

Information Security Office Instruction: Change Bitlocker Password v1

## **Changing a BitLocker Password**

- 1. Connect the storage device to the computer.
- 2. Open the "Computer" folder.



3. Right-Click on the storage device and select the "Unlock Drive..." option.



4. Enter the current password to unlock the drive.

## The University of Texas RioGrande Valley

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| BitLocker (F:)                       |          |  |  |
|--------------------------------------|----------|--|--|
| Enter password to unlock this drive. |          |  |  |
| •••••                                | <b>ب</b> |  |  |
|                                      |          |  |  |
| More options                         |          |  |  |
| More options                         |          |  |  |

5. Once the device is unlocked, right click on the storage device again and choose "Change BitLocker password".



6. You will be prompted to again enter the current password in the "Old password" field. Then you can type in the new password in the "New password" field and then confirm it by typing the new password again in the "Confirm new password" field. Click on the "Change password" button.



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| <b>\$</b> \$ | BitLock  | er Drive Encryption (F:) |  |
|--------------|--|--------------------------|--|
|              | Change password<br>You should create a strong password that uses uppercase and lowercase letters,<br>numbers, symbols, and spaces. A password can be 8 to 256 characters long. |                          |  |
|              | Old password   | •••••                    |  |
|              | New password   | •••••                    |  |
|              | Confirm new password   | •••••                    |  |
|              | Reset a forgotten password<br>How do I select a strong password?   |                          |  |
|              |  |                          |  |
|              |  |                          |  |
|              |  | Change password Cancel   |  |

7. Once your password is changed, the dialogue window will change and acknowledge that the password was changed successfully.

| SitLoc   | ker Drive Encryption (F:) |  |  |
|--|---------------------------|--|--|
| Change password  |                           |  |  |
| You should create a strong password that uses uppercase and lowercase letters, numbers, symbols, and spaces. A password can be 8 to 256 characters long. |                           |  |  |
| Old password   | •••••                     |  |  |
| New password   | ••••••                    |  |  |
| Confirm new password   | •••••                     |  |  |
| Reset a forgotten password   |                           |  |  |
| How do I select a strong password?   |                           |  |  |
| The password has been successfully changed.  |                           |  |  |
|  |                           |  |  |
|  | Change password Close     |  |  |



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8. Click on the "Close" button to close the dialogue window. The new password will be used to unlock the drive from now on.

NOTE: If you forget you current or new password or have problems with your BitLocker secured storage device, you can contact the Information Security Office (956.665.7823) for assistance. Storage devices that are managed by the Information Security Office can be unlocked using the stored recovery key.