

The University of Texas
Rio Grande Valley
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International Admissions
& Student Services

Dear International Students:

Effective immediately, all UTRGV international students who are covered with UTShip will be able to access the **MDLIVE** telemedicine benefits **at NO cost**. Through this portal, you can have a virtual doctor visit at your convenience using your smart phone, tablet, or computer 24 hours a day. You will be able to obtain high quality healthcare without leaving your home. This benefit enhancement will be available through until April 30th, 2020.

Please review the following resources available:

- MDLIVE: <https://www.mdlive.com/>
- STUDENT ASSISTANCE PROGRAMS: <https://myahpcare.com/wp-content/uploads/SAP-2.pdf>
- COVID-19 TESTING: <https://myahpcare.com/wp-content/uploads/Mar.-6-2020-HCSC-Statement-on-Member-Coverage-for-COVID-19-2.pdf>
- COVID-19 FREQUENTLY ASKED QUESTIONS: <https://myahpcare.com/wp-content/uploads/FAQ-COVID-19-Update-FAQs-TX.pdf>

For questions about your coverage, members should call the number on the back of their ID card. If you have any insurance related questions please contact customer service at AHP: 1-855-267-0214 and support@ahpcare.com.

Best regards,

IASS Staff.

UTRGV

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