interest in the well-being of students.	76	7	62	12			41	32	65	14		Senior leadership shows a genuine interest in the well-being of faculty, administration and staff.	36	
29	This institution is well run.	76	7	56	17			35	32	64	13		This institution is well run.	52	
Leadership, Mission & Values - Average						76	6	62	13	52	23	72	10	Leadership, Mission & Values - Average	

Communication & Collaboration

		2021 Overall		2018 Overall		2018 Overall		2021 Overall			
		Positive Response	Negative Response	Positive Response	Negative Response	Positive Response	Negative Response	Positive Response	Negative Response		
2021 UTRGV Student Experience Survey		+	-	+	-	+	-	+	-	2021 UTRGV Faculty/Staff Insight Survey	
Total number of survey respondents		2080	2080	2213	2213	1463	1463	1485	1485	Total number of survey respondents	
Communication & Collaboration										Communication & Collaboration	
30	I can speak up or challenge a traditional way of doing something without fear of harming my academic advancement.	70	11	61	16	51	29	64	18	I can speak up or challenge a traditional way of doing something without fear of harming my career.	14
31	Students have opportunities to contribute to important decisions at this institution.	72	9	61	16	55	21	67	13	We have opportunities to contribute to important decisions in my department.	13
32	Senior leadership communicates openly about important matters.	76	7	62	13	42	29	62	14	Senior leadership communicates openly about important matters.	37
33	Faculty, administration and staff work together to ensure the success of institution programs and initiatives.	81	4	71	8	48	19	72	7	Faculty, administration and staff work together to ensure the success of institution programs and initiatives.	42
34	There is regular and open communication among faculty, administration, staff and students.	74	7	64	14	38	30	61	14	There is regular and open communication among faculty, administration and staff.	50
Communication & Collaboration - Average		75	8	64	13	47	26	65	13	Communication & Collaboration - Average	

Additional Resources

Richard K. Boyer
rboyer@modernthink.com
302.764.4477