GUEST FACT SHEET - Welcome
On behalf of the Department of Housing and Residence Life staff we welcome you to Vaquero Country! Our facilities are designed as a shared living community for undergraduate and graduate students, and during the summer we cater to a variety of camps and conferences from K-12 Schools and International Programs. As an institution of higher education guests are welcome to stay on campus but please keep in mind the following guidelines.

Check In | Check Out
Check-In: 3:00 PM
Check-Out: 11:00 AM
Minimum Check-In Age: 18
Late Check-In Available upon request.
It is mandatory for guests to present valid photo identification at the time of check-in.

Payments
For guest paying on their own, payments must be made at the Bursar’s Office.
Location: ESSBL 1.200, Office Hours: M-F, 8 a.m. – 5 p.m., 1201 W. University Dr, Edinburg, TX, Telephone (956) 665-2715
Personal checks and money orders should be made payable to The University of Texas-Rio Grande Valley and must contain the student ID and driver’s license number on the face of the check.
Credit Card: (Type of Credit Cards Accepted: MasterCard, Visa, and Discover)

Internet Access
Internet Access is only available to university students. Guests accounts will need to be requested through IT by guest/department host.

Parking
You may register your vehicle at Parking Services and they will issue you a resident parking permit for the duration of your stay. You must register your vehicle at Parking Services M-F, 8am-5pm at Parking Services located at the ASFC Building behind Unity Hall Building or you can call (956) 665-2738. Parking in other spaces not designated for residents or without a parking permit may result in a parking ticket issued to your vehicle.

House Rules
Any of the following occurrences by you, other registered or non-registered room occupants, or your invitees may result in the immediate termination of your stay.

- No parties or events.
- Be respectful and aware students are living and studying at our facilities
- Be aware classes are ongoing from 8:00a.m to 10:00 p.m. as well as labs and lectures throughout campus.
- Feel free to use common areas (game room/TV room) and walk around our campus.
- Lock doors at all times.
- All personal trash is to be taken to the appropriate designated disposal site and not left in undesignated areas. Trash and left-over food should not be left in the rooms, hallways, or bathrooms.
- Consumption and Storage of Alcohol is prohibited at UTRGV buildings
- Guests shall be liable for any damage, except normal wear and tear to facility. Guest shall keep the room in a good condition and maintain hygiene and cleanliness.

Amenities
In an effort to make your stay more comfortable, we have the following items available:
- Linens $15
- Shower Curtains $6

Lost Keys
Replacement fee of $50.00 will be charged to the Camp/Conference for every lost key. Once a lock or key change request has been initiated and approved, it cannot be rescinded. Camp/Conferences, when checking-out, must turn issued keys to the Department of Housing and Residence Life or be assessed a penalty.

** Check outs must be completed by 11a.m. the date of expected departure. Late check-outs may result in additional charges, unless pre-approved by the Department of Housing and Residence Life