The University of Texas RioGrande Valley Information Security Office

REMINDER - UTRGV ActiveSync Policies Changes for Personally Owned Mobile Devices (BYOD) Effective May 31, 2017

The purpose of this email is to kindly remind you that as part of the University effort to protect sensitive and confidential data stored on personal mobile devices and adhere to UT System, state and federal policies and standards governing data protections, additional ActiveSync polices for UTRGV will be enabled tomorrow (**05/31/2017**).

Friendly reminder: If you have configured your personal mobile device to read your UTRGV email through Exchange (Office 365), basic security settings will be enforced and applied by ActiveSync to protect stored data from unauthorized access should your mobile device be lost or stolen. Once enforced, ActiveSync will verify that your device has the following security settings enabled:

- Encryption
- A complex PIN or Password (use of fingerprint will meet this requirement)
- The screen lockout time will be auto set to 5 minutes by ActiveSync

These security settings are minimal in nature and should not impose any significant burden on you, and will assist you in protecting your data should your mobile device be unrecoverable.

It is recommended that you take a few minutes to enable encryption and set a complex PIN or Password. Take the time today and follow the instructions for your particular mobile device in order to avoid any interruptions in receiving email on your mobile device tomorrow. Depending on your device, it can take a few minutes to enable encryption and your device may need to restart to complete the process.

Additionally, if you do not wish for these controls to be implemented on your personal mobile device, simply remove your University email account from the mobile device.

For any questions please visit IT's FAQ webpage about Email (ActiveSync) on your Personal Mobile Devices: <u>www.utrgv.edu/it/faqs/email-active-sync/</u>

For further inquiries contact the IT Service Desk at:

Brownsville / Harlingen / South Padre Island 956-882-2020 Edinburg / McAllen / Rio Grande City 956-665-2020

Thank You

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