Examples of Targets:

For Learning Measures

- 75% of students will earn a score of 80% or higher on the exam
- 80% of students assessed will obtain a score of 3 or higher on all rubric items
- 85% of students will answer at the "practitioner" or "expert" levels
- Avg. assignment grade is 75%

For Non-Learning Measures

- 24 hour avg. processing time
- 80% of users will report being "satisfied" or "very satisfied" with department services
- Increase program participation by 5%
- 75% of full-time employees will successfully complete the annual certification process.

