



Opening Private or Incognito Windows in Your Web Browser

Most internet browsers offer the ability to open private or incognito windows that allow users to prevent the browser from saving certain browsing data (like browsing history, temporary internet files or cookies).


Opening a private browsing window could disable some browser extensions, which can be useful in troubleshooting issues with your Xfinity Internet service and Xfinity Connect email.

Note: Private or incognito windows typically have a darker color scheme than the standard browsing window.

- [Opening an Incognito Window in Google Chrome \(Desktop\)](#)
- [Opening an Incognito Tab in Google Chrome \(Mobile\)](#)
- [Opening a Private Window in Safari \(Desktop\)](#)
- [Opening a Private Window in Safari \(Mobile\)](#)
- [Opening an InPrivate Window in Microsoft Edge](#)
- [Opening an InPrivate Browsing Window in Internet Explorer](#)
- [Opening a Private Window in Firefox](#)


Opening an Incognito Window in Google Chrome (Desktop)

1. Open Google Chrome.

2. Click the  icon in the top-right corner of the window.
3. Click **New incognito window**.
4. That's it! Pages you view in incognito tabs won't stick around in your browser's history, cookie store or search history after you've closed all of your incognito tabs. Any files you download or bookmarks you create will be kept.

Note: Going incognito doesn't hide your browsing from your employer, your internet service provider, or the websites you visit.

Opening an Incognito Tab in Google Chrome (Mobile)

1. Open the Google Chrome mobile app.
2. Tap the  icon in the top-right corner of the screen.
3. Tap **New Incognito Tab**.
4. That's it!


[Back to Top](#)

Opening a Private Window in Safari (Desktop)

1. Open Safari.
2. Click **File** in the top-left corner of the window.
3. Click **New Private Window** in the dropdown.
4. That's it! Using a private window allows you to browse the Internet without Safari remembering the sites you've visited or downloads.

[Back to Top](#)

Opening a Private Window in Safari (Mobile)


1. Open the Safari mobile app.
2. Tap the  icon in the lower-right corner of the screen.
3. Tap **Private** in the lower-left corner of the screen.
4. Tap the **+** sign in the middle of the screen.



5. That's it! In Private Browsing Mode, Safari won't remember the pages you visited, your search history, or your AutoFill information after you close a tab.


[Back to Top](#)

Opening an InPrivate Window in Microsoft Edge

1. Open Microsoft Edge.
2. Click the  icon in the top-right corner of the window.
3. Click **New InPrivate window** in the dropdown.
4. That's it! When you use InPrivate tabs or windows, your browsing data (like your history, temporary internet files and cookies) won't be saved on your PC once you're done.


[Back to Top](#)

Opening an InPrivate Browsing Window in Internet Explorer

1. Open Internet Explorer.
2. Click the  icon in the top-right corner of the window
3. Hover your cursor over **Safety** in the dropdown, and select **InPrivate Browsing**.
4. That's it! InPrivate Browsing helps prevent Internet Explorer from storing data about your browsing session. This includes cookies, temporary internet files, history, and other data. Toolbars and extensions are disabled by default. See Help for more information.

[Back to Top](#)

Opening a Private Window in Firefox

1. Open Firefox.
2. Click the  icon in the top-right corner of the window.
3. Click the **New Private Window** button.
4. That's it! When you browse in a private window, Firefox does not save visited pages, cookies, searches or temporary files. However, Firefox will still save your bookmarks and downloads.

Note: Private browsing doesn't make you anonymous on the Internet. Your employer or internet service provider can still know what pages you visit.

[Back to Top](#)

