

What is Mistreatment?

Malicious intent

Intimidation on purpose

Sexual harassment

Threatening behavior

Racism

Excessive unrealistic expectations

Abusive favors

Trading for favors

UTRGV SOM Mistreatment website link

<http://www.utrgv.edu/som/student-affairs/student-mistreatment-learning-environment/index.htm>

Did the following occur?		Mistreatment is not...	Mistreatment is...
M	Malicious intent	On the first day of third year, the ward clerk says to the student, "you guys are green," then offers to help the students find a computer station.	A resident purposely gives student misinformation before rounds. Student overhears resident laughing about messing him over.
I	Intimidation on purpose	A student working with the chairman of surgery says he feels nervous about operating with him since the chairman can "make or break" his career.	Resident tells a student that they intend to make them cry before the rotation is over.
S	Sexual harassment	Male student asked not go into a room because a female patient only wants a female to examine her.	A make attending tells a female student. "I can tell you know how to grab it like you mean it" which she is inserting and indwelling Foley catheter.
T	Threatening verbal or physical behavior	A student is yelled at to "get the XXX out of the way" by a nurse as a patient is about to be shocked during a code.	An attending grabs the student's finger with a clamp in the OR tells the student they are idiot after they could not answer a "pimp" questions.
R	Racism or other discrimination	Attending gives student feedback on how to improve performance	A resident tells a Hispanic student that their "people" (assuming illegal immigrants) are responsible for high healthcare costs.
E	Excessive or unrealistic expectations	Student asked to review an article and present it on rounds to the team.	A resident tells a student that it is their job to perform rectal exams (necessary or not) on all the patients admitted to the service.
A	Abusive favors	A student is asked to get coffee for themselves and for the team prior to rounds. The resident did it yesterday. The team gives the student money.	A student is asked to pick up an attending's dry cleaning.
T	Trading for grades	A resident tells a student that they can review and present a topic to the team as an opportunity to enhance their grade.	A student is told that if they help a resident move, they will get honors.