

GUEST FACT SHEET - Welcome

On behalf of the Department of Housing and Residence Life staff we welcome you to Vaquero Country. Our facilities are designed for shared living for undergraduate and graduate students, and during the summer we cater to a variety of camps and conferences from K-12 Schools and International Programs. As an institution of higher education, guests are welcome to stay on campus, but please keep in mind the following guidelines.

Check In | Check Out

Check-In : 3:00 PM

Check-Out : 11:00 AM

Minimum Check-In Age: 18

Late Check Out Available upon request.

It is mandatory for guests to present valid photo identification at the time of check-in.

Location

Casa Bella is a University Residence facility

and is located on the campus of the

University of Texas Rio Grande Valley

serving 28,000 students.

Closest City: Brownsville, Texas

Local Time Zone : GMT-6

Payments

For guest paying on their own payments must be made at the Bursar's Office.

Location: Bursar Cashier Window, Main Tower, Office

Hours: M-F, 8 a.m. – 5 p.m. One W. University Blvd, Brownsville, Texas 78500. (956) 882-7051

Personal checks and money orders should be made payable to The University of Texas-Rio Grande Valley and must contain the student ID and driver's license number on the face of the check.

Credit Card: (Type of Credit Cards)

Accepted: MasterCard, Visa, and Discover)

Internet Access

Internet Access is only available to university students. Guests accounts will need to be requested through IT by guest/department host.

Parking

You may register your vehicle at Parking Services for a \$1 per day or \$5 per week to park at our designated Resident Parking. You must register your vehicle at Parking Services M-F, 8am-5pm at Parking Services located at the Vaquero Plaza, or you can call (956) 882-7051. Parking in other spaces not designated for residents or without a parking permit may result in a parking ticket issued to your vehicle.

House Rules

Any of the following occurrences by you, other registered or non-registered room occupants, or your invitees may result in the immediate termination of your stay.

- No parties or events
- Be respectful and aware students are living and studying at our facilities
- Be aware classes are ongoing from 8:00a.m to 10 p.m. as well as labs and lectures throughout campus.
- Feel free to use common areas (volleyball/basketball court, fitness center, and pool area) and walk around our campus.
- Lock doors at all times.
- All personal trash is to be taken to the appropriate designated disposal site and not left in undesignated areas. Trash and left over food should not be left in the rooms, hallways, or bathrooms.
- Consumption and Storage of Alcohol is prohibited at UTRGV buildings (unless all residents within an apartment are 21 and over).
- Guests shall be liable for any damage, except normal wear and tear to facility. Guest shall keep the room in a good condition and maintain hygiene and cleanliness.
- No smoking: Smoking is not allowed anywhere on campus.
- Doors should never be propped. This includes room doors, locked doors to hallways, bathroom doors and balcony doors.
- Window screens may not be removed. Throwing things out of windows or using windows for an entry or exit from a room is not permitted.
- Be aware of your noise levels because they may disrupt students who may be studying in their rooms.
- We ask all guest to keep noise levels to an appropriate level starting at 10:00 p.m.
- Identification- All guest, including Camp/Conference participants, Camp Counselors, and Tutors, must identify themselves when asked to do so by Housing and Residence Life staff or other University officials.

Amenities

In an effort to make your stay more comfortable, we have the following items available:

- Linens \$15
- Shower Curtains \$6

Lost Keys

Replacement fee of \$50.00 will be charged to the Camp/Conference for every lost key. Once a lock or key change request has been initiated and approved, it cannot be rescinded. Camp/Conferences, when checking-out, must turn issued keys to the Department of Housing and Residence Life or be assessed a penalty.

** Check outs must be completed by 11a.m. the date of expected departure. Late check-outs may result in additional charges, unless pre-approved by the Department of Housing and Residence Life.