The University of Texas Rio Grande Valley

Accounts Receivable

Creating A Bill & Generating An Invoice Copy Single Bill

TABLE OF CONTENTS

NOTICE	3	INVOICE TRACKING	51
YOUR ROLE & RESPONSIBILITIES AS INVOICE CREATOR	4	INITIATE INVOICE	52
IMPORTANT NOTICE ON INVOICE CREATOR DEPARTURE	5	NAVIGATE TO SINGLE ACTION INVOICE	53
SCENARIO OF WHEN TO CREATE AN AR/BI INVOICE	6	SINGLE ACTION INVOICE	54
HOW TO REQUEST ACCESS (2 separate requests)	7 & 8	SINGLE ACTION INVOICE - PROCESS MONITOR	58
REMINDER	9	SINGLE ACTION INVOICE - REPORT MANAGER	62
HOW TO CANCEL AN INVOICE	10	VIEW INVOICE	64
NAVIGATION	11	COPY SINGLE BILL	66
EXPRESS BILL ENTRY	12	COPY SINGLE BILL RESULTS	71
ENTER A BILL - BILLING GENERAL TAB	19	COPY SINGLE BILL – NAVIGATE TO EXPRESS BILLING	72
ENTER A BILL - BILLING GENERAL TAB —BILL LINES	25	EXPRESS BILLING	73
ENTER A BILL-BILLING GENERAL TAB-BILL LINES-DESCRIPTION	ON 30	CREATE PRO FORMA	83
ENTER A BILL - BILLING GENERAL TAB —BILL LINES	31	READY TO INVOICE	85
ACCOUNTING DISTRIBUTION TAB	33	WHAT IF?	86
HEADER NOTES	41	THE FOLLOW-UP PROCESS	87
LINE NOTES	44	HOW TO CANCEL AN INVOICE	88
PRO FORMA	48	CONTACT INFORMATION	89
MAKE READY TO INVOICE	50		

NOTICE

IMPORTANT: TO OBTAIN ACCESS IN PEOPLESOFT YOU WILL NEED TO ATTEND THE AR/BI (BILLING & INVOICING PROCESS). SUCCESSFUL ATTENDANCE & COMPLETION OF AR/BI TRAINING **BEFORE** ACCESS BE GRANTED TO PRODUCTION

PLEASE READ & UNDERSTAND THE CONTENTS OF THIS TRAINING DOCUMENT.

Additionally, Please Periodically Check For Updates, Revisions, or Modifications to this Document on

BRIGHTSPACE: https://brightspace.utrgv.edu/d2l/home/11896

Accounts Receivable Resources Webpage:

https://www.utrgv.edu/finance-and-fiscal-reporting/departments/accounting-and-reporting/resources/accounts-receivable/index.htm

If you have any comments, concerns, or questions please do not hesitate to contact Training Coordinator (AccountingandTimekeepingTraining@utrgv.edu) or Accounts Receivable (AccountsReceivable@utrgv.edu)

YOUR ROLE & RESPONSIBILITIES AS AN INVOICE CREATOR

- 1. As the creator of the invoice, it is assigned to you permanently.
- 2. All invoices created **IMMEDIATELY** impact your budget.
- 3. It falls on you and your department to follow up on payment for that invoice. You can use the DUNNING LETTER to assist.
- 4. There is a default 30-day deadline for payment
 - 1. 30 CALENDAR DAYS (can be modified 15-days or due immediately)
 - 2. Weekends and Holidays Included.
- 5. If the payment is not going to be made, it is your responsibility to reach out to ACCOUNTS RECEIVABLE (accounts receivable @utrgv.edu) to have the INVOICE closed, canceled, cleared.
- 6. If the INVOICE was improperly created, please notify ACCOUNTS RECEIVABLE (accountsreceivable@utrgv.edu) immediately to have INVOICE closed, canceled, and cleared.

EFFECTIVE 26 MARCH 2024

IMPORTANT:

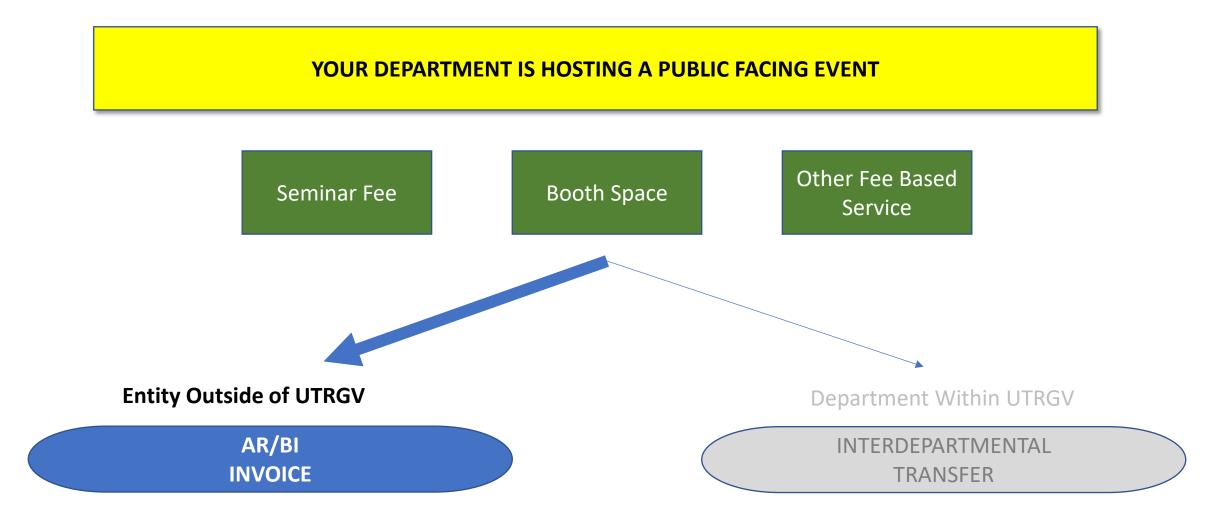
IF THERE COMES A TIME, AFTER SUCCESSFULLY CREATING AT LEAST ONE INVOICE, YOU LEAVE YOUR CURRENT DEPARTMENT OR UTRGV, PLEASE SEND AN EMAIL TO ACCOUNTSRECEIVABLE@UTRGV.EDU

IN THAT EMAIL, PLEASE STATE YOUR DEPARTURE AND WHO WILL BE THE NEW POINT OF CONTACT FOR TRACKING THE INVOICE AFTER YOUR DEPARTURE.

IF YOU DO NOT KNOW WHO THE NEW POINT OF CONTACT WILL BE, YOU CAN MENTION THE COST CENTER MANAGER OF THE INVOICE AS THE INTERIM POINT OF CONTACT.

If you have any comments, concerns, or questions please do not hesitate to contact Training Coordinator (AccountingandTimekeepingTraining@utrgv.edu) or Accounts Receivable (AccountsReceivable@utrgv.edu)

SCENARIO OF WHEN TO CREATE AN AR/BI INVOICE



ACCESS REQUEST

submit this request along with BILLING SPECIALIST (see next page)

Accounts Receivable – Invoices (AR Specialist)

- 1. Please visit and login at SUPPORT.UTRGV.EDU
- 2. Click on **Information Technology** blue button
- 3. Click on **Get Access!**
- 4. Then click on **REQUEST ACCESS**
- 5. In the following fields please enter the associated information:

Category: PeopleSoft – Financials

Resource: PeopleSoft – Accounts Receivable

Description: "Please provide access to **AR Specialist** role, in the **PRODUCTION & TRAINING** environments of PeopleSoft, as current responsibilities as ______ require me to attend the mandatory AR/BI training with access to generate and process invoices in the production environment."

- 6. Click on **REQUEST** (blue button at the bottom of screen)
- 7. Check your email for EULA agreement notification

ACCESS REQUEST

submit this request along with AR SPECIALIST (see previous page)

Billing – Entry (Billing Specialist)

- 1. Please visit and login at SUPPORT.UTRGV.EDU
- 2. Click on **Information Technology** blue button
- 3. Click on **Get Access!**
- 4. Then click on **REQUEST ACCESS**
- 5. In the following fields please enter the associated information:

Category: PeopleSoft – Financials

Resource: PeopleSoft – Billing

Description: "Please provide access to **Billing Specialist** role, in the **PRODUCTION & TRAINING** environments of PeopleSoft, as current responsibilities as ______ require me to attend the mandatory AR/BI training with access to generate and process invoices in the production environment."

- 6. Click on **REQUEST** (blue button at the bottom of screen)
- 7. Check your email for EULA agreement notification

REMINDER

Record All Invoice Numbers You Create

Especially, those invoices you plan to use as recurring (see COPY SINGLE BILL)

Important:

- Revenue that is received by an outside customer for a service needs to be recorded with an invoice.
- Please communicate to your customers; they have the option to pay by WIRE TRANSFER along with all other payment options.
 - If your customer is interested in paying by Wire Transfer
 - The UTRGV Employee will email either treasury@utrgv.edu or accountsreceivable@utrgv.edu and ask for a copy of the "WIRING INSTRUCTIONS".
 - The UTRGV Employee will email the "Wiring Instructions" to the customer.
 - Ensure that Customer **REFERENCES** the **INVOICE** # when payment is sent.

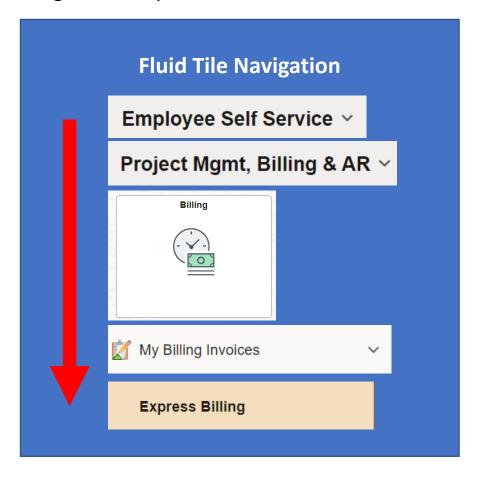
HOW TO CANCEL AN INVOICE

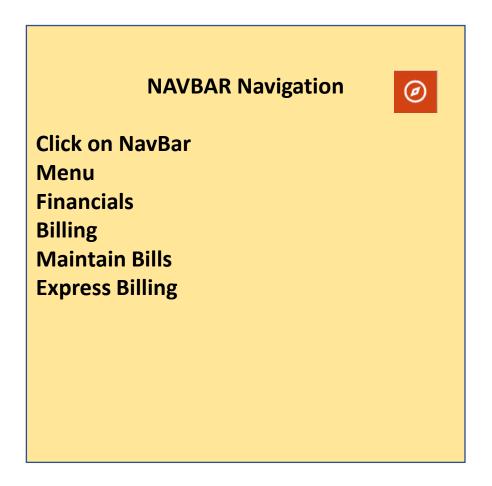
- 1. If an invoice has been generated and it must be cancelled due to
 - 1. Customer has elected not to pay invoice
 - 2. Errors identified in generated invoice
- 2. Contact AccountsReceivable@UTRGV.edu with the following required information:
 - 1. Invoice Number
 - 2. Customer Name
 - 3. Invoice Amount
 - 4. Reason for cancellation
 - 5. Cost Center Manager's Approval to proceed with cancellation
 - 6. If possible, include notice from Customer requesting the invoice be cancelled
 - 7. If the Invoice Payment has been applied to the GL string send a copy of the receipt
- 3. IMPORTANT: Do not proceed with any additional activity with customer until you receive confirmation from Accounts Receivable that invoice has been cancelled.
- 4. After cancellation, if applicable, notify the customer the invoice has been cancelled.

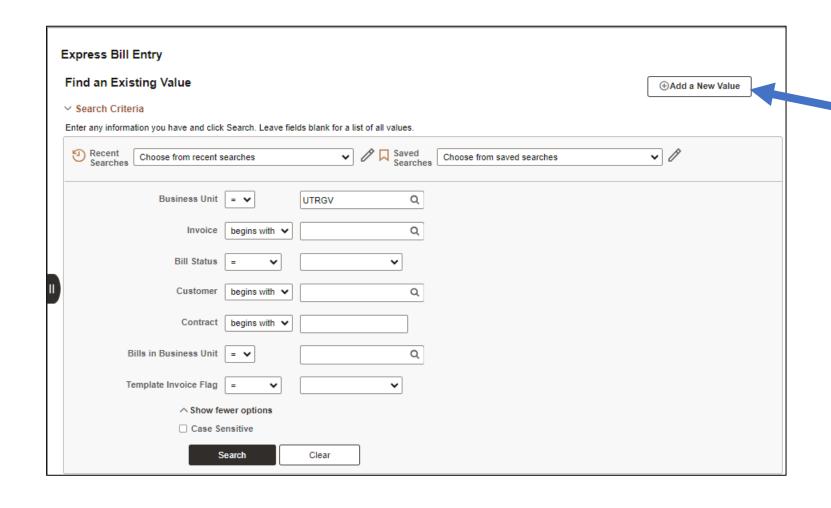
NOTE: Failure to provide the required information to cancel will result in delaying the cancellation.

NAVIGATION

Log in to PeopleSoft 9.2







Express Bill Entry screen appears.

Click on the

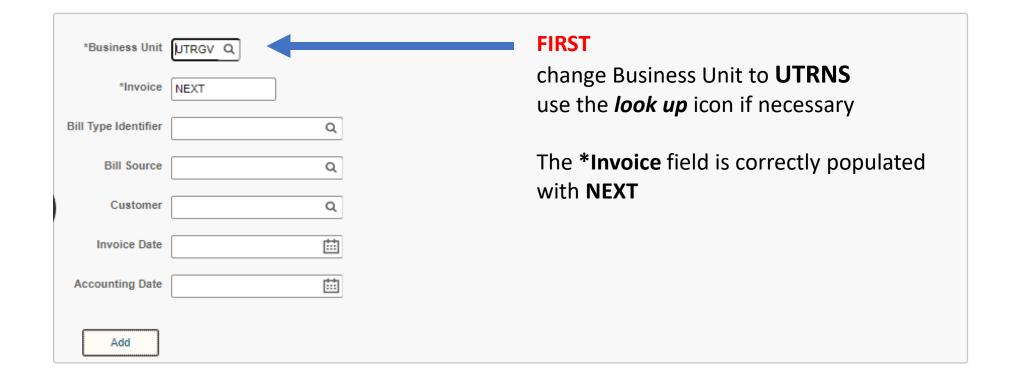
Add a New Entry

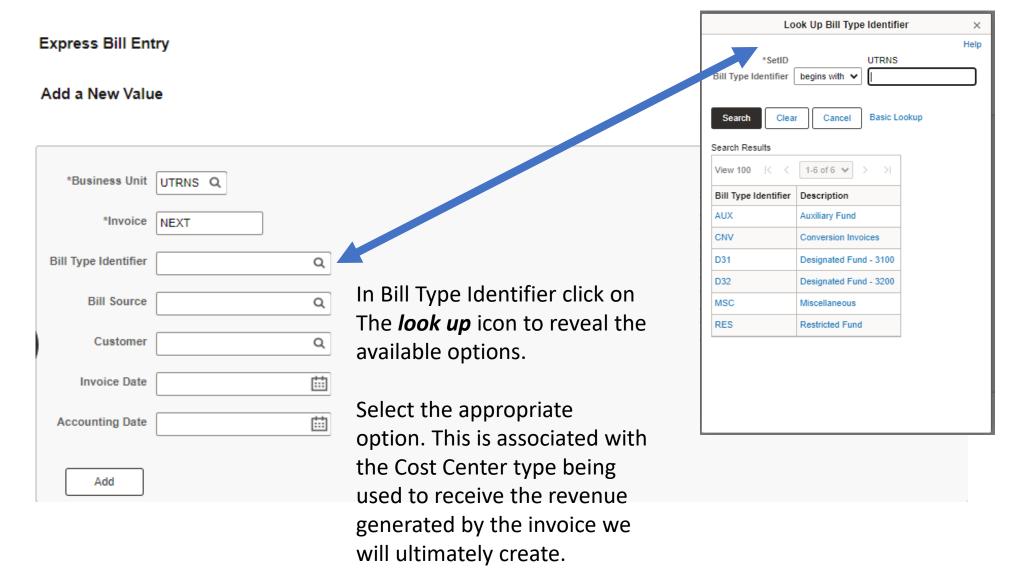
button

Express Bill Entry

Add a New Value

Q Find an Existing Value





Express Bill Entry

Add a New Value Q Find an Existing Value *Business Unit UTRNS Q *Invoice NEXT Bill Type Identifier D31 Q Set the Bill Source to ONL Bill Source ONL use the *look up* icon if necessary Customer Q ∷ Invoice Date ∷ Accounting Date Add

EXPRESS BILL ENTRY Express Bill Entry Add a New Value

*Business Unit

*Invoice NEXT

Bill Type Identifier D31 Q

Bill Source ONL Q

Customer Q

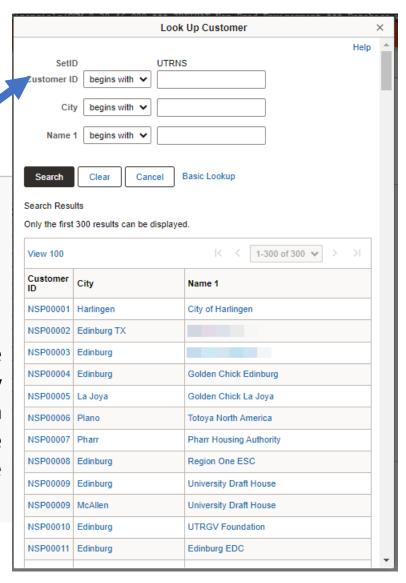
Invoice Date

Accounting Date

UTRNS Q

The Customer field is a unique value. It can be manually entered or use the *look up* icon if necessary. Using the available search features, you can locate the customer.

IMPORTANT: If the customer is not listed, please go to page 86 to the **WHAT IF?** section.



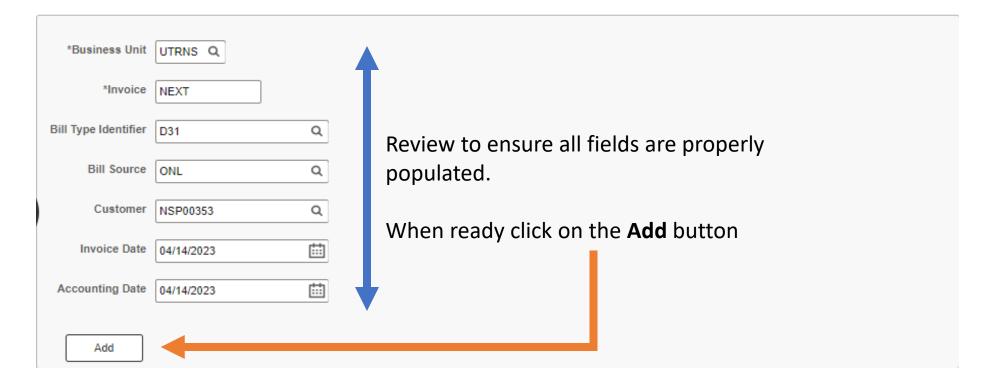
Express Bill Entry

Add a New Value Q Find an Existing Value *Business Unit UTRNS Q *Invoice NEXT Bill Type Identifier D31 Q Bill Source ONL Q Q Customer NSP00353 ⅲ Invoice Date 04/14/2023 Invoice and Accounting Dates should be set to the same calendar day. Accounting Date ⅲ 04/14/2023 Add

Express Bill Entry

Add a New Value

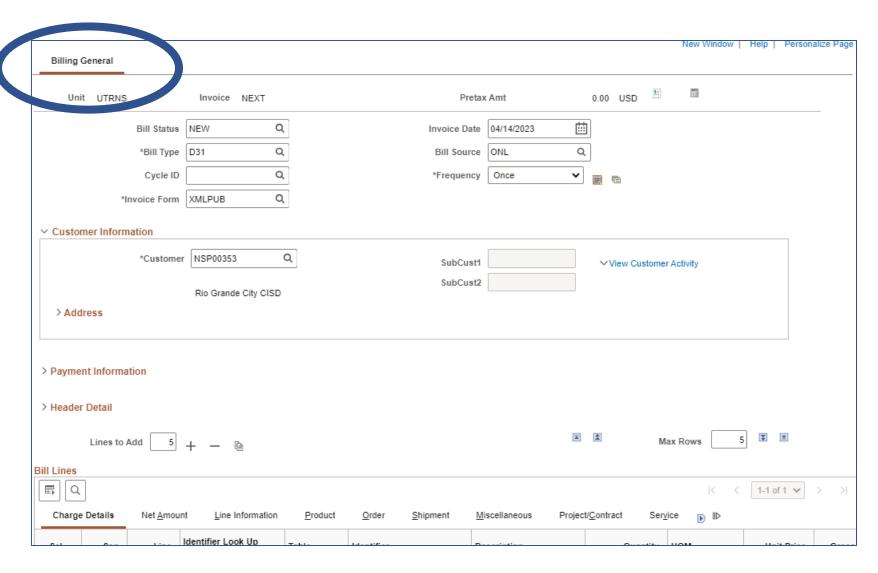
Q Find an Existing Value



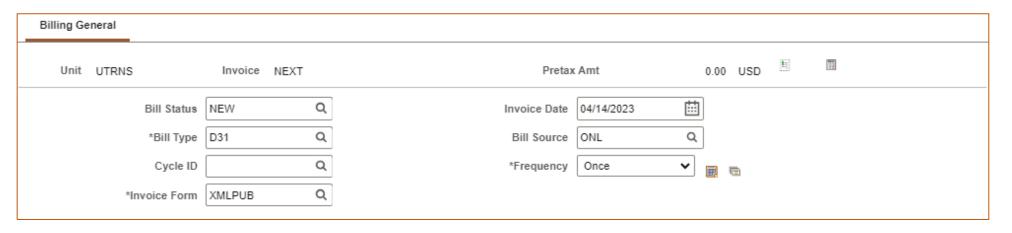
ENTER A BILL - BILLING GENERAL TAB

The Billing General page now appears.

Review the content, add or modify as needed.



ENTER A BILL - BILLING GENERAL TAB – TOP INFORMATION SECTION

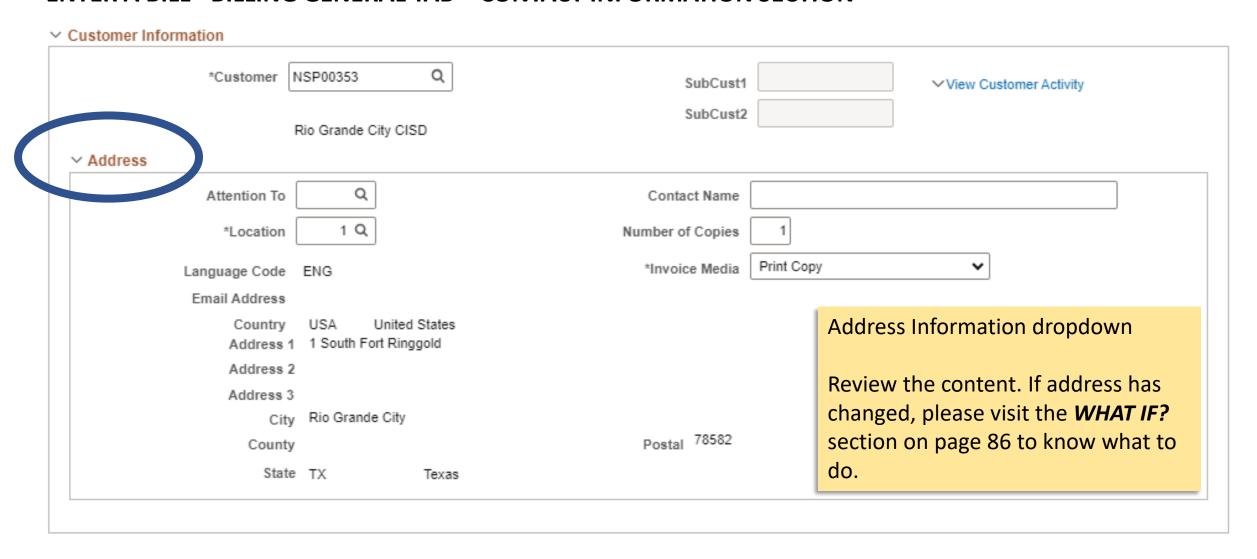


Review Content

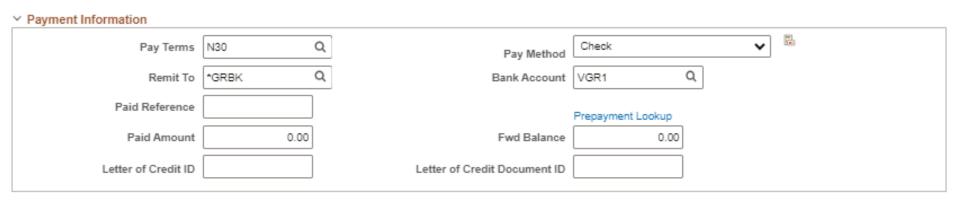
- Unit = UTRNS
- Invoice = Next
- Pretax = 0.00
- Bill Status = NEW
- Invoice Date = date entered in previous screen

- Bill Type = data entered in previous screen
- Bill Source = data entered in previous screen
- Cycle ID = leave as is / do not alter
- Frequency = leave as is / do not alter
- Invoice Form = leave as is / do not alter

ENTER A BILL - BILLING GENERAL TAB — CONTACT INFORMATION SECTION



ENTER A BILL - BILLING GENERAL TAB — PAYMENT INFORMATION SECTION



DO NOT MAKE ANY CHANGES UNLESS AUTHORIZED BY COST CENTER MANAGER

Then the **ONLY** change that can be applied is to the **PAY TERMS**

There are only three (3) options to the Pay Terms

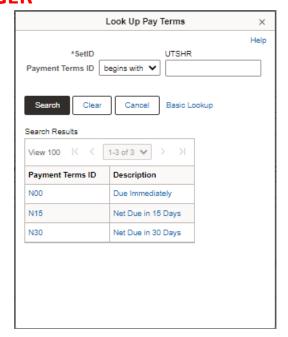
N00 – Net Due Immediately

N15 – Net Due in 15 Days

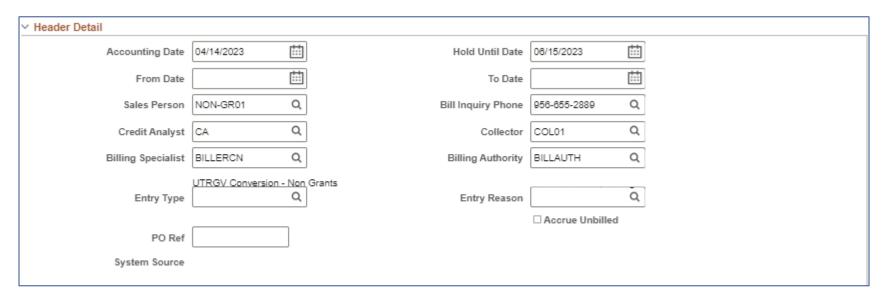
N30 – Net Due in 30 Days (this is the default value)

Please do not change the terms unless authorized by the Cost Center Manager

IMPORTANT: Please review the FOLLOW UP PROCESS at end of this document



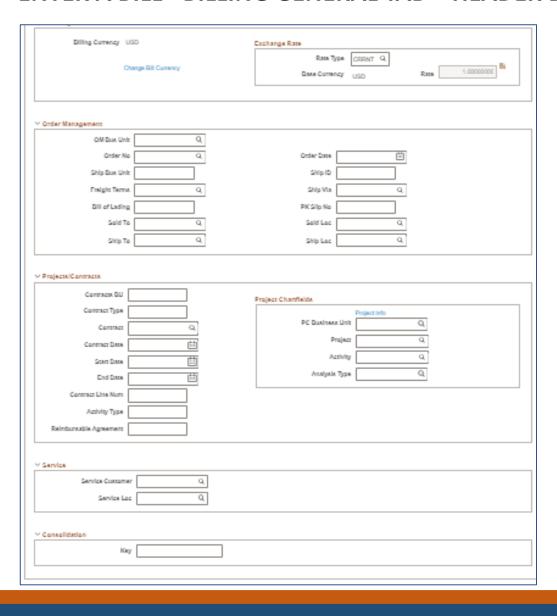
ENTER A BILL - BILLING GENERAL TAB – HEADER DETAIL SECTION



Review the content in this section. Make modifications, ONLY if necessary.

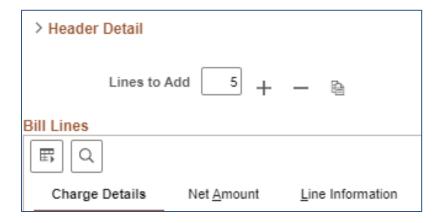
You can use the **PO Ref** field, if needed. Please know any information added with **NOT** appear in final invoice.

ENTER A BILL - BILLING GENERAL TAB — HEADER DETAIL SECTION



The remaining fields and sub-sections (Order Management, Projects/Contracts, Service, & Consolidation) are **NOT** used at UTRGV.

Do **NOT** populate any of the fields in these subsections.



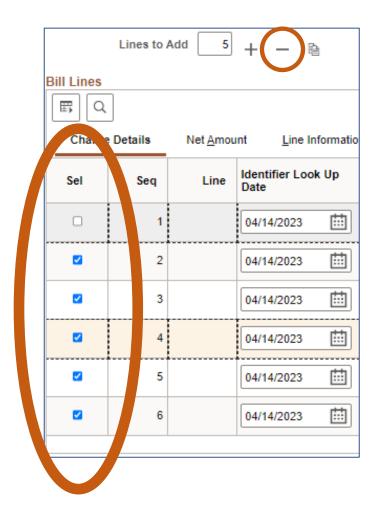
ENTERING TRANSACTION INFORMATION

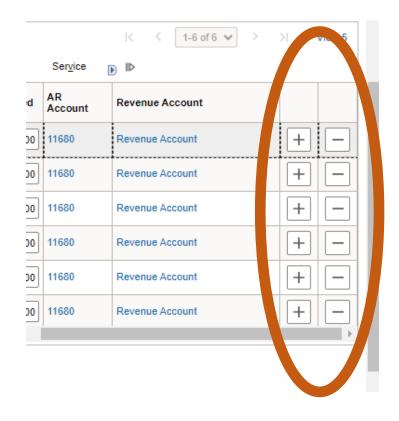
- Ensure you have appropriate number of Bill Lines If you need to add additional lines, please use Lines To Add option
- Using the Lines To Add + or you can add addition bill lines (think line items)
 - Default amount is 5
 - Adjust amount accordingly
 - Please note: + will ADD an ADDITIONAL number of lines to the already existing amount

ENTERING TRANSACTION INFORMATION

If you added too many **Bill Lines** or do not need that many and you need to remove one (1) or more, you have two options:

- BILL LINE REMOVAL OPTION 1 (preferred)
 - In the BILL LINES entry section on the LEFT side, you will see a column SEL
 - Check the box corresponding to the line you want to delete
 - Then on top of the BILL LINES entry section you will see the Lines To Add to the right of that you will see a + (plus) & – (minus)
 - Click on the (minus) sign to remove the selected line
- Proceed to Page 27 (skip next page)

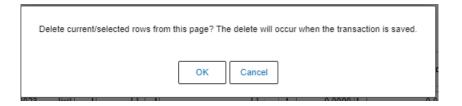




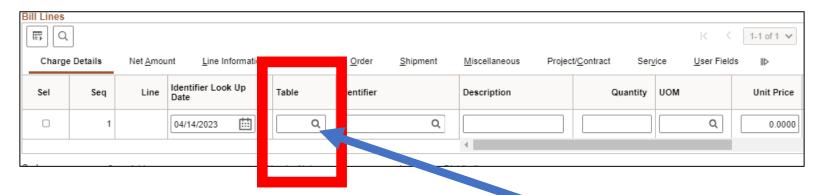
ENTERING TRANSACTION INFORMATION

If you added too many **Bill Lines** or do not need that many and you need to remove one (1) or more, you have two options:

- **BILL LINE REMOVAL OPTION 2** (not preferred)
 - Find the line you want to remove.
 - Use the Horizontal Slide bar, in Bill Lines section, move to the far right until you see + -
 - Click on the LINE you want to remove; a pop-up will appear. Press the
 OK button.



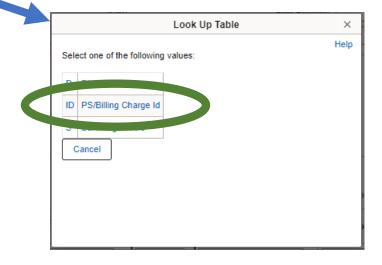
Clicking the SAVE button will remove the line.

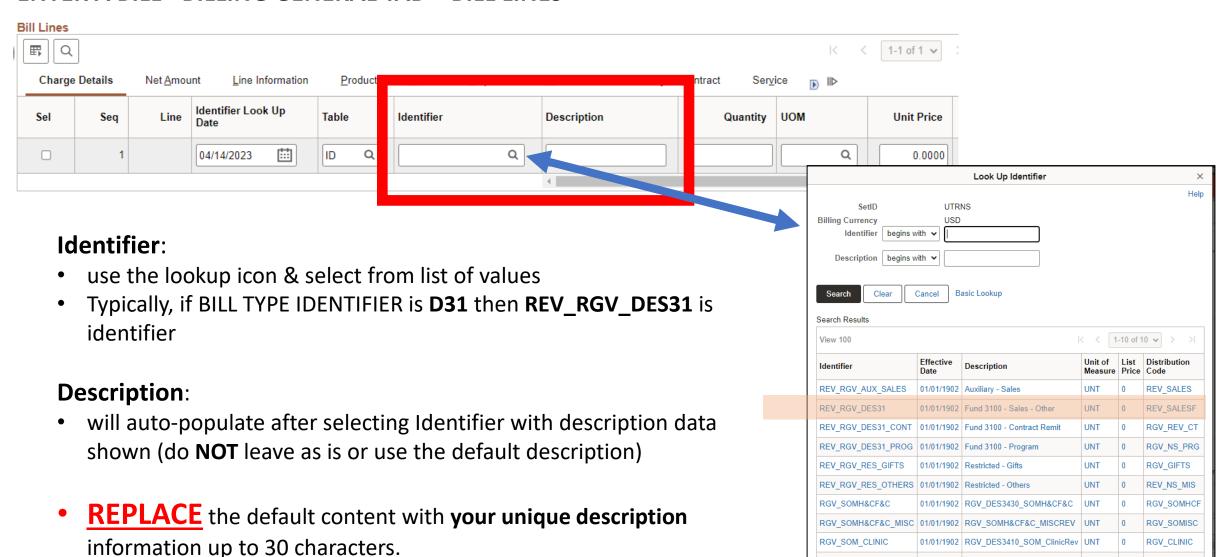


ENTERING TRANSACTION INFORMATION

Enter appropriate content into **Bill Lines** Section:

- in the Charge Details tab ONLY
 - **Table**: select ONLY the **"ID"** value, use the lookup icon if necessary & select from list of values.
- Do NOT use any other value.





10/01/2020 RGV_DES3410_MSRDP_LAB

RGV SOM LAB

RGV_SM_LAB

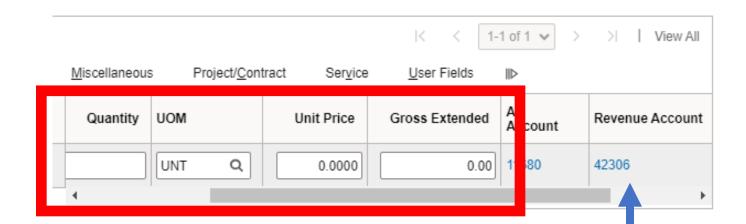
ENTER A BILL - BILLING GENERAL TAB – BILL LINES – DESCRIPTION

- Will auto-populate after selecting Identifier with description data shown (do NOT leave as is or use the default description)
- REPLACE the default content with your unique description information up to 30 characters.

EXAMPLES OF ACCEPTABLE DESCRIPTIONS	EXAMPLES OF <u>UN-ACCEPTABLE</u> DESCRIPTIONS
2024 APSI Registration Fee	Fund 3100 – Sales – Other
Teachers Job Expo	Fund 3100 – Contract Remit
Data Analytics Course fee	Fund 3100 – Program Fee
Aux – Sales – Parking Permits	Auxiliary - Sales
STEM Center	< <leaving blank="" description="" field="">></leaving>
Corporate Sponsorship	

Ensure you are stating what the invoice is for, be as specific as possible within the 30-character limit.

Bill Typ	oes & Indentifiers							
Bill		Bill	PeopleSoft	PeopleSoft				
Type	Description	Source	Fund	Cost Center / Project	Identifier	Description	PS Account	Comments
D31	Designated Fund - 3100	ONL	3100	31XXXXXX	REV_RGV_DES31	Sales - Other	42306	** Need to enter Department & Cost Center manually
D31	Designated Fund - 3100	ONL	3100	31XXXXXX	REV_RGV_DES31_CONT		42209	** Need to enter Department & Cost Center manually
D31	Designated Fund - 3100	ONL	3100	31XXXXXX	REV_RGV_DES31_PROG	Program Fee	42211	** Need to enter Department & Cost Center manually
D31	Designated Fund - 3100	ONL	3100	31XXXXXX	NO IDENTIFIER	All Other Designated Revenue Accounts	Other Revenue	** Need to enter Department & Cost Center manually
D32	Designated Fund - 3200	ONL	3200	32XXXXXX	NO IDENTIFIER			** Need to enter Department & Cost Center manually
AUX	Auxiliary Fund	ONL	4100	41XXXXXX	REV_GR_AUX_SALES		42306	** Need to enter Department & Cost Center manually
AUX	Auxiliary Fund	ONL			All Other Auxiliary Revenue Other Revenue - ** Need to		** Need to enter Department & Cost Center manually	
					NO IDENTIFIER	Accounts	Auxiliary	
RES	Restricted Fund	ONL	5300	53XXXXXXXX	REV RGV GIFTS	Gift Income	45100	** Need to enter Department & Cost Center manually
RES	Restricted Fund	ONL	5500	55XXXXXX	REV RGV OTHERS	Other Revenue Restricted	44451	** Need to enter Department & Cost Center manually
RES	Restricted Fund	ONL	5500	55XXXXXX	NS_MISC_REV	Other Revenue Restricted	44451	** Need to enter Department & Cost Center manually
MSC	Miscellaneous (All other Types of	ONL						Need to enter ALL account details manually
CNV	Conversion Invoices - Open Invoices converted from Oracle	CNV						These are invoices that were converted from Oracle



ENTERING TRANSACTION INFORMATION

Continue entering appropriate content into **Bill Lines** Section: in the **Charge Details** tab

- Quantity: ###
- UOM: (defaults to **UNT** but can be changed)
- Unit Price: (enter known price, i.e., 23.75)
- Gross Extended: (skip as PeopleSoft will Auto-Sum)
- scroll to the right (if necessary) until you see REVENUE ACCOUNT
- Click on the number link that appears below the words REVENUE ACCOUNT (i.e., 42306)

Please ensure the **UOM** value is present
Which is typically: **UNT** (unit)

ENTER A BILL – ACCOUNTING DISTRIBUTION TAB

Billing General Accounting Distributions

After clicking on the *Revenue Account* link the **ACCOUNTING DISTRIBUTIONS** tab opens

ENTER A BILL – ACCOUNTING DISTRIBUTION TAB

<u>B</u> illing	General	Accounting Distributions										
Unit Invoice	UTRNS NEXT	Bill To	NSP00353 Rio Grande City CISD	Pretax A	Amt 🟝	Max Rows	23.75	USD ¥	₹	Q	9	1

Review and Verify Content corresponds to what you have entered, so far.

Unit = UTRNS

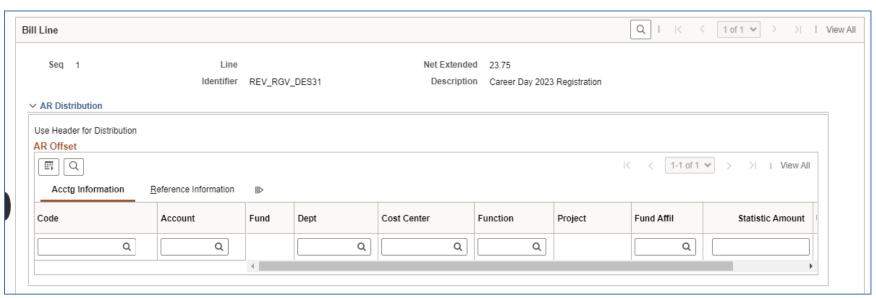
Invoice = Next

Bill To = Customer you selected

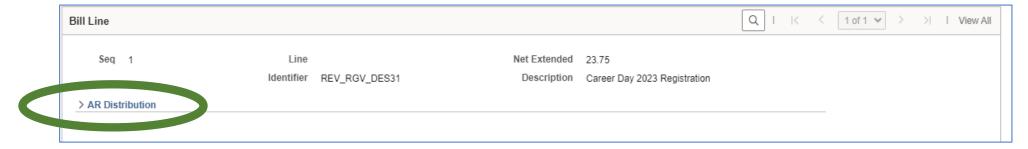
Pretax Amt = Total of all Bill Lines Gross Extended (i.e., 23.75)

ENTER A BILL – ACCOUNTING DISTRIBUTION TAB – BILL LINE SECTION

In the AR Distribution subsection
Locate and click on the downward
pointing arrow next
to AR DISTRIBUTION



The section will collapse. There is no need for data entry in the AR Distribution sub-section



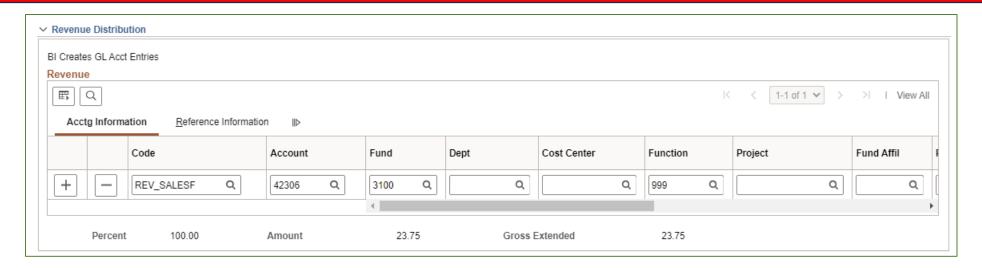
ENTER A BILL – ACCOUNTING DISTRIBUTION TAB – BILL LINE SECTION

Scroll Down Until you see

- Revenue Distribution sub-section
 - BI CREATES GL ACCT ENTRIES
 - Revenue
 - Acctg Information

You will need to populate a TWO (2) fields in this section: DEPARTMENT ID & COST CENTER #.

IMPORTANT: Please verify that the <u>COST CENTER belongs to the DEPARTMENT</u> you are entering. You can verify this by accessing the latest COST CENTER LISTING (XLS) on the Accounting & Reporting Webpage at https://www.utrgv.edu/finance-and-fiscal-reporting/departments/accounting-and-reporting/resources/index.htm



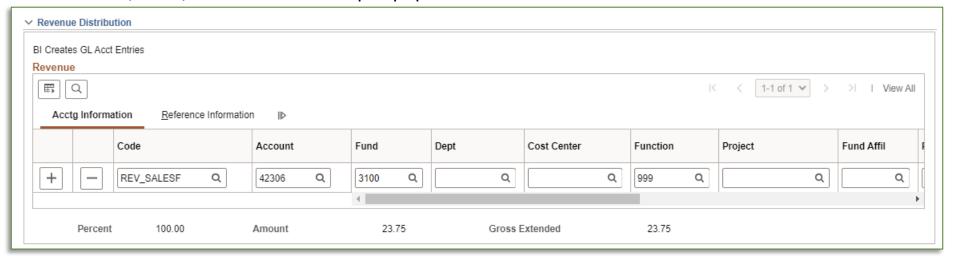
In the **Acctg Information** tab

Enter your Department ID & Cost Center ID in the Dept & Cost Center fields.

Please ensure you are entering the correct values as errors may be generated later in this process.

IMPORTANT: Please verify that the <u>COST CENTER belongs to the DEPARTMENT</u> you are entering. You can verify this by accessing the latest COST CENTER LISTING (XLS) on the Accounting & Reporting Webpage at https://www.utrgv.edu/finance-and-fiscal-reporting/departments/accounting-and-reporting/resources/index.htm

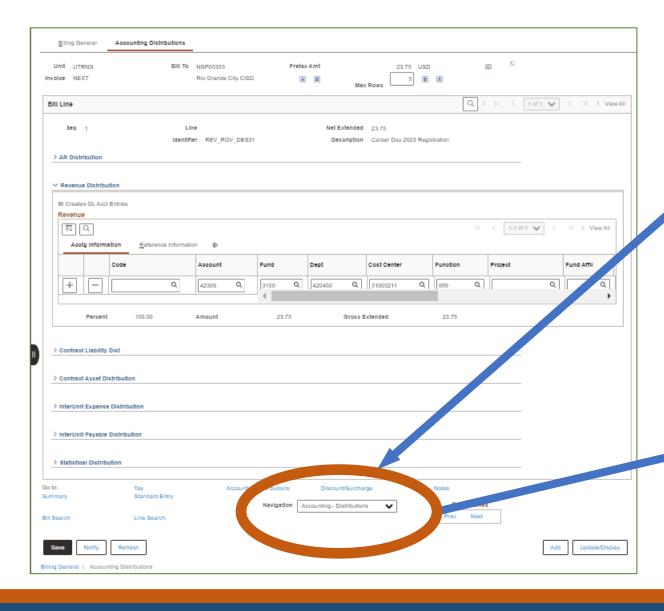
The Account, Fund, Function fields are pre-populated and do NOT need modification.



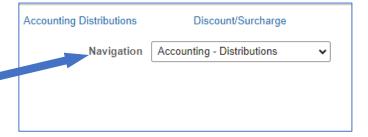
Please note, as you are working in this section the **CODE** content (first entry box) will disappear. If it does disappear, there is no need to re-enter the information. The application will continue to function.

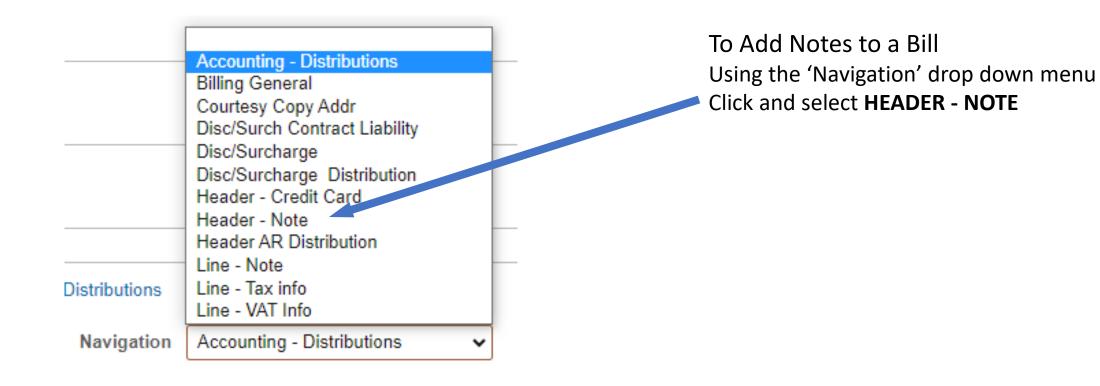


Note: After populating the **Dept** and **Cost Center** fields the **CODE** field is now intentionally blank.



To Add Notes to a Bill Scroll down & Locate the 'Navigation' dropdown menu





ENTER A BILL – HEADER NOTES TAB

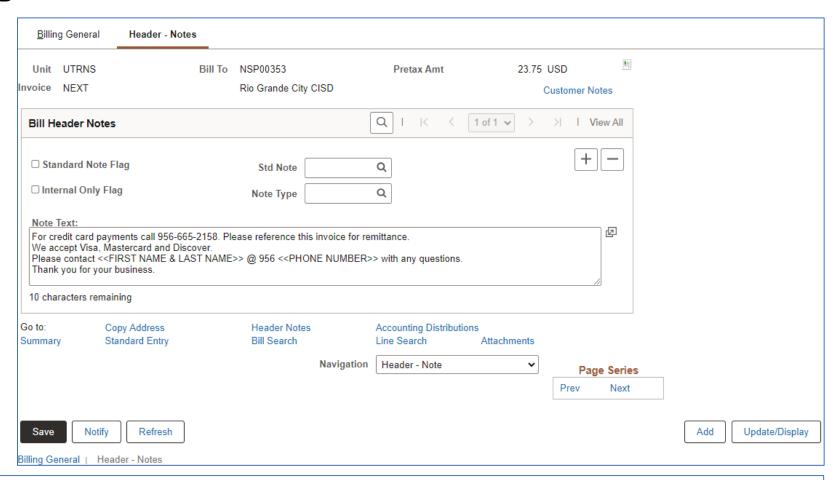


After clicking on the *Navigation > Header - Notes* menu item the **HEADER - NOTES** tab opens

ENTER A BILL – HEADER NOTES TAB

To Add Notes to a Bill

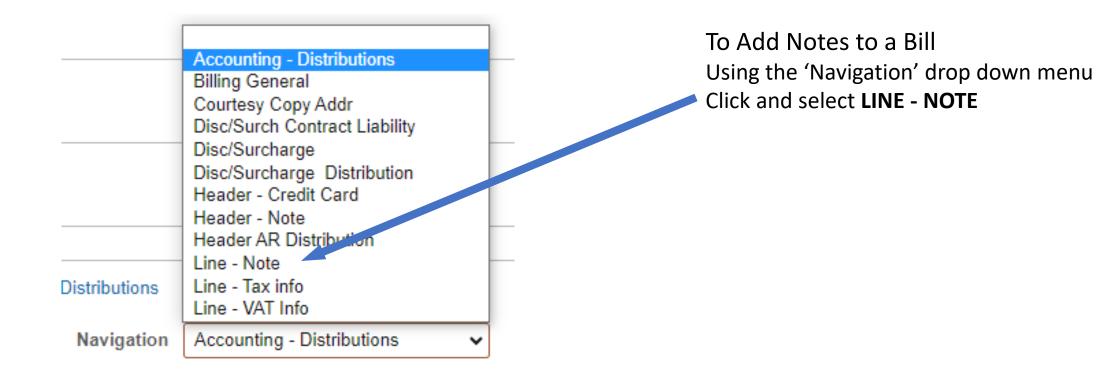
- Enter "NOTE TEXT" (in the box). If necessary, click the + icon on the upper right to add a new Note Text field for more data entry (up to 254 characters).
- This section should be used for information related to the issuing department or program.



FOR EXAMPLE:

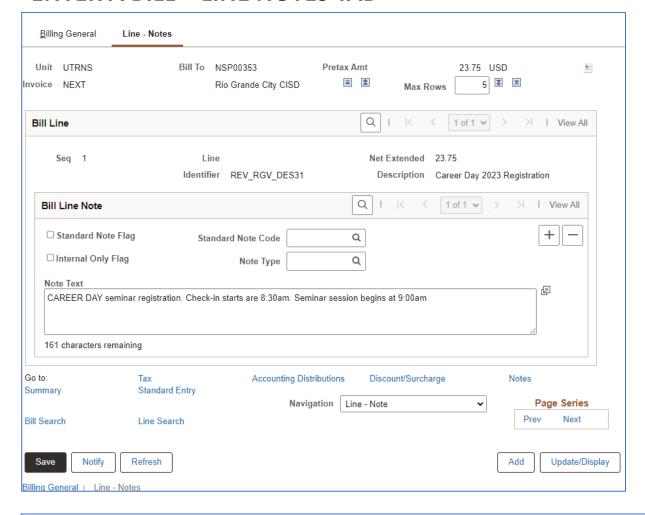
Please contact <<FIRST NAME & LAST NAME>> @ 956 <<PHONE NUMBER>> with any questions. Thank you for your business.

ENTER A BILL – HEADER NOTES TAB



Billing General Line - Notes

After clicking on the *Navigation > Line - Notes* menu item the **LINE - NOTES** tab opens



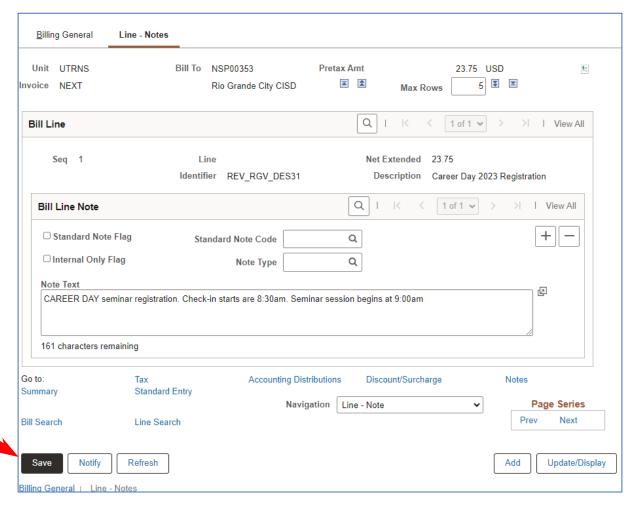
To Add Notes to a Bill Line

- Enter "NOTE TEXT" (in the box). If necessary, click the + icon on the upper right to add a new Note Text field for more data entry (up to 254 characters).
- This section should be used for information related to the specific line item.

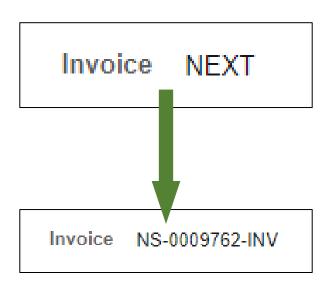
FOR EXAMPLE:

CAREER DAY seminar registration. Check-in starts are 8:30am. Seminar session begins at 9:00am

When ready click on the SAVE button



The invoice number is now generated at the top of the screen replacing the word NEXT.



Click BILLING GENERAL tab

Billing General

Line - Notes

ENTER A BILL – BILLING GENERAL TAB – PRO FORMA

In the Billing General tab, at the upper right of screen, hover your mouse over the paper icon with the \$ sign on it (to the right of Pretax Amt \$\$\$.¢¢ USD)

- Click PRO FORMA icon
- To generate a sample of the invoice so you can review
- If needed, changes can be made.

DO NOT SEND PRO FORMA TO CUSTOMER

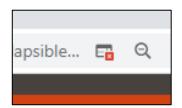
• NOTE: This is the only time you can make edits, once Invoice has been generated **NO** edits can be made.

To **MINIMIZE** cancellations please ensure all values are correct

• If the processing wheel stops and nothing happens check your Pop-Up Blocker (upper right-hand corner of your browser)



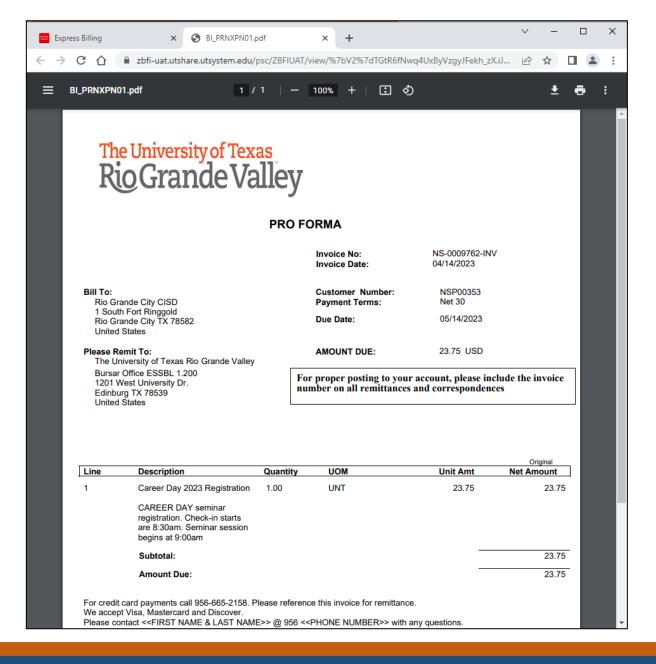




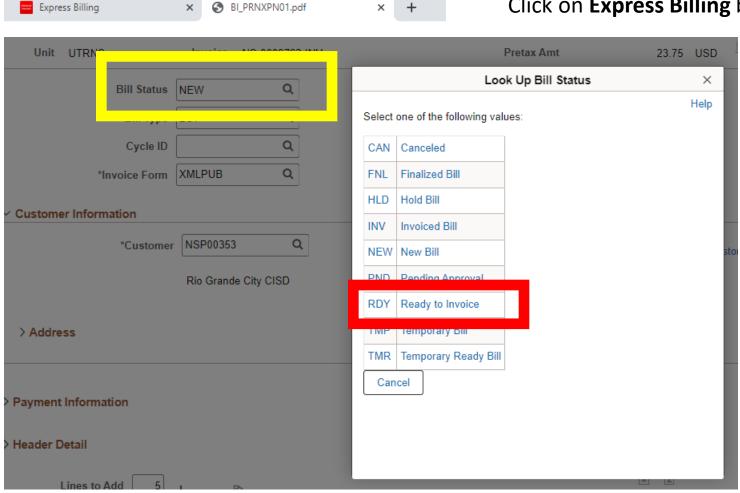
BI_PRNXPNO1.pdf – PRO FORMA – BROWSER TAB

PRO FORMA appears in NEW browser tab

- Review content
- If corrections need to be made
 - Close current Pro Forma tab
 - Return to Express Billing tab
 - Make Your Adds, Deletions, or Adjustments
- Click SAVE button
- Do NOT send Pro Forma to customer
- You can click on Pro Forma icon to create a new Pro Forma to review



EXPRESS BILLING – BILLING GENERAL TAB – MAKE READY TO INVOICE



Click on **Express Billing** browser tab

If Bill is ready to be invoiced

- In **Bill Status** field, click **Look Up** icon
- Change *Bill Status*
- from NEW to RDY (Ready to Invoice)
- Click Save button (Ensure you have copied/save the invoice number for next step)



INVOICE TRACKING

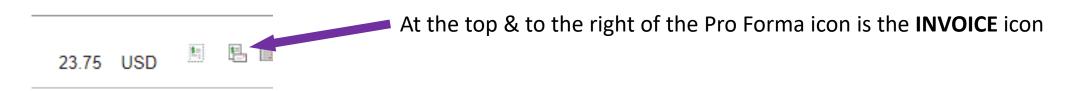
Copy/Save the invoice number for next step

TIP: CREATE AN INVOICE TRACKING SYSTEM

A Tracking System will help minimize the time it takes to find an invoice you created last year that you can copy this year.

INVOICE DATE	INVOICE NUMBER	CUSTOMER ID	CUSTOMER NAME	PURPOSE	GOOD TO COPY?
4/13/2023	NS-0009732-INV	NSP285393	Edinburg CISD	Career Day Seminar	Yes
4/13/2023	NS-0009737-INV	NSP309440	Weslaco CISD	Career Center Service	No
4/13/2023	NS-0009738-INV	NSP00176	McAllen ISD	Career Day Seminar	Yes
4/14/2023	NS-0009760-INV	NSP00612	Valley View ISD	Career Day Seminar	Yes
4/14/2023	NS-0009762-INV	NSP00353	Rio Grande City CISD	Career Day Seminar	Yes

EXPRESS BILLING – BILLING GENERAL TAB – INVOICE ICON



Click on the **Invoice** Icon (ONE TIME ONLY)
In a couple of seconds, you will see the follow message pop-up, read it, then click **OK**.

Invoicing initiated successfully. No further changes to this bill will be allowed during Bill Entry.

User has selected to invoice this bill. Once invoicing is initiated against a bill, you cannot perform any additional add or update action on the bill while still in Bill Entry.

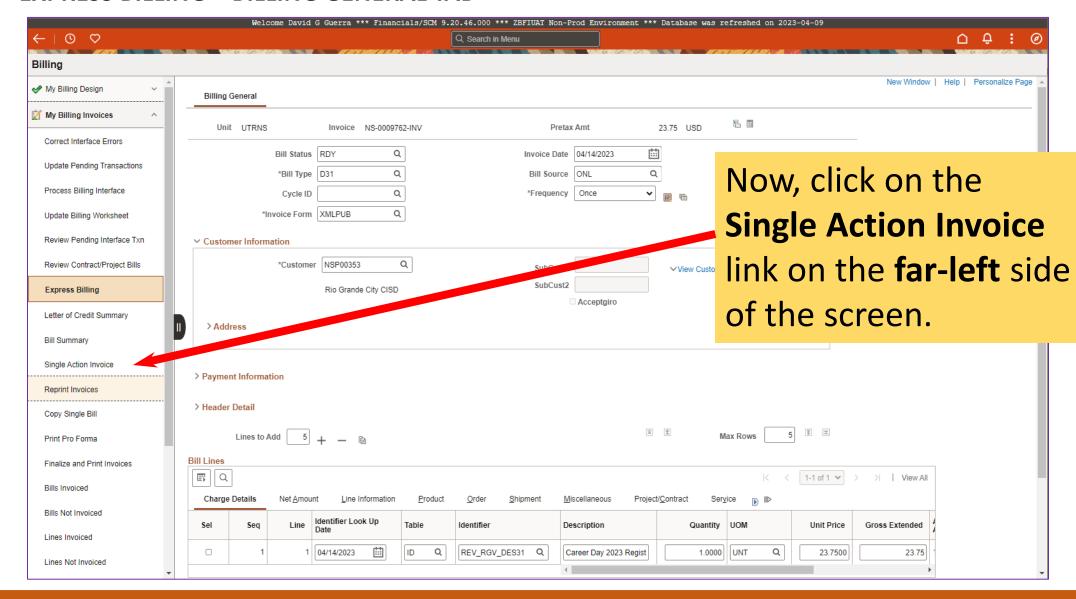
OK

IMPORTANT YOU WILL NOT IMMEDIATELY SEE THE INVOICE

UNLIKE THE PRO FORMA, YOU WILL NOT IMMEDIATELY SEE THE INVOICE.

DO NOT CLICK ON THE INVOICE ICON MORE THAN ONE TIME!

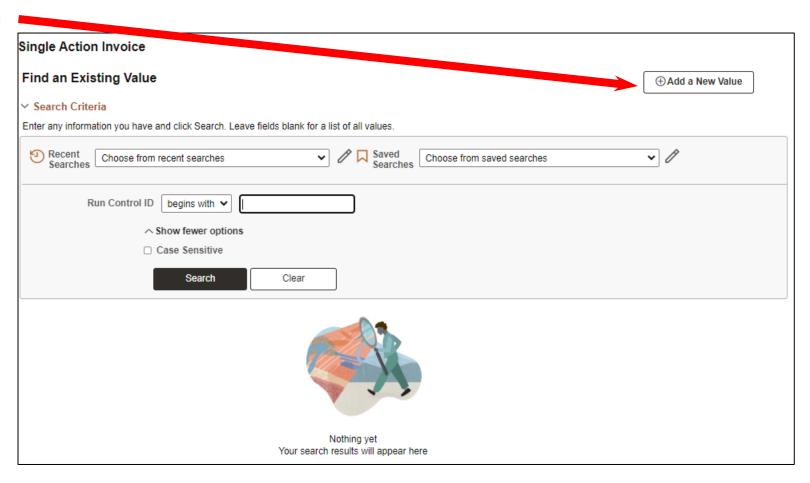
EXPRESS BILLING – BILLING GENERAL TAB



First time here? Use this **ONE TIME ACTION** *ONLY* process

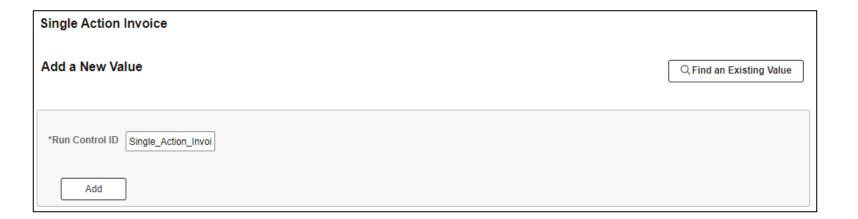
If you have completed this part of the process, please go to page 55

Click Add A New Value button



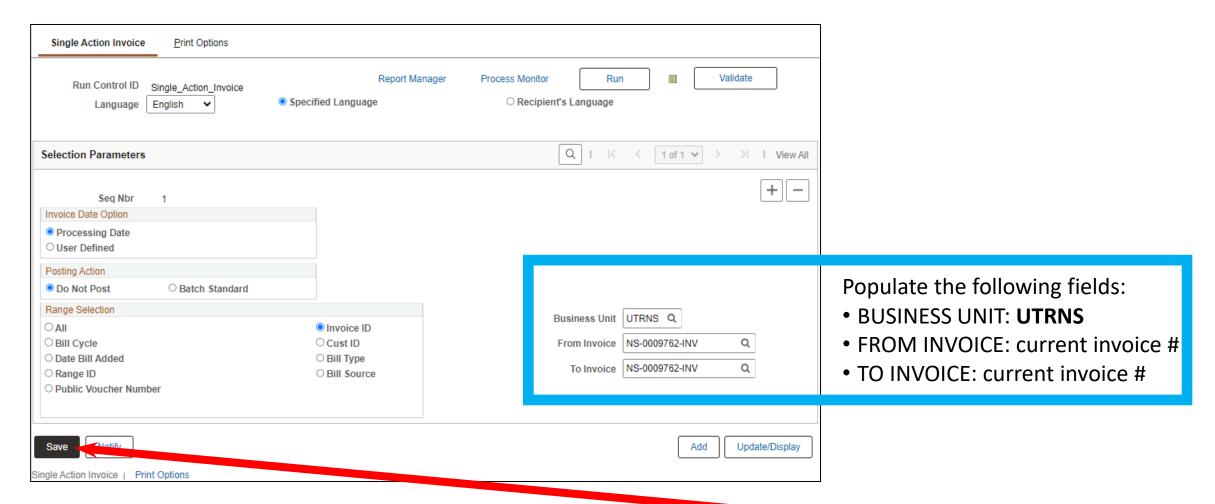
In the Add A New Value screen

- Enter Control ID (recommend using the same as title of screen)
- **SINGLE_ACTION_INVOICE** (ensure you are NOT using space bar. PeopleSoft will reject any entry that has a space. Instead replace with _ (underscore) or (dash) or remove all spaces to make one long word.
- Click Add button



IMPORTANT:

Ensure you use **ONLY** the Run Control ID that YOU Create.

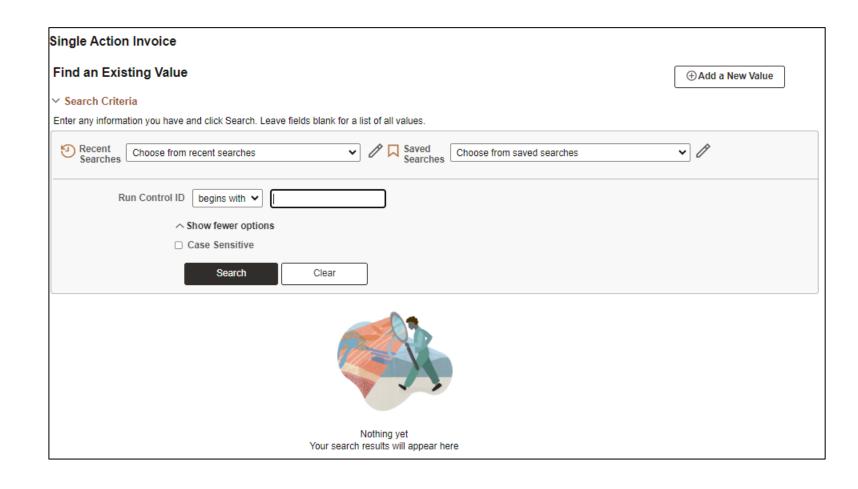


• Click **SAVE** button

In the **Find an Existing Value** screen

- Click on Search button
- In Search Results look for and click on the Run Control ID you previously created and saved.

For example, SINGLE_ACTION_INVOICE

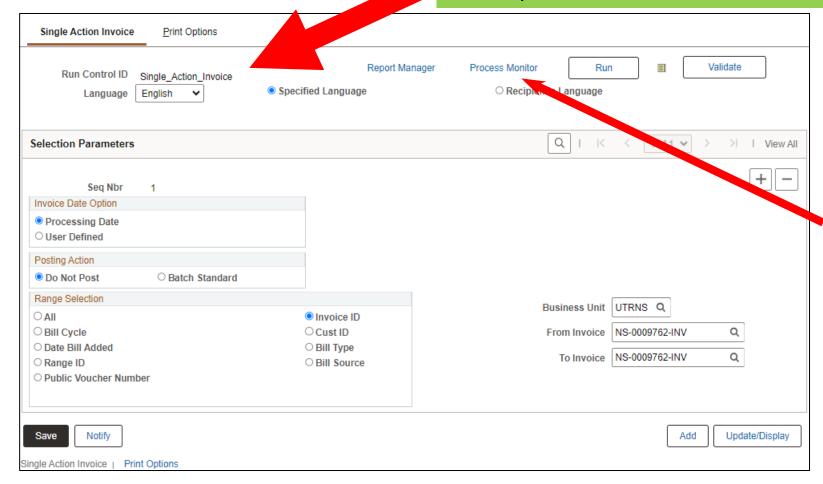


IMPORTANT:

Ensure you use **ONLY** the Run Control ID that YOU previously created.

IMPORTANT:

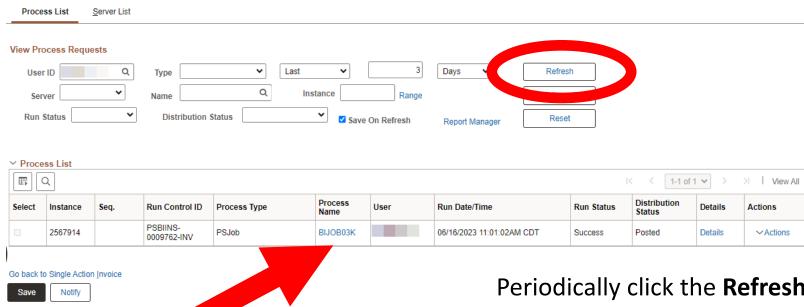
Ensure you use **ONLY** the Run Control ID that YOU created.



Click on Process Monitor link ONLY

Do NOT click on anything else

SINGLE ACTION INVOICE – PROCESS MONITOR



IMPORTANT:

Process List | Server List

In the PROCESS NAME column, ensure that **BIJOB03K** appears here.

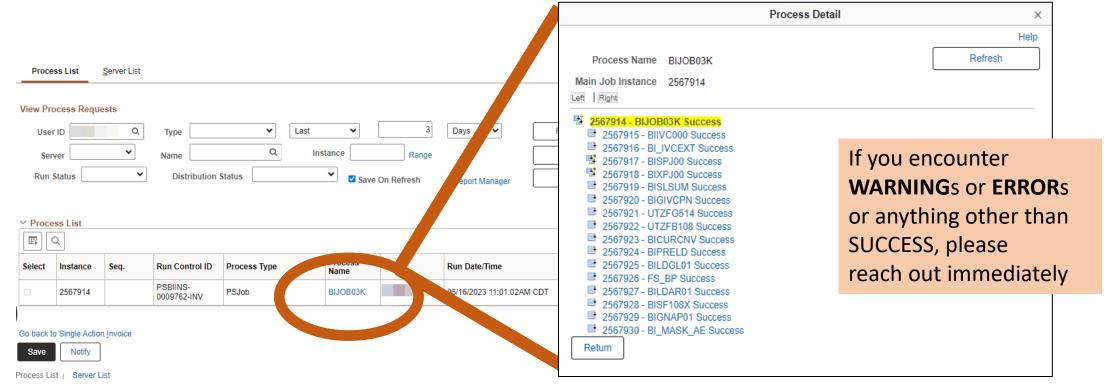
If anything, different appears, please contact Training Coordinator **ASAP**

Periodically click the **Refresh** button until in Process List section the **Run Status** shows *SUCCESS*, and the **Distribution Status** show *POSTED* (see image)

Note: Distribution Status **must** say **POSTED** before proceeding.

Press Refresh button if necessary

SINGLE ACTION INVOICE – PROCESS MONITOR



In the Process List section:

click on top process BIJOB03K

The Process Detail pop-up box appears

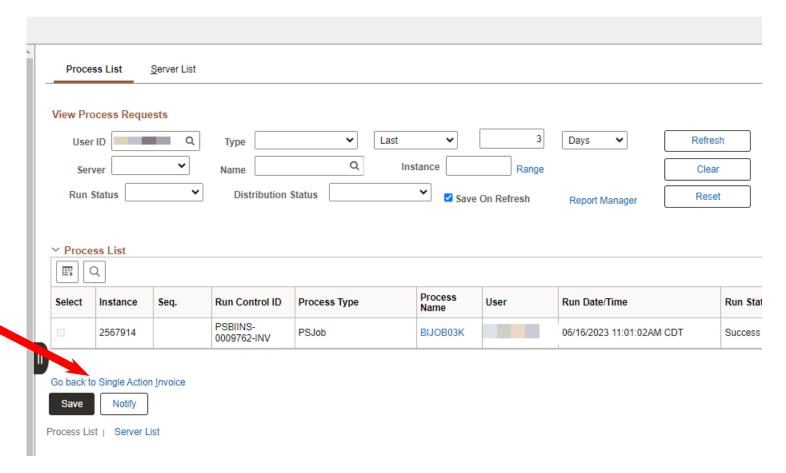
The sub-processes to complete the Billing to Invoice are displayed in this pop-up

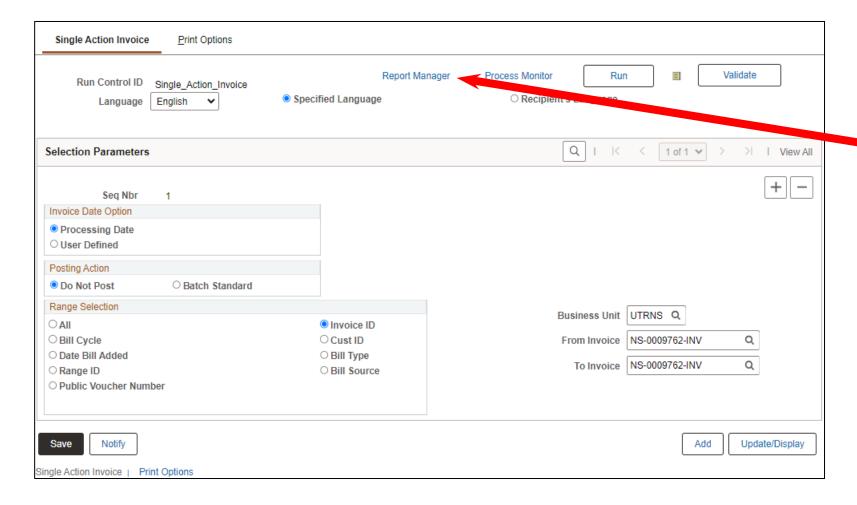
Press **Refresh** button if necessary to see the latest status

When all status is SUCCESS, click the Return button (upper right corner of the pop-up)

SINGLE ACTION INVOICE – PROCESS MONITOR

To view the Invoice in PDF format Click **Go back to Single Action Invoice** link



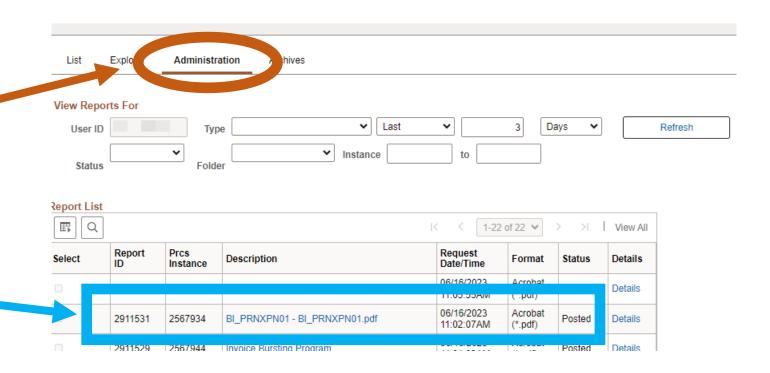


Click on **REPORT MANAGER** link

SINGLE ACTION INVOICE – REPORT MANAGER

Click on **Administration** tab

Click on INVOICE link in description field: BI_PRNXPN01 – BI_PRNXPN01.pdf

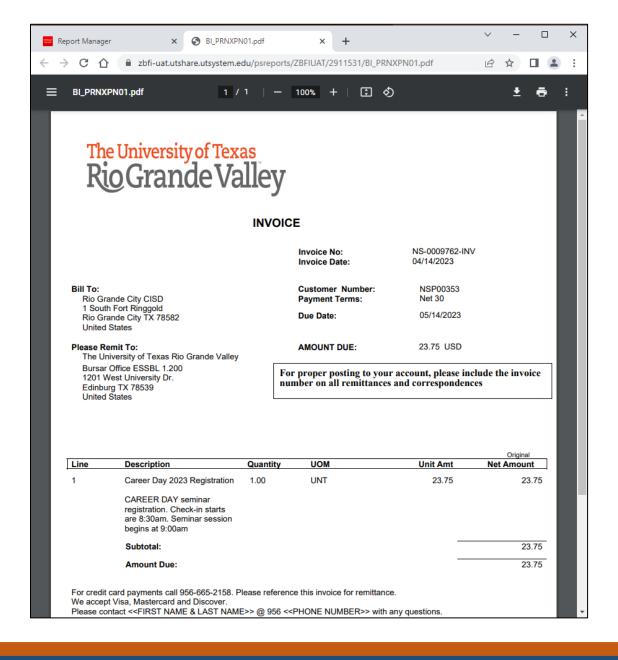


BI_PRNXPNO1.pdf – INVOICE – BROWSER TAB

The **INVOICE** will appear in NEW browser window or tab of your browser.

You can now save your invoice to PC or email it or print it or whatever you need to do.

REMINDER: Please ENSURE **POP-UPS** are ENABLED for this server.

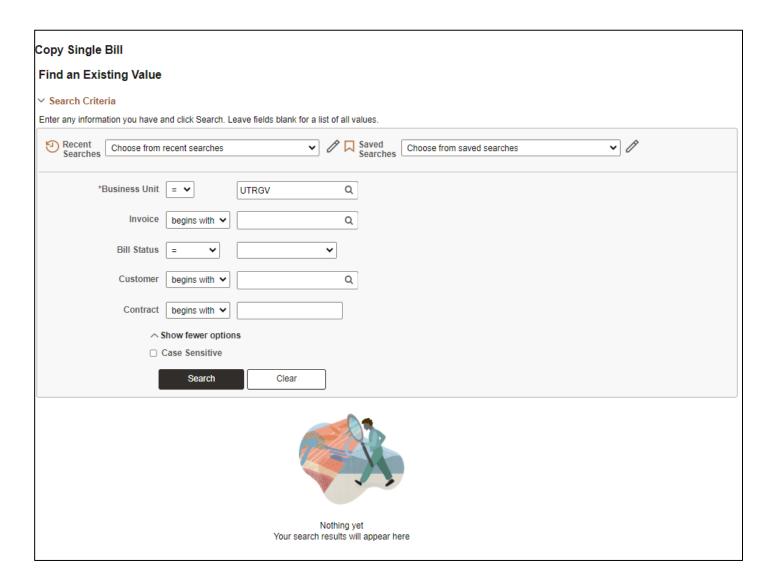


BILLING ENTRY – GENERATE AN INVOICE

THIS PROCESS IS NOW COMPLETE

The Copy Single Bill Process is an optional process that can be used when you want to create a new bill from a previously generated bill/invoice for a repeat customer and billable event/activity with only minimal change to the new bill/invoice.

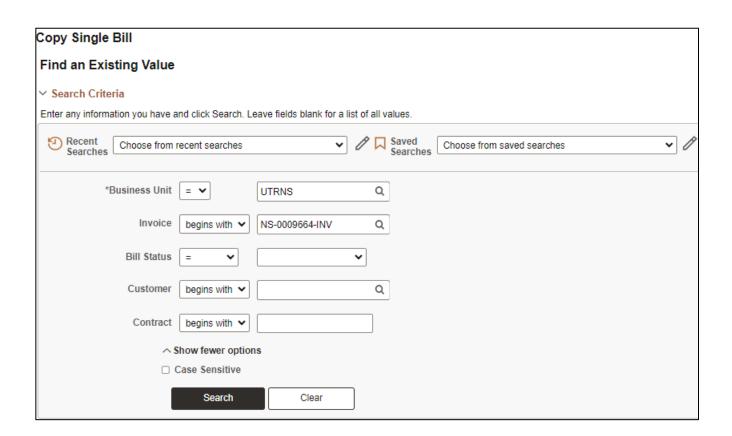
Login to PeopleSoft
Navigate from Employee Self Service
to Project Mgmt, Billing & AR
Click on Billing tile
On left side menu look for and click on
My Billing Invoices
Next click on Copy Single Bill

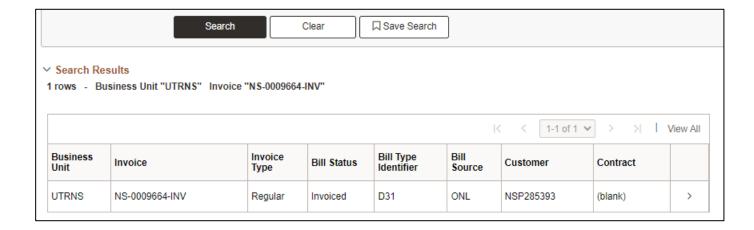


In the Find an Existing Value section, populate the following fields:

Business Unit = UTRNS **Invoice** = the complete invoice # you want to copy

When ready click **SEARCH** button





The results will be revealed in the SEARCH RESULTS content below the SEARCH button. When ready click anywhere on the row that has the Invoice, you want to copy.

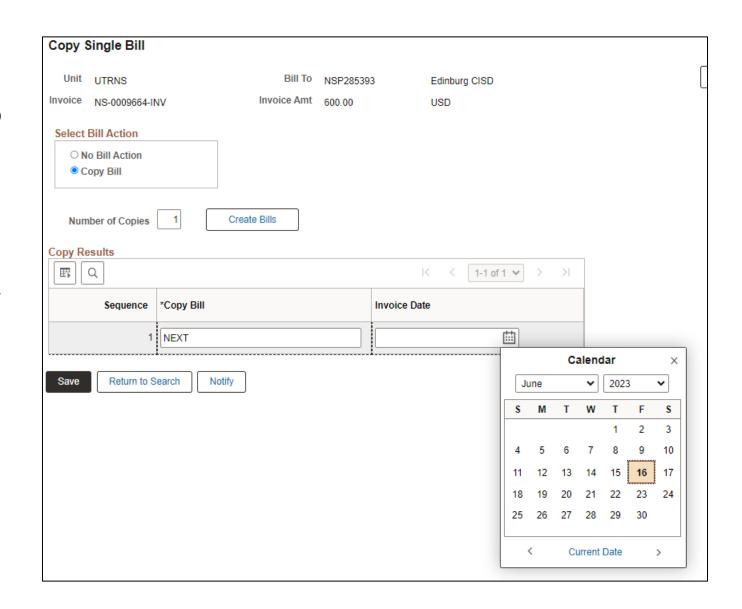
The screen will change.

Please **verify** the information at the top of the screen is correct.

In the **Select Bill Action** box, fill in **Copy Bill** option bubble.

OPTIONAL: Invoice Date may be added. If left blank this will default to today's date after clicking SAVE button.

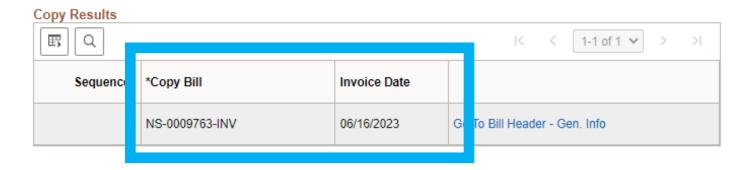
Click on **SAVE**



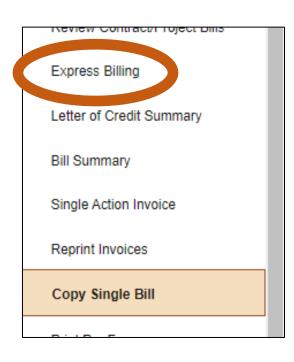
COPY SINGLE BILL – COPY RESULTS

In the Copy Results section, the NEW bill has been generated and a new invoice number has been assigned.

Please, make note of the new invoice number as you will need it for the next part of the process.



COPY SINGLE BILL – NAVIGATE TO EXPRESS BILLING



In the vertical menu (left side of screen) look for and click on **Express Billing**.

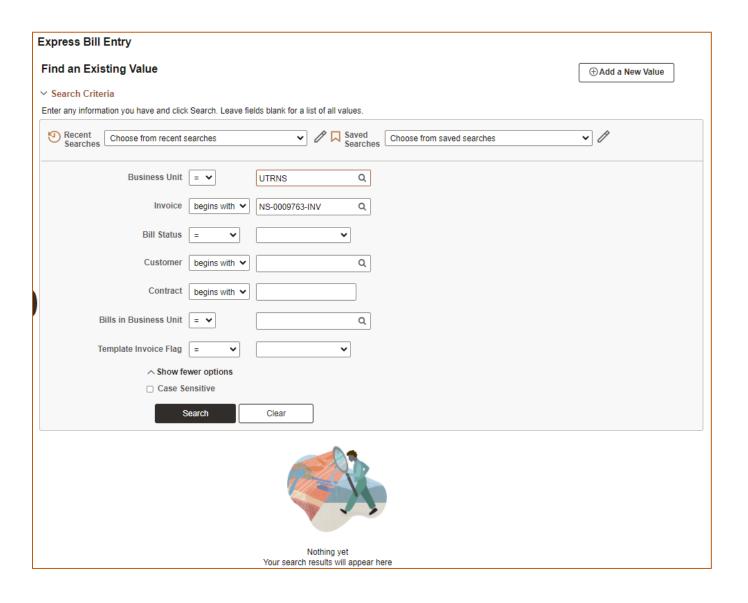
EXPRESS BILL ENTRY

Stay on **FIND AN EXISTING VALUE**

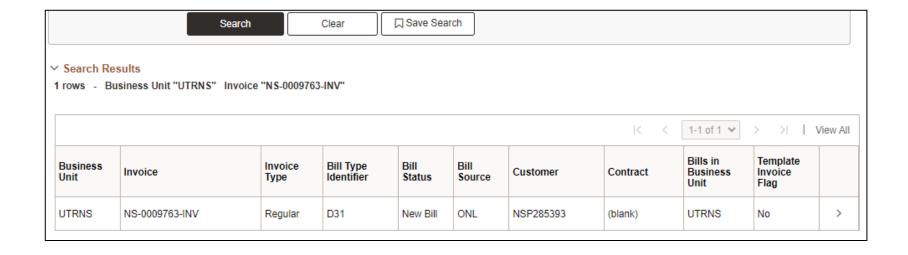
Change **Business Unit** = **UTRNS**

Add the newly created invoice number in the **Invoice** field

Click on the **Search** button

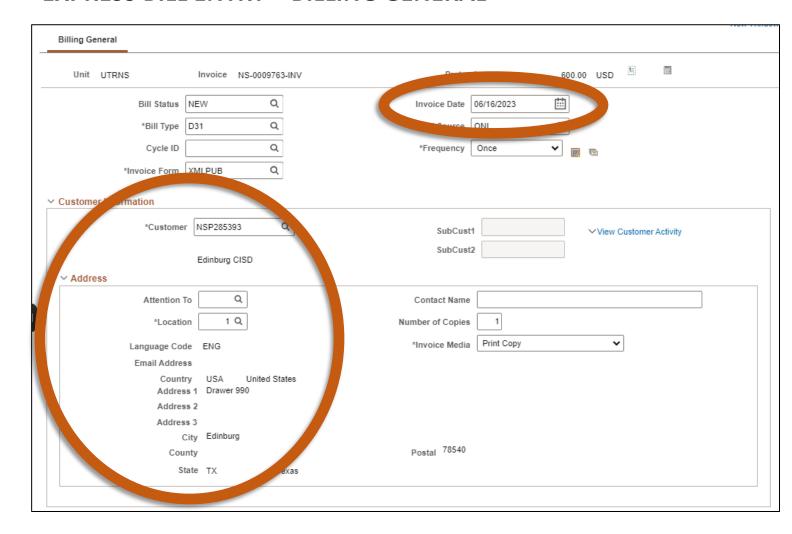


EXPRESS BILL ENTRY



Revealed in the SEARCH RESULTS content below the SEARCH button is the BILL you created in the COPY SINGLE BILL action.

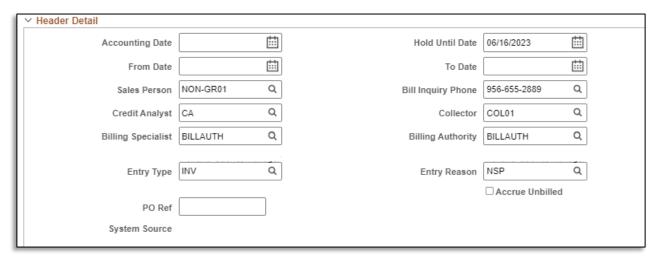
When ready click anywhere on the row that has the Invoice Number information to begin the review and bring up-to-date process.



In this screen, please ensure the following content is updated:

- Invoice Date
- Customer Information > Address (esp. if it has been a while since last invoice)

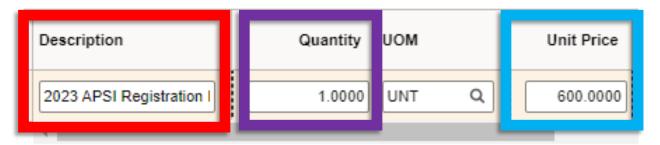
In the **Header Detail** section
The **Accounting Date** field will be empty. Please add the Accounting Date (same as Invoice Date).

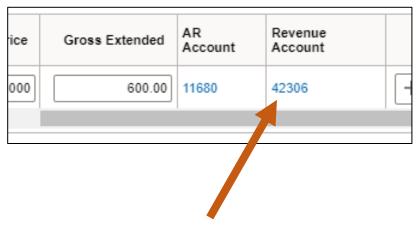


FYI: **Entry Type** & **Entry Reason** fields have content. The content denotes this Bill was created using the Copy Single Bill process. Do not modify or delete information.

Under the Billing General tab and in the Bill Lines section. At a minimum, update as necessary:

Description Quantity Unit Price



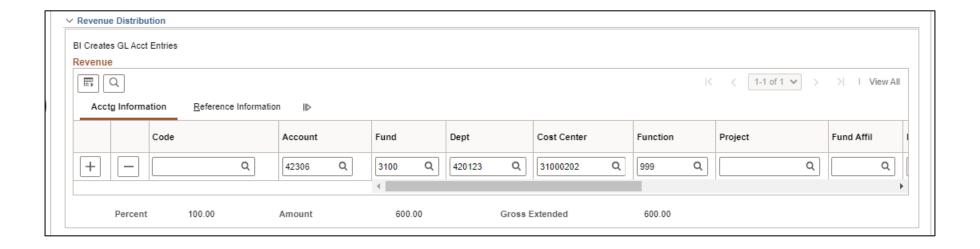


In the Bill Lines section, navigate to Accounting Distributions section by clicking on the **Revenue Account** number appearing in at the end of the BILL LINES > Charge Details line

EXPRESS BILL ENTRY – BILLING GENERAL – ACCOUNTING DISTRIBUTIONS



In Accounting Distributions section please review the content in the Revenue Distribution > Acctg Information line to ensure that what needs modification is modified accurately and properly.

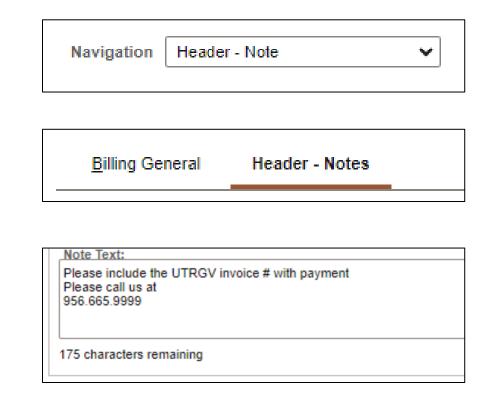


EXPRESS BILL ENTRY – BILLING GENERAL – HEADER NOTE

Under the Accounting Distribution tab and in the Navigation drop down select: Header – Note

Header – Notes tab will appear at top of screen & to the right of Billing General

Update content in Note Text box

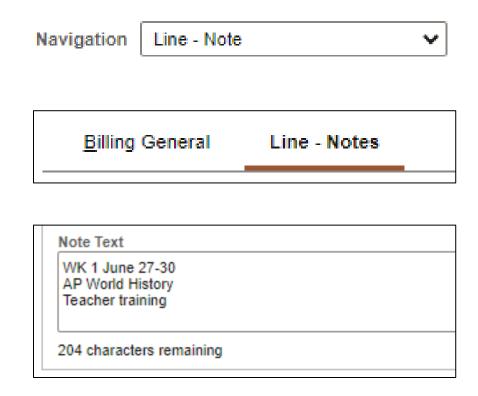


EXPRESS BILL ENTRY – BILLING GENERAL – LINE NOTE

Under the Accounting Distribution tab and in the Navigation drop down select: Line – Note

Line – Notes tab will appear at top of screen & to the right of Billing General

Update content in Note Text box



Under the Line – Notes tab, at the bottom left of the workspace click on **SAVE** button.





Click on the **Billing General** tab at top of workspace.

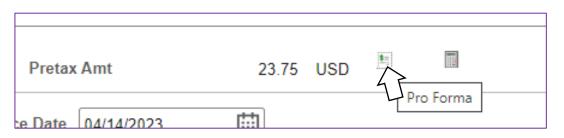


ENTER A BILL – BILLING GENERAL TAB – CREATE PRO FORMA

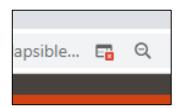
In the Billing General tab, at the upper right of screen, hover your mouse over the paper icon with the \$ sign on it (to the right of Pretax Amt \$\$\$.¢¢ USD)

- Click PRO FORMA icon
- To generate a sample of the invoice so you can review and if needed changes can be made.
- NOTE: This is the only time you can make edits.
 Once Invoice has been generated NO edits can be made.

• If the processing wheel stops and nothing happens check your Pop-Up Blocker (upper right-hand corner of your browser)



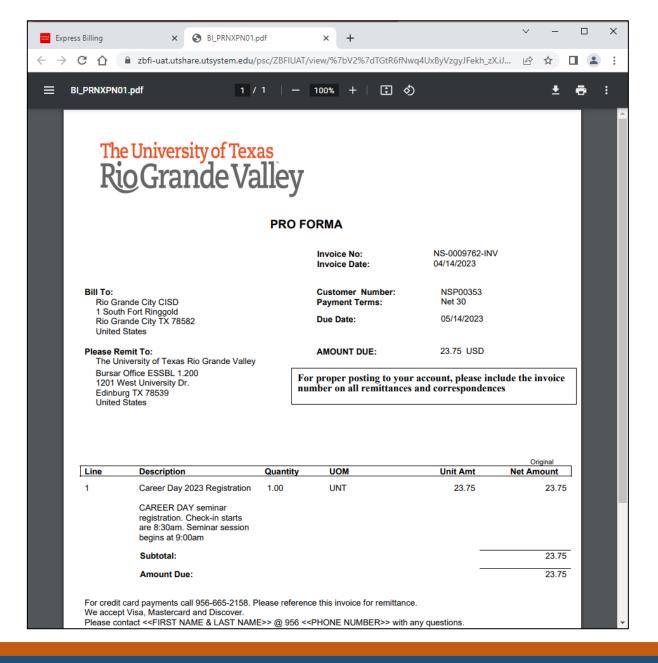




BI_PRNXPNO1.pdf – PRO FORMA – BROWSER TAB

PRO FORMA appears in NEW browser tab

- Review content
- If corrections need to be made
 - Close current Pro Forma tab
 - Return to Express Billing tab
 - Make Your Adds, Deletions, or Adjustments
- Click SAVE button
- You can click on Pro Forma icon to create a new Pro Forma to review
- Do NOT send to customer



COPY SINGLE BILL – READY TO INVOICE

When you are ready to invoice this BILL change the **BILL STATUS** from **NEW** to **RDY** (READY).

To continue with the CREATING INVOICE process please go to slide/page #48 of this document.

PLEASE DO NOT USE THE PRD (Production Environment) TO PRACTICE

WHAT IF?

- A Customer ID is not present?
 - Provide the required information: Name, Physical Address, and type of service customer will be billed.
- Business Entity Name Has Changed?
 - Provide New entity name and previous name
- Contact Location is missing or needs to be updated?
 - Provide complete physical or mailing address
- An invoice needs to be cancelled after it has been generated using Single Action Invoice process?
 - See next page (page 87 for full details on this process)
- Payment was made using Marketplace and NOT directly to Bursar's Office (the invoice will need to be cancelled)

Answer: Contact **AccountsReceivable@UTRGV.edu** regarding your issue and provide as much detailed information as possible.

IMPORTANT: Do **NOT** proceed until you have received a message from Accounts Receivable stating it is OK to proceed.

THE FOLLOW-UP PROCESS

- 1. Keep Track of Invoice Issue Date and Due Date.
- 2. Typically, Due Date is 30 days after Invoice date.
- 3. UTRGV does not have a collections process for outstanding invoices.
 - 1. That is left to the issuing department.
 - 2. You can now use the DUNNING LETTER PROCESS to assist with reminders to customer(s).
- 4. Communicate with the Customer as the deadline approaches to reach a viable solution or if necessary, initiate the cancellation of the Invoice.
- 5. If payment was made through the MARKETPLACE and NOT directly to Bursar's Office. You will need to get the invoice cancelled as this will reflect double amount in your budget.
- 6. Do not forget to contact **AccountsReceivable@UTRGV.edu** regarding your issue and provide as much detail as possible.

HOW TO CANCEL AN INVOICE

- 1. If an invoice has been generated and it must be cancelled due to
 - 1. Customer has elected not to pay invoice
 - 2. Errors identified in generated invoice
- 2. Contact <u>AccountsReceivable@UTRGV.edu</u> with the following required information:
 - 1. Invoice Number
 - 2. Customer Name
 - 3. Invoice Amount
 - 4. Reason for cancellation
 - 5. Cost Center Manager's Approval to proceed with cancellation
 - 6. If possible, include notice from Customer requesting the invoice be cancelled
 - 7. If the Invoice Payment has been applied to the GL string send a copy of the receipt
- 3. <u>IMPORTANT</u>: Do **not** proceed with any additional activity with customer until you receive confirmation from Accounts Receivable that invoice has been cancelled.
- 4. After cancellation, if applicable, notify the customer the invoice has been cancelled.

NOTE: Failure to provide the required information to cancel will result in delaying the cancellation.

Contact Us:

Training Coordinator: <u>AccountingandTimekeepingTraining@utrgv.edu</u>

Accounts Receivable: <u>AccountsReceivable@utrgv.edu</u>

WWW: https://www.utrgv.edu/finance-and-fiscal-

reporting/departments/accounting-and-reporting/resources/index.htm

The University of Texas Rio Grande Valley

Finance and Fiscal Reporting
Accounts Receivable