## Examples of Targets:

## For Learning Measures

- $75 \%$ of students will earn a score of $80 \%$ or higher on the exam
- $80 \%$ of students assessed will obtain a score of 3 or higher on all rubric items
- $85 \%$ of students will answer at the "practitioner" or "expert" levels
- Avg. assignment grade is 75\%


## For Non-Learning Measures

- 24 hour avg. processing time
- $80 \%$ of users will report being "satisfied" or "very satisfied" with department services
- Increase program participation by 5\%
- $75 \%$ of full-time employees will successfully complete the annual certification process.


