



UT System

IMO Med-Select Network® Quick Reference Card for Injured Employees



The method to get Healthcare Services under UT System's Workers' Compensation Insurance

IMO Med-Select Network® is the Network in which you will use to gain access to medical care for your injury.

IMO Network Main Line or Find a Provider:

- 214.217.5939 or 888.466.6381

Or you may visit IMO's website at:

- <https://injurymanagement.com/find-a-provider/>

For emergency care you may seek treatment at the nearest emergency facility.

Following notification of an injury on the job, an IMO Telephonic Case Manager, CCMSI Claims Professional/Adjuster, UT System Supervisor & RxBridge are parties to provide assistance to injured employees with medical case management and processing your workers' compensation claim. Early contacts and communication are important to ensure a smooth process and facilitate your recovery.

IMO Telephonic Case Manager (TCM):

This individual will be your assistance with facilitating medical care and helping you throughout the Network process.

CCMSI Claims Professional:

Responsible for daily claim handling including payment processing and communication with institution representatives.

UT System Claims Supervisor:

Oversees claim handling and provides continuous review/audit of all claim files.

RxBridge:

This is the party who will help you get the prescriptions you may need through the course of your injury.

For more information about IMO please visit: www.injurymanagement.com

Important IMO Network Reminders:

- Acknowledgment Form — Provided by your institution, you are required to complete at the time of new hire and at the time an injury occurs. Please be sure to sign this.
- Except in medical emergencies, injured employees are required to select a treating doctor from the IMO provider panel.
- For any questions regarding your specialist or treating doctor please reach out to your IMO telephonic case manager.

We are here to assist you. Please reach out with questions to:

IMO General Network/Provider Questions or to reach TCM's:

Phone: 214.217.5939

Fax: 214.217.5937

Email: netcare@injurymanagement.com

CCMSI (UT's Third Party Administrator Adjuster Services)

Address: PO Box 802082, Dallas, TX 75380

Phone: 888.802.0692

Fax: 217.477.6813

RxBridge (Pharmacy Services)

Contact Number: 1.833.792.7434

If you have a need for Telemedicine Services please search the IMO Provider Directory and choose the Telemedicine provider option. Some of these providers are available 24/7 to treat your work-related injury.

Your employer may have many options for return to work if you are given restrictions by your provider and may have the ability to accommodate. Please reach out to your institution's workers' compensation representative regarding this.

For additional information on Network requirements please access the UT System Workers' Compensation Insurance website at:

<https://www.utsystem.edu/offices/risk-management/workers-compensation-insurance-0>