HOW TO USE THE BLACKBOARD SUPPORT CENTER

The Blackboard Support Center is where you can get help and find answers to your questions about Blackboard 24/7. Once you have logged into Blackboard, you will see the Blackboard Support button on the top frame.

Hovering over the Blackboard Support button and clicking on "**Blackboard Support**" launches the Support Center dashboard which appears as an overlay on the page.

You can use this search bar to look up specific help items or you can click on a topic listed below.

Based on where you are in Blackboard, the most relevant help topic will be highlighted.
If you want to jump to a different topic, you can use these tiles to make your selection.

More specific topics can be selected here.

Here, you will see related help items. These items include articles, videos, and hints.

If you still need further assistance, you can contact Blackboard support directly by choosing one of the available contact options and entering the required info.