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Office of the President

About Guy Bailey

Guy Bailey, Ph.D., was named President of The University of Texas Rio Grande Valley in May 2014.

Prior to being named President of UTRGV, Bailey served as President of the University of Alabama and of Texas Tech University; Chancellor of the University of Missouri Kansas City; and Provost and Executive Vice President of The University of Texas San Antonio.

“I’ve done a lot of things that I’m proud of, but I’ve never done anything as significant as what is happening at UTRGV,” Bailey said. “This is truly an exciting time for UTRGV and the entire Rio Grande Valley. Our purpose is to be a university for the entire Valley and beyond with new programs and expanded opportunities for students, faculty, and staff. We are going to change significantly as an institution as we move forward.”

Under President Bailey’s leadership, UTRGV has had tremendous success in multiple areas. Student retention, research expenditures and philanthropic gifts to the institution have increased dramatically. President Bailey said that is a direct result of the extraordinary work and commitment of UTRGV faculty and staff and the entire Rio Grande Valley community.

HIGHLIGHTS INCLUDE:

- The preliminary retention rate for 2015 freshmen returning as sophomores is 81.6 percent, higher than the national average of 78.6 percent, and the third highest in UT System, behind UT Austin and UT Dallas.
- Philanthropy increased a staggering 435 percent, from $4.3 million in fiscal year 2015 to $23 million in fiscal year 2016, including a $15 million gift from Robert C. Vackar to the College of Business & Entrepreneurship. In fiscal year 2017, UTRGV received a $15 million gift from The Valley Baptist Legacy Foundation to create the new UTRGV Institute for Neurosciences.
- Research expenditures increased more than 56 percent, from $16.4 million to $25.7 million.
- Student applications were up 21 percent, from 11,030 for fall 2015 to 13,332 for fall 2016.
- Forbes magazine, in its America’s Top College report for 2016, ranked UTRGV third highest in the UT System – behind UT Austin and UT Dallas – based on graduation rates, student satisfaction, debt and post graduate success.
- UTRGV received a $640,000 grant, funded by the Bill and Melinda Gates Foundation, to participate in a national initiative called Frontier Set, which identifies strategies to improve graduation rates, especially for low-income first-generation students of color.

“This data tells us we are doing something right,” Bailey said. “So many people have worked incredibly hard to launch this new university and it is gratifying to see that our hard work begin to pay off. We are committed to providing a world-class education for our students and for transforming South Texas with unlimited educational opportunities. This is only the beginning.”
Bailey also served as Dean of Liberal Arts at the University of Nevada Las Vegas; Chair of the English Department at Oklahoma State University and the University of Memphis; and as a faculty member at Texas A&M and Emory Universities.

During his time at Texas Tech, the university met the criteria established by the Texas State Legislature for participation in the National Research University Fund; enrollment grew by 3,905 students (14%); research expenditures grew by $89.9 million (170%); and graduation rates increased by five percentage points.

During his tenure at UTSA, the university was named an emerging research university by the Texas Higher Education Coordinating Board; 16 new doctoral programs were added; external funding for research more than doubled; enrollment grew by more than 40%; and graduate enrollment grew by almost 50%.

While Bailey was at UMKC, the university completed a $200 million capital campaign and built or gained approval for $175 million in new construction. From 2010 to 2012, Bailey served on the Board of Directors of the NCAA and on the Executive Committee of the Board of Directors of the Big 12 athletic conference. He has also served on the Board of Trustees of Midwest Research Institute since 2007.

Bailey continues to conduct research on language change and variation. His research with his late wife, Jan, has been featured in a front-page article in the New York Times, on National Public Radio, on CNN Headline News, on BBC Radio, in Texas Monthly, and in the San Antonio Express News. Since 1984, Bailey has brought in over $1 million in external funding for his research.

PRESIDENT’S STAFF

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CONTACT THE OFFICE OF THE PRESIDENT
Brownsville: (956) 882-8201  
Edinburg: (956) 665-2100  
Harlingen: (956) 296-1415
Welcome Class of 2021 to UTRGV. As you grab a shiny coin and join the Toss4Luck tradition, my hope is that your wish for good fortune in health, wealth, love, success and friendship finds you. My heart’s desire for you is that learning fills you with excitement and curiosity; you take advantage of opportunities to be involved on campus, attend student events, cheer on our UTRGV Vaqueros at games; become actively engaged in our community; and learn just as much outside the classroom as you do within. Although we have quality educational programs and a full range of opportunities and services to be part of your educational journey, you are the spirit of campus life. You are UTRGV. I want to welcome you today and look forward to meeting you.

Please know that I am here to support you throughout your college career and can’t wait to celebrate all your accomplishments.

V’s Up!

Rebecca K. Gadson
Dean of Students
The student is responsible for seeking a better understanding of any of the concepts discussed above by consulting with a faculty member, visiting the website, and/or calling the Office of the Dean of Students at (956) 665-2260.
Greetings Vaquer@s! My name is Alondra Galvan and it is my pleasure to welcome you to The University of Texas Rio Grande Valley! I am humbled and honored to serve as your UTRGV Student Government Association President for the 2017-2018 academic school year. I am very excited for each one of you as you have officially started your journey at UTRGV. Get ready for the unforgettable memories that you will make here at our institution. UTRGV offers many great opportunities for all of our students so please make sure to grab them! Remember to get involved on campus, ask questions, make new friends and get out of your comfort zone! One of our University’s goal is to prepare our students to go out and inspire the world! Strive to make a difference on campus, in your city, in the state and one day in the world! God bless each one of you and remember to raise those V’s up with much Vaquer@ pride! Remember Go Vaquer@s!

Alondra Galvan
President, Student Government Association

Mascot and Colors
The Vaquero is the official athletic nickname/mascot for The University of Texas Rio Grande. Identifying Colors: Orange and Gray. Accent colors: Kelly green, and Navy blue.

Mission Statement
To transform the Rio Grande Valley, the Americas, and the world through an innovative and accessible educational environment that promotes student success, research, creative works, health and well-being, community engagement, sustainable development, and commercialization of university discoveries.

Pride and Traditions
UTRGV creates traditions and experiences that instill a sense of belonging and pride in the Vaqueros community. WE WILL continue to inspire that help strengthen our community and bind us together as Vaqueros.

TRADITIONAL EVENTS
• Vaquero Roundup
• Best Week Ever
  - Picnic with the President
  - The Stomp
• Family Weekend
• UTRGV Day
• Week of Welcome
  - Throwdown
• Charreada at UTRGV
• Homecoming
• MLK Day of Service
• Ring Ceremony
• UTRGV Madness
• Toss for Luck
Academic Advising Center
A Global Advising Center for the 21st Century
From new student orientation to the day you walk across the stage, your Academic Advising Center is here to serve and believe in you. As an admitted undergraduate student, you will partner with us to build your overall understanding of UTRGV and learn how to be successful at the University of the 21st Century. Along the way, you’ll work with us to discover new academic adventures and craft an educational experience unique to you!

With graduation in your sights, you’ll experience passionate support through holistic services, energetic advisors and authentic connections to your academic journey! As you consider your pathway, you’ll have a safe, respectful and welcoming learning environment to discover your interests, identify your skills and talents and guide you to make well-informed decisions about your education! You’ll have access to academic planning tools to better position you to know your educational landmarks, understand your academic pathway and gain the most of your learning experience at UTRGV! Con ganas and with the support of your academic advisor, you’ll be on your way to graduation!

In partnership with your advisor, you’re invited to visit us to make use of the following services:
- Academic Recovery Programs and Services
- Advising for Admitted Transfer Students
- Academic Skills Development and Assistance
- Graduation Planning
- Major and Career Exploration
- Texas Success Initiative (TSI) Support
- Referrals to Academic and Campus Resources

Students interested in a walk-in session or in scheduling a session with the Academic Advising Center may contact us in person, by phone, via email or by using EAB Campus. As we work together, you’ll declare more than a major. You’ll declare your place in the world!

REACH OUT TODAY:
utrgv.edu/advising | (956) 665-7120 | academicadvising@utrgv.edu
Brownsville: One West University Blvd. Main, Rm. 1.100
Edinburg: 1201 West University Dr. Southwick Hall, Rm 101 A

Career Center utrgv.edu/careercenter
The Career Center provides students and alumni with services to support life-long learning and the development of skills for career success. In collaboration with local and nationwide employers, the Career Center provides job listings on a 24/7 basis to students via the Career Connection, an online career development system. You can obtain access to the Career Connection by uploading a resume and having it reviewed by a career advisor. Whether you are trying to figure out what you can do with your major, struggling with finding a job or mapping out a career plan, the Career Center is here to help during your time as a student and beyond. We look forward to supporting your professional success!

CONTACT US
Edinburg: Student Services Bldg., Rm. 2.101 | (956) 665-2243
Brownsville: Cortez Hall, Rm. 129 | (956) 882-5627
Learning Center
The Learning Center helps students to become independent learners and achieve academic success. Tutors and Supplemental Instruction (SI) leaders provide assistance to students.

THE UTRGV LEARNING CENTER OFFERS
• A supportive and welcoming environment for all students seeking to enhance their knowledge in a vast variety of subjects areas
• Tutors and supplemental instruction (SI) leaders who have the skills and ability to work with students at all levels of their academic career
• One-on-one, small group tutoring, students groups and workshops
• Peer-Led Team Learning (PLTL) bi-weekly study sessions in Chemistry I and II as well as in select College Algebra courses
• Free live online tutoring for nights and weekends
• Embedded tutors in select courses to aid students in their classroom environment

Edinburg
• Main Office-ELCTR 100 • Math Tutoring- ELCTR 114 • Science Tutoring- ELCTR 130
• Foreign Language and Social Sciences Tutoring- ELCTR 106
• Supplemental Instruction (SI)- ELCTR 106 | (956) 665-2585

Brownsville
• Main Office-BSTUN 2.10 • Math and Science • Tutoring-Cavalry Building
Foreign Language, Social Sciences Tutoring and SI-BSTUN 2.16 | (956) 882-8208 | Mon. - Fri. 8 a.m. - 5 p.m.

The Writing Center
The Writing Center is a resource students can use to help them with all their writing projects. They do one-on-one and group sessions as well as allow you to request a session over skype. You can also submit your documents to be reviewed and sent back to you within a 48 hour period. The Writing Center also has an Online Weekend Writing Service. New services students can utilize include requesting individual or group coverage of special topics such as Thesis Development, Academic Voice, Organizing Ideas, Paraphrasing, Documentation, APA, and Comma Usage. The Writing Center is located at UBLB 3.206 on the Brownsville campus and STAC 3.119 on the Edinburg campus.
Study Abroad Program
OFFICE OF INTERNATIONAL PROGRAMS
AND PARTNERSHIPS
To apply, just contact the office of International Programs and Partnerships. Ask about their scholarship.

CONTACT US
ipp@utrgv.edu
Brownsville: (956) 882-8955
Edinburg: (956) 665-3572
Deadline to apply: TBD

Classification of Students
Students are classified according to the number of hours of college credit they have earned. Classifications are as follows:

Freshmen .................. 0 - 29 earned hours
Sophomores ............... 30 - 59 earned hours
Juniors ..................... 60 - 89 earned hours
Seniors .................... 90 or more earned hours

WL - Cap Waitlist Seat Capacity
WL - Act Actual number waitlisted
Rem - Remaining waitlisted seats

Course Numbers
Courses are numbered to show both the collegiate level at which they are offered and the hour value of the course. The first digit shows the level, and the second digit shows the credit hours. The last two digits are departmental designations. For example, Spanish 1301 shows that the course is taught at the freshman level and carries three hours of credit per semester. All lower-division undergraduate courses ending in the numbers 87 and 88 are honors courses.

1000 courses ............... Freshman level
2000 courses ............... Sophomore level
3000 courses ............... Junior level
4000 courses ............... Senior level
5000-7000 courses .......... masters level courses
8000-9000 courses .......... doctoral level courses.

MWF - Monday, Wednesday, and Friday
TR - Tuesday and Thursday
MW - Monday and Wednesday
MTWRF - Monday through Friday
MTWR - Monday through Thursday
TBA - To be announced
GRADING SYSTEM

UTRGV uses a 4.0 system. The following grades are used to designate achievement in coursework. Their corresponding grade values and points are indicated.

A   Excellent ......................... 4 grade points per hour
B   Good .......................... 3 grade points per hour
C   Satisfactory ...................... 2 grade points per hour
D   Below Average .................. 1 grade point per hour
     *may not be assigned in graduate classes*
F   Failure .......................... 0 grade points per hour
P   Passing .......................... not considered in calculating grade points or attempted hours; however, hours are counted in total earned hours
NP  No Pass .......................... not considered in calculating grade points or attempted hours
IP  In Progress ...................... not considered in calculating grade points or attempted hours; for remedial courses only
I   Incomplete ....................... not considered in calculating grade points or attempted hours
CR  Credit ........................... not considered in calculating grade points or attempted hours; however, hours are counted in total earned hours
NC  No Credit ......................... not considered in calculating grade points or attempted hours
DR  Course Dropped ................. not considered in calculating grade points or attempted hours
W   Withdrawal from School ...... not considered in calculating grade points or attempted hours

GRADES AND TRANSCRIPTS

Students may obtain their grades using ASSIST. You can login to myUTRGV with your UTRGV username and password and click on the ASSIST icon under the applications area. Students requiring a paper copy of their grades may submit the Transcript Request Form to U Central.
FIRST YEAR AT UTRGV? START HERE

E.P.I.C.
ENGAGING PEERS IN COLLEGE

GET MATCHED TO YOUR MENTOR!
- Support
- Direction
- Success

SIGN UP ON VLINK OR SCAN QR CODE
https://utrgv.campuslabs.com/engage/submitter/form/start/132941

Get Ready To Succeed in
ACADEMIC SUCCESS
PERSONAL GROWTH
STUDENT INVOLVEMENT

For more information please call Student Involvement at (956) 882-5111 Brownsville
(956) 665 - 2660 Edinburg
Email: mentoring@utrgv.edu

The University of Texas at Rio Grande Valley
Student Involvement
**E.P.I.C. Mentoring**

The Engaging Peers in College Mentoring Program is your first step to having an EPIC university experience. E.P.I.C. is a year round mentoring program that begins in the fall and is open to all students attending the University of Texas Rio Grande Valley for their first year (including Transfer Students). E.P.I.C. focuses on three core pillars of university success: academics, personal growth, and involvement.

Once in the E.P.I.C. program, the student protégé will be assigned to a mentor who is a successful returning student. Protégés are to meet with their mentor at least once a month. In the meeting, the mentor will go over a curriculum to guide the student to a successful year. There will also be EPIC socials and events that one can have fun and meet others in the program.

If you are interested in being paired with a mentor be sure to follow the link provided to access our E.P.I.C. Agreement Form: [utrgv.campuslabs.com/engage/submitter/form/start/132941](utrgv.campuslabs.com/engage/submitter/form/start/132941)

If having trouble accessing the link please contact Student Involvement at (956)665-2660.
**UTRGV Lingo**

**Six-Course Drop Limit** - All students starting after Fall 2007 are allowed a maximum of 6 drops.

**Three-Attempt Rule** - Should you ever repeat the same course for the 3rd time you will pay an extra $150 per credit hour.

**Excess Credit Hours** - Should you exceed the designated attempted hours limit you will be charged an additional $50 per credit hour.

**Academic Advisor** - This person will help you select the correct courses, review the course requirements in your program of study.

**Letter Grades/GPA** - Colleges use both letter grades and GPAs to determine student grades. To calculate your GPA you multiply the number of hours a course is worth by the number of points for the letter grade, then add up the totals for each course and divide by the number of credit hours. The result is your GPA.

**Final Exams** - These exams are usually given during the last week of classes each semester. The type of final administered in a course is left to the discretion of the instructor. Final exams are given on specified dates that may be different than the regular class time, and are usually listed in each semester’s class schedule.

**Catalog** - College catalogs provide all types of information parents and students need to know about a school. It lists, for example: the institution’s history and philosophy, policies and procedures, its accreditation status, courses of study, degrees offered, admissions and enrollment procedures, student life activities, etc.

**Transcript** - The record of a student’s academic courses and grades.

**Prerequisite Courses** - A prerequisite course is a course taken in preparation for another course. For example, Accounting I is a prerequisite of Accounting II.

**Drop and Add** - Students are generally permitted to drop courses from their class schedules and/or add other courses.

**Mid-Term Exams** - During the middle of each semester, instructors may give a mid-term exam that test students on the material covered during the first half of the semester.

**Bachelor’s Degree** - Also known as a baccalaureate degree, the bachelor’s is an academic degree consisting of a minimum of 120 credit hours. The degree includes the required General Education Core and courses in the field of study.

**Full-Time Student** - An undergraduate student taking a minimum of 12 credit hours in the Fall and Spring semesters and/or 6 credit hours in the Summer semesters. Students should complete 30 credit hours per year to graduate within 4 years.

**Freshman** - Classification for a student who has been admitted to a university and has earned less than 30 semester credit hours.

**Undergraduate Student** - Student who has not yet earned a bachelor’s degree.

**Major/Minor** - A major is a student’s chosen field of study. It requires the successful completion of a specified number of credit hours. A minor is designated as a specific number of credit hours in a secondary field of study.

**ASSIST** - Provides a variety of online services to UTRGV students regarding registration, financial aid, payment, and grades. For your security, ASSIST requires that you enter your username and password to access your financial aid, payment and transcript records.
Blackboard Management Learning System
Blackboard is a software application for administration, documentation, tracking, and reporting course content.

Blackboard courses can range from web augmented, which may only include class notes, to fully online, which incorporates everything from class notes, assignments, and assessments, to live or recorded class lectures, discussion rooms and live chat sessions. For students, blackboard allows you to check your grades, discuss course topics with fellow students in the course and access course materials from instructors.

Academic Calendar

FALL 2017

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<th>Date</th>
<th>Day</th>
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<td>April 3</td>
<td>Mon.</td>
<td>Registration Begins</td>
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<td>Aug. 23</td>
<td>Wed.</td>
<td>Payment Due</td>
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<td>Aug. 25</td>
<td>Fri.</td>
<td>Waitlist Ends</td>
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<td>Aug. 28</td>
<td>Mon.</td>
<td>Fall classes begin</td>
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<td>Aug. 31</td>
<td>Thurs.</td>
<td>Last day to add a class or register for Fall classes</td>
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<td>Sept. 1</td>
<td>Fri.</td>
<td>Last day to withdraw (drop all classes) and receive an 80% refund</td>
</tr>
<tr>
<td>Sept. 4</td>
<td>Mon.</td>
<td>Labor Day Holiday. No classes.</td>
</tr>
<tr>
<td>Sept. 11</td>
<td>Mon.</td>
<td>Last day to withdraw (drop all classes) and receive an 70% refund</td>
</tr>
<tr>
<td>Sept. 13</td>
<td>Wed.</td>
<td>Census Day (last day to drop without it appearing on the transcript)</td>
</tr>
<tr>
<td>Sept. 18</td>
<td>Mon.</td>
<td>Last day to withdraw (drop all classes) and receive a 50% refund</td>
</tr>
<tr>
<td>Sept. 25</td>
<td>Mon.</td>
<td>Last day to withdraw (drop all classes) and receive a 25% refund</td>
</tr>
<tr>
<td>Nov. 15</td>
<td>Wed.</td>
<td>Last day to drop a class (grade of DR) or withdraw (grade of W)</td>
</tr>
<tr>
<td>Nov. 23-25</td>
<td>Thurs.-Sat.</td>
<td>Thanksgiving Holiday. No Classes.</td>
</tr>
<tr>
<td>Dec. 7</td>
<td>Thurs.</td>
<td>Study Day. No Classes.</td>
</tr>
<tr>
<td>Dec. 8</td>
<td>Fri-Thurs.</td>
<td>Final Exams</td>
</tr>
<tr>
<td>Dec. 15-16</td>
<td>Fri.-Sat.</td>
<td>Commencement Excercises</td>
</tr>
<tr>
<td>Dec. 18</td>
<td>Mon.</td>
<td>Grades Due at 3 p.m.</td>
</tr>
</tbody>
</table>

SPRING 2017

<table>
<thead>
<tr>
<th>Date</th>
<th>Day</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nov. 1</td>
<td>Wed.</td>
<td>Registration Begins</td>
</tr>
<tr>
<td>Jan. 10</td>
<td>Wed.</td>
<td>Payment Due</td>
</tr>
<tr>
<td>Jan. 12</td>
<td>Fri.</td>
<td>Waitlist Ends</td>
</tr>
<tr>
<td>Jan. 15</td>
<td>Mon.</td>
<td>Martin Luther King Jr. Holiday. No classes.</td>
</tr>
<tr>
<td>Jan. 16</td>
<td>Tues.</td>
<td>Spring classes begin</td>
</tr>
<tr>
<td>Jan. 19</td>
<td>Fri.</td>
<td>Last day to add a class or register for Spring classes</td>
</tr>
<tr>
<td>Jan. 22</td>
<td>Mon.</td>
<td>Last day to withdraw (drop all classes) and receive an 80% refund</td>
</tr>
<tr>
<td>Jan. 29</td>
<td>Mon.</td>
<td>Last day to withdraw (drop all classes) and receive an 70% refund</td>
</tr>
<tr>
<td>Feb. 5</td>
<td>Mon.</td>
<td>Last day to withdraw (drop all classes) and receive a 50% refund</td>
</tr>
<tr>
<td>Jan. 31</td>
<td>Wed.</td>
<td>Census Day (last day to drop without it appearing on the transcript)</td>
</tr>
<tr>
<td>Feb. 12</td>
<td>Mon.</td>
<td>Last day to withdraw (drop all classes) and receive a 25% refund</td>
</tr>
<tr>
<td>Mar. 12-17</td>
<td>Mon.-Sat.</td>
<td>Spring Break. No classes.</td>
</tr>
<tr>
<td>Mar. 30-31</td>
<td>Fri.-Sat.</td>
<td>Easter Holiday. No classes.</td>
</tr>
<tr>
<td>April 12</td>
<td>Thurs.</td>
<td>Last day to drop a class (grade of DR) or withdraw (grade of W)</td>
</tr>
<tr>
<td>May 3</td>
<td>Thurs.</td>
<td>Study Day. No classes.</td>
</tr>
<tr>
<td>May 4-10</td>
<td>Fri.-Thurs.</td>
<td>Final Exams</td>
</tr>
<tr>
<td>May 11-12</td>
<td>Fri.-Sat.</td>
<td>Commencement Excercises</td>
</tr>
<tr>
<td>May 14</td>
<td>Mon.</td>
<td>Grades Due at 3 p.m.</td>
</tr>
</tbody>
</table>
Quick Vaquero Tips

- Remember to do the FAFSA application every October to continue receiving federal and state financial aid.

- The library has study rooms that can be reserved for up to four hours per person. utrgv.edu/library/services

- Remember to regularly check your academic standing for academic purposes and financial aid purposes.

- UTRGV has hundreds of student organizations, join a few of them. Learn more about student organizations on campus by visiting V Link at UTRGV.edu/vlink.

- The Wi-Fi login is always your UTRGV email address and the password you created.

- The Career Center can assist you with resume reviews, mock interviews, and internships if interested.

- To request additional aid (loans, workstudy) you can visit http://www.utrgv.edu/en-us/admissions-paying-for-college/financial-aid/additional-aid-request/index.htm

- Remember your professor is here to help. Make sure to visit their office hours regularly or schedule an appointment.

- UTRGV caps tuition at 12 hours. Take an extra course at no extra cost.

- Scholarships are available every year and open to all students. Remember to apply.

- Always use your UTRGV email when communicating with any Staff or Faculty for security purposes.

- The number to campus police is (956) 665-7121 (Edinburg Campus) and (956) 882-8232 (Brownsville Campus). University police can escort you to your vehicle, unlock your car if your keys are inside, and that is where the “Lost and Found” is located. Save their number for faster access in case of emergencies.

- You can set up your direct deposit to have your excess financial aid go directly to your bank account.

- UTRGV offers free Microsoft Office to students. Remember to download your free copy through Vsoftware which you can find once you log into MyUTRGV.

- Visiting the University Recreation (UREC) on a regular basis can help you stay healthy.
Most buildings have tables, cubicles, and/or study rooms for your use. Take advantage of it.

Almost every college has a computer lab for you to use along with the Academic Services Building and Library.

For each of your classes introduce yourself to the person sitting to your left and your right. You’ll make new friends quicker and have study partners for exams and finals.

Remember we have a Learning Center if you are struggling with one of your classes and we have a Writing Center.

Remember to request student loans only if you absolutely need them. Loans will need to be paid back.

Students receive free general admission to all UTRGV NCAA Division I home games with a valid student ID. Visit GoUTRGV.com for a complete home schedule.

Download the V Fan Rewards mobile app to view upcoming home games at the palm of your hand. You can also earn loyalty points through the app to redeem prizes.

The First Year Experience is the foundation of your UTRGV experience. We are a collaborative and comprehensive set of academic and social experiences all aimed at aiding you transition into UTRGV. Take a moment to check out our website and see all that we have to offer.

CONTACT US
Edinburg: Student Academic Center, Rm. 2.101 (956) 665-7496
Brownsville: Cortez Hall, Rm. 140 (956) 882-7483

Do’s of Communicating with Faculty and Staff

Do: Be prepared, know the purpose of the contact, and have your UTRGV student identification number ready.

Do: Be courteous. Emotions and frustration will only hinder communication.

Do: Use professional words and sentence structure. Always proofread before sending written communication.

Do: Be mindful of others’ responsibilities and workload.

Do: Be punctual and if possible arrive at least 5-10 minutes before the scheduled appointment.
Tips for Meeting with Your Professor

Meeting with your professor is important to your academic success. Many times students are anxious or don’t know the best way to approach their professors. Here are some tips:

**DURING THE FIRST 4 WEEKS OF THE TERM**
After reading the course syllabus or outline thoroughly, make notes on items that are unclear. Make an appointment with your professor. Get clarification on items you noted from the syllabus and assignments for the term. Let your professor know what your goal is for the class and get feedback on reaching that goal.

**BEFORE THE FIRST ASSIGNMENT IS DUE**
Bring a draft of the first assignment for your instructor to review. Possible questions to ask include: Am I going in the right direction? Does this meet your expectations? If not, what should I do differently?

**BEFORE THE FIRST QUIZ OR EXAM**
Review the format of the exam as well as the type of material that will be covered. Possible questions to ask include: How much time will I have to complete the exam? Are old exams or review documents available? Will more emphasis be placed on essays, short answer, or multiple choice?

**AT MIDTERM**
Ask your instructor for an update on your standing in the class, revisions to the course syllabus, expectations for the remainder of the course. Be sure to review the coursework and lecture notes completed to date. You should be able to summarize what you have learned so far.

**NEAR THE END OF THE TERM**
Review with your professor the format for the final exam and material that will be covered. Possible questions to ask include: Will the final be cumulative or only on material covered since the last exam? Will the final grade be computed on a curve or will straight percentages be used?
Email Template for Professors

Begin with a greeting: Dear/Hello Professor ________.

Introduce yourself: Name, what class you are in/how you know each other, “I am a student in your UNIV 1301.01 course.” (Be sure to include the section number as your professor may teach the same course at various times)

Say why you are e-mailing them: Question about an assignment (refer to syllabus), request to make an appointment, etc., “Do you have time to meet with me during your office hours tomorrow?”

Ask for a reply and thank them for their time: “A response would be very much appreciated. Thank you for your time.”

End with a salutation & include your course number: Sincerely, Best, etc., Adrian Estudiante, UNIV 1301.01

Engaged Scholarship & Learning

The Office of Engaged Scholarship & Learning supports student learning experiences beyond the classroom. We focus on helping students integrate and enrich academic knowledge, gain professional experience, and skills through hands-on learning opportunities. We develop, promote, and facilitate experiential learning and community engagement initiatives that advance student academic success. Activities include, but are not limited to such high-impact practices as undergraduate research, service learning, academic internships, and community engagement. We aspire to be an academic leader recognized for innovation in experiential learning, community engagement, and service in the Rio Grande Valley and beyond.
Tips Before the First Week

CHECK YOUR UTRGV EMAIL REGULARLY
Some professors email before classes start with information about the class or the textbook. If a class has to be cancelled before the semester, you will be contacted by email so you can adjust your schedule.

BUY YOUR TEXTBOOKS BEFORE CLASSES START
Buy your books at least 1-2 weeks before classes start to get your hands on a less expensive used book while supplies last.

UTRGV Campus Bookstore – Edinburg
1201 W. University Drive Library Room 101, Edinburg, TX 78539 | (956) 665-2252

UTRGV Campus Bookstore - Brownsville
83 Fort Brown, Brownsville, TX 78520 | (956) 882-8249

CHECK YOUR SCHEDULE
After you register, keep checking your schedule periodically, and check again before classes start. If a class was cancelled and you missed the email notification, this gives you a chance to add another class.

AVOID GETTING A PARKING TICKET
Buy a parking permit at Parking and Transportation services on either campus or order it online through ASSIST. Be sure to also take a look at the parking maps to assure you park in the proper lot. Lastly leave plenty of time on the first day to park!

Edinburg Campus
1201 W. University Dr. ASFC 135 Edinburg
Phone: (956) 665-2738 | Fax: (956) 665-7912

Brownsville Campus
Main Building Tower Brownsville
Phone: (956) 882-7051 | Fax: (956) 882-6547

I FOUND MY CLASS, BUT IT’S NOT THERE!
It’s the room on your schedule and the right time, but not the right class! Don’t panic, your class was probably moved. Check your schedule on ASSIST in the my.utrgv.edu portal for updates.
If you still can’t find your class, call the department for help. The university operator can transfer you to any department. Edinburg: (956) 665-2011, Brownsville: (956) 882-8200.

V OneCard
Every student must possess an official identification card, issued through the V OneCard Office. First-time students will receive their original ID cards at no charge. Replacement cards are $12.00 each. Worn cards can be replaced for $5.00. For more information, visit the V OneCard Office’s located on the first floor of the Academic Services Building, in Edinburg, or the 1st floor of the Library in Brownsville.
GET INVOLVED!

Student Involvement is the heart of student life at UTRGV and your one stop shop to:

• Be in the know about the next big event.
• Get linked up with one of the nearly 250 student organizations.
• Connect with fellow Vaqueros to engage in service with the community.
• Participate in leadership development opportunities.
• Support our Vaquero athletes.
• Go Greek.
• Explore issues of social justice and celebrate diversity.

Find us on V-Link at utrgv.edu/vlink to see our complete list of upcoming events. If you are on the go, download Corq, a mobile app for VLink to keep you up to date and involved in UTRGV campus life. You can share your experiences and create memories with new friends through this app available at the App Store or Google Play.

CONTACT STUDENT INVOLVEMENT
involvement@utrgv.edu
Brownsville: Student Union Building 1.28  |  (956) 882-5111
Edinburg: University Center 205  |  (956) 665-2660
UREC & Intramural Sports

University Recreation (UREC) will meet the needs of a diverse university community by providing quality programs, services and facilities which encourage the lifelong pursuit of active healthy lifestyles.

PROGRAMS
Aquatics – Come swim or take lessons.
Fitness/Wellness – Group exercise, personal training, fitness certifications, healthy cooking demos and special events.
Intramural Sports – Compete in sport leagues and tournaments:
  • Edinburg: IMleagues.com/utrgv
  • Brownsville: IMleagues.com/recreationcenter
Outdoor Adventures – Climb the wall, attend training, get belay certified or attend and outdoor trip.
Sport Clubs – Create or choose a sport club to join.
Instructional Programs – CPR/AED and first aid trainings available.

SERVICES
Member Services – Our members include current students, faculty, staff, alumni and retirees. Other services include equipment check–out, pro shop and locker service.
Reservations – Selected areas in our facility may be reserved for group use.
Fill out our Facility Request Form for more information.
EMPLOYMENT
Apply today to become part of the team that makes up all of our great programs, facilities and services. As the largest student employer on campus, UREC draws over 200 student employment applications each year. Come be a part of the UREC experience.

HOURS OF OPERATION
Edinburg Wellness and Recreational Sports Complex (WRSC)
Mon. - Thurs. ........................................ 6 a.m. – 11 p.m.
Fri. .......................................................... 6 a.m. – 9 p.m. (*Family Hours 5pm – close)
Sat. .......................................................... 8 a.m. – 8 p.m. (*Family Hours 8am – 8pm)
Sun. .......................................................... 12 p.m. – 7 p.m. (*Family Hours 12 – 7pm)
*Children ages 4 to 17 are welcome into the facility with adult supervision during family hours. Family Hours are extended to normal operating hours during university published holidays, semester breaks and summer sessions. Approved special programs may allow children under 4 years of age into the facility.

Brownsville TSC Rec Center
Mon. - Thurs. ........................................ 6 a.m. - 9 p.m.
Fri. .......................................................... 6 a.m. - 8 p.m.
Sat. .......................................................... 10 a.m. - 2 p.m.
Sun. .......................................................... Closed

CONTACT US
UREC@utrgv.edu
Edinburg: (956) 665–7808
Brownsville: (956) 882–7176
UTRGV Department of Intercollegiate Athletics

University of Texas Rio Grande Valley Department of Intercollegiate Athletics is home to 16 men’s & women’s’ NCAA Division I sport programs including soccer, volleyball, basketball and baseball. UTRGV is a proud member of the Western Athletic Conference (WAC).

STUDENTS ENTER FREE
UTRGV students receive free general admission to more than 100 home games a year with a valid student ID. Visit GoUTRGV.com for complete schedule.

V FAN REWARDS
Remember to check-in at UTRGV home games to earn points for cool gear and prizes. Show your pride, earn points, win prizes!

Download V Fan Rewards Today!

Download the V Fan Rewards app | Connect your social media accounts | Start earning points for your interactions | Use your points to win FREE STUFF

@UTRGV ATHLETICS | @GoUTRGV | @GoUTRGV | GoUTRGV
Where are UTRGV Home Games Hosted?
UTRGV Fieldhouse – Volleyball, Men’s & Women’s Basketball
UTRGV Soccer and Track & Field Complex – Men’s & Women’s Soccer
UTRGV Baseball Stadium – Baseball

Follow us on social media for the latest details about upcoming home games, promotions & giveaways!

CONNECT WITH US:
Facebook, Twitter, Instagram: @GoUTRGV
Website: GoUTRGV.com
South Texas Showdown

BE LOUD, BE PROUD, AND #BEATCORPUS

The University of Texas Rio Grande Valley and Texas A&M-Corpus Christi compete against each other in a rivalry series across 12 sports annually to earn the South Texas Showdown Championship, presented by Navy Army Community Credit Union.

AMP-UP AND WEAR ORANGE!

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
<th>Opponent</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>8/27/17</td>
<td>Women’s Soccer</td>
<td>Texas A&amp;M Corpus Christi</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>9/13/17</td>
<td>Volleyball</td>
<td>Texas A&amp;M Corpus Christi</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>11/14/17</td>
<td>Women’s Basketball</td>
<td>Texas A&amp;M Corpus Christi</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>12/6/17</td>
<td>Men’s Basketball</td>
<td>Texas A&amp;M Corpus Christi</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>2/20/17</td>
<td>Baseball</td>
<td>Texas A&amp;M Corpus Christi</td>
<td>TBD</td>
</tr>
</tbody>
</table>

Orange Out

UTRGV Athletics partners with the Food Bank of the Rio Grande Valley for Hunger Action Month and to collect non-perishable food items at various athletic events. Fans that donate five canned food items to a designated “Orange Out” game will receive free general admission or a t-shirt.

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
<th>Opponent</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>9/1/17</td>
<td>Men’s Soccer</td>
<td>St. Bonaventure</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>9/2/17</td>
<td>Women’s Basketball</td>
<td>Lamar</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>9/3/7</td>
<td>Men’s Soccer</td>
<td>UNO (Nebraska-Omaha)</td>
<td>7 p.m.</td>
</tr>
</tbody>
</table>

BelieVe in a Cure

To help raise breast cancer awareness, UTRGV Athletics hosts a couple of pink games where fans can purchase a pink “Believe in a Cure” t-shirts for $10 to help support the Renaissance Cancer Foundation, which raises money for cancer research.

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
<th>Opponent</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>10/12/17</td>
<td>Volleyball</td>
<td>Grand Canyon*</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>2/15/17</td>
<td>Basketball</td>
<td>Seattle U*</td>
<td>7 p.m.</td>
</tr>
</tbody>
</table>

UTRGV Madness

UTRGV Madness celebrates the start of our men’s and women’s basketball season. Students, faculty, staff, alumni, and members of the community rally together in school spirit to enjoy an action-packed night of contests, cool prizes, a live DJ, and a student organization dance off.

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
<th>Opponent</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>10/13/17</td>
<td>Basketball</td>
<td>TBD</td>
<td>9 p.m.</td>
</tr>
</tbody>
</table>
**Homecoming**

Homecoming is an opportunity for all alumni to return to campus, and for current students to enjoy a free tailgate party and a WAC men’s basketball game. The evening begins with a free tailgate party and barbeque cook-off at 5, followed by the burning of the letters at 6:30 in the parking lot outside of the Fieldhouse. UTRGV Athletics will also honor the 2018 Athletics Hall of Fame Class at halftime.

2/24/18 | Men’s Basketball | Chicago State | 7 p.m.

**Strike Out Hunger – Baseball**

To help address hunger and food insecurity in the Rio Grande Valley, fans are encouraged to donate five non-perishable food items at every Sunday baseball home game to receive free general admission. All donations benefit the Food Bank of the Rio Grande Valley.

**Sunday BOGO – Soccer**

UTRGV Athletics is making all 11 of its Sunday home soccer matches a buy one, get one free event. Fans can receive one FREE ticket with the purchase of a ticket of equal or greater value to any Sunday home soccer match. The goal is to drive attendance among families and youth, and to better provide access to affordable entertainment and access to higher education for residents of the Rio Grande Valley.

**CONTACT US**

GoUTRGV.com | UTRGVNation.com
(956) 665-2221
@GoUTRGV
## Athletic Calendar

<table>
<thead>
<tr>
<th>Date</th>
<th>Day</th>
<th>Opponent</th>
<th>Sport</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>9/13/2017</td>
<td>Wednesday</td>
<td>Texas A&amp;M Corpus Christi</td>
<td>Volleyball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>9/15/2017</td>
<td>Friday</td>
<td>Incarnate Word</td>
<td>Volleyball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>9/16/2017</td>
<td>Saturday</td>
<td>UIW vs. Texas Southern</td>
<td>Volleyball</td>
<td>11 a.m.</td>
</tr>
<tr>
<td>9/16/2017</td>
<td>Saturday</td>
<td>Texas Southern</td>
<td>Volleyball</td>
<td>4 p.m.</td>
</tr>
<tr>
<td>9/23/2017</td>
<td>Saturday</td>
<td>New Mexico State*</td>
<td>Volleyball</td>
<td>12 p.m.</td>
</tr>
<tr>
<td>9/28/2017</td>
<td>Thursday</td>
<td>UMKC*</td>
<td>Volleyball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>9/30/2017</td>
<td>Saturday</td>
<td>Chicago State*</td>
<td>Volleyball</td>
<td>12 p.m.</td>
</tr>
<tr>
<td>10/12/2017</td>
<td>Thursday</td>
<td>Grand Canyon*</td>
<td>Volleyball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>10/14/2017</td>
<td>Saturday</td>
<td>CSU Bakersfield*</td>
<td>Volleyball</td>
<td>12 p.m.</td>
</tr>
<tr>
<td>11/2/2017</td>
<td>Thursday</td>
<td>Seattle U*</td>
<td>Volleyball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>11/4/2017</td>
<td>Saturday</td>
<td>Utah Valley*</td>
<td>Volleyball</td>
<td>12 p.m.</td>
</tr>
<tr>
<td>11/16/2017</td>
<td>Thursday</td>
<td>WAC Tournament Quarterfinals</td>
<td>Volleyball</td>
<td>5 p.m.</td>
</tr>
<tr>
<td>11/16/2017</td>
<td>Thursday</td>
<td>WAC Tournament Quarterfinals</td>
<td>Volleyball</td>
<td>7:30 p.m.</td>
</tr>
<tr>
<td>11/17/2017</td>
<td>Friday</td>
<td>WAC Tournament Semifinals</td>
<td>Volleyball</td>
<td>5 p.m.</td>
</tr>
<tr>
<td>11/17/2017</td>
<td>Friday</td>
<td>WAC Tournament Semifinals</td>
<td>Volleyball</td>
<td>7:30 p.m.</td>
</tr>
<tr>
<td>11/18/2017</td>
<td>Saturday</td>
<td>WAC Tournament Championship</td>
<td>Volleyball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>8/20/2017</td>
<td>Sunday</td>
<td>St. Edwards (Exhibition)</td>
<td>Men’s Soccer</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>9/1/2017</td>
<td>Sunday</td>
<td>St. Bonaventure</td>
<td>Men’s Soccer</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>9/3/2017</td>
<td>Sunday</td>
<td>Omaha</td>
<td>Men’s Soccer</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>9/16/2017</td>
<td>Saturday</td>
<td>Our Lady of the Lake</td>
<td>Men’s Soccer</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>9/22/2017</td>
<td>Friday</td>
<td>San Diego State</td>
<td>Men’s Soccer</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>10/6/2017</td>
<td>Friday</td>
<td>Seattle U*</td>
<td>Men’s Soccer</td>
<td>4 p.m.</td>
</tr>
<tr>
<td>10/8/2017</td>
<td>Sunday</td>
<td>Utah Valley*</td>
<td>Men’s Soccer</td>
<td>2 p.m.</td>
</tr>
<tr>
<td>10/15/2017</td>
<td>Sunday</td>
<td>Grand Canyon*</td>
<td>Men’s Soccer</td>
<td>1 p.m.</td>
</tr>
<tr>
<td>10/20/2017</td>
<td>Friday</td>
<td>CSU Bakersfield*</td>
<td>Men’s Soccer</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>10/22/2017</td>
<td>Sunday</td>
<td>San Jose State*</td>
<td>Men’s Soccer</td>
<td>2 p.m.</td>
</tr>
<tr>
<td>8/13/2017</td>
<td>Sunday</td>
<td>St. Mary’s (Exhibition)</td>
<td>Women’s Soccer</td>
<td>1 p.m.</td>
</tr>
<tr>
<td>8/18/2017</td>
<td>Friday</td>
<td>Prairie View A&amp;M</td>
<td>Women’s Soccer</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>8/20/2017</td>
<td>Sunday</td>
<td>Sam Houston State</td>
<td>Women’s Soccer</td>
<td>2 p.m.</td>
</tr>
<tr>
<td>8/27/2017</td>
<td>Sunday</td>
<td>Texas A&amp;M Corpus Christi</td>
<td>Women’s Soccer</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>8/31/2017</td>
<td>Thursday</td>
<td>Stetson</td>
<td>Women’s Soccer</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>9/2/2017</td>
<td>Saturday</td>
<td>Lamar</td>
<td>Women’s Soccer</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>9/17/2017</td>
<td>Sunday</td>
<td>Incarnate Word</td>
<td>Women’s Soccer</td>
<td>1 p.m.</td>
</tr>
<tr>
<td>9/30/2017</td>
<td>Saturday</td>
<td>Texas Lutheran</td>
<td>Women’s Soccer</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>10/6/2017</td>
<td>Friday</td>
<td>Grand Canyon*</td>
<td>Women’s Soccer</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>Date</td>
<td>Day</td>
<td>Opponent</td>
<td>Sport</td>
<td>Time</td>
</tr>
<tr>
<td>-----------</td>
<td>-----------</td>
<td>---------------------------------</td>
<td>-------------------</td>
<td>-------</td>
</tr>
<tr>
<td>10/8/2017</td>
<td>Sunday</td>
<td>CSU Bakersfield*</td>
<td>Women's Soccer</td>
<td>11 a.m.</td>
</tr>
<tr>
<td>10/22/2017</td>
<td>Sunday</td>
<td>Chicago State*</td>
<td>Women's Soccer</td>
<td>11 a.m.</td>
</tr>
<tr>
<td>10/28/2017</td>
<td>Saturday</td>
<td>New Mexico State*</td>
<td>Women's Soccer</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>11/10/2017</td>
<td>Friday</td>
<td>Nicholls State</td>
<td>Men's Basketball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>11/13/2017</td>
<td>Monday</td>
<td>Bethune-Cookman</td>
<td>Men's Basketball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>11/25/2017</td>
<td>Saturday</td>
<td>Grambling State</td>
<td>Men's Basketball</td>
<td>1 p.m.</td>
</tr>
<tr>
<td>12/6/2017</td>
<td>Wednesday</td>
<td>Texas A&amp;M Corpus Christi</td>
<td>Men's Basketball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>12/9/2017</td>
<td>Saturday</td>
<td>UC - Irvine</td>
<td>Men's Basketball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>12/16/2017</td>
<td>Saturday</td>
<td>UT - Arlington</td>
<td>Men's Basketball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>12/30/2017</td>
<td>Saturday</td>
<td>Hampton University</td>
<td>Men's Basketball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>1/2/2018</td>
<td>Tuesday</td>
<td>Our Lady of the Lake</td>
<td>Men's Basketball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>1/18/2018</td>
<td>Thursday</td>
<td>Utah Valley*</td>
<td>Men's Basketball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>1/20/2018</td>
<td>Saturday</td>
<td>Seattle U*</td>
<td>Men's Basketball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>1/30/2018</td>
<td>Tuesday</td>
<td>Wayland Baptist</td>
<td>Men's Basketball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>2/8/2018</td>
<td>Thursday</td>
<td>Grand Canyon*</td>
<td>Men's Basketball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>2/10/2018</td>
<td>Saturday</td>
<td>CSU Bakersfield*</td>
<td>Men's Basketball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>2/22/2018</td>
<td>Thursday</td>
<td>UMKC*</td>
<td>Men's Basketball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>2/24/2018</td>
<td>Saturday</td>
<td>Chicago State*</td>
<td>Men's Basketball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>3/3/2018</td>
<td>Saturday</td>
<td>New Mexico State*</td>
<td>Men's Basketball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>11/14/2017</td>
<td>Tuesday</td>
<td>Texas A&amp;M Corpus Christi</td>
<td>Women's Basketball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>11/21/2017</td>
<td>Tuesday</td>
<td>Texas Lutheran</td>
<td>Women's Basketball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>11/25/2017</td>
<td>Saturday</td>
<td>Florida A&amp;M</td>
<td>Women's Basketball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>11/26/2017</td>
<td>Sunday</td>
<td>Prairie View A&amp;M</td>
<td>Women's Basketball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>12/1/2017</td>
<td>Friday</td>
<td>UMass</td>
<td>Women's Basketball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>12/2/2017</td>
<td>Saturday</td>
<td>UTSA</td>
<td>Women's Basketball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>12/19/2017</td>
<td>Tuesday</td>
<td>Canisius</td>
<td>Women's Basketball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>12/20/2017</td>
<td>Wednesday</td>
<td>USC</td>
<td>Women's Basketball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>1/6/2018</td>
<td>Saturday</td>
<td>UMKC*</td>
<td>Women's Basketball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>1/11/2018</td>
<td>Thursday</td>
<td>CSU Bakersfield*</td>
<td>Women's Basketball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>1/13/2018</td>
<td>Saturday</td>
<td>Grand Canyon*</td>
<td>Women's Basketball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>1/27/2018</td>
<td>Saturday</td>
<td>Chicago State*</td>
<td>Women's Basketball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>2/3/2018</td>
<td>Saturday</td>
<td>New Mexico State*</td>
<td>Women's Basketball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>2/15/2018</td>
<td>Thursday</td>
<td>Seattle U*</td>
<td>Women's Basketball</td>
<td>7 p.m.</td>
</tr>
<tr>
<td>2/17/2018</td>
<td>Saturday</td>
<td>Utah Valley*</td>
<td>Women's Basketball</td>
<td>7 p.m.</td>
</tr>
</tbody>
</table>

* Denotes WAC Opponent

For the full athletic calendar visit [goutrgv.com/calendar](http://goutrgv.com/calendar).
Student Food Pantry

The Student Food Pantry's mission is to assist students in need at UTRGV by providing food supplements to those who have been impacted by financial problems/conditions and subsequently are experiencing difficulty meeting their basic need of adequate nutrition.

DONATIONS

Cash Donations – For any donation of $120.00 or more, a donor will receive a special gift. Monetary donations can be made by clicking on the University Advancement donor’s form. To make the donation, simply select “Other” and type Student Food Pantry in the input below.

Food Donations – You may also donate food items at our on-campus food drives. More information regarding food drive locations will be posted soon! We will also be accepting donations at UCTR 114 throughout the semester. Please see the list below to view items in high demand.

If you have any questions or need additional information, contact our office via email at foodpantry@utrgv.edu or call us at (956) 665-3663.

DISTRIBUTION HOURS

Mon. Tues. Thurs. 2 p.m. - 5 p.m.
Wed. Closed
Fri. 1 p.m. - 4 p.m.

CONTACT US

Brownsville - Cortez Hall 239 | (956) 882-7126

Edinburg - University Center 114 | (956) 665-3663

foodpantry@utrgv.edu
Health Services
Health Services offers confidential assessments, treatments, medical referrals and peer education opportunities.

• **Eligibility/Payments**: As a registered student, you pay a Medical Service Fee each semester, which entitles you to a variety of health services. With a validated UTRGV ID, you are entitled to office visits to see a health care provider as many times per semester as you need, with no office visit charge. There are charges for many services and procedures to diagnose and treat illnesses and injuries, such as laboratory and pharmacy services, but these charges are much lower than those for comparable services provided elsewhere. Services rendered may be paid by cash, check and most credit cards. Payment arrangements are available.

• **General Medicine**: Students with common medical problems are diagnosed and treated on a walk-in basis, however appointments are necessary for students requesting elective procedures. Referrals to outside providers are made when necessary.

• **Physical Exams**: UTRGV students requiring a physical exam prior to admittance to a school program can have a physical exam done at Health Services for a nominal fee. Call Health Services to schedule an appointment.

• **Pharmacy**: A fully licensed Class D pharmacy is conveniently available. The pharmacy carries both prescription and over-the-counter medications. The costs of medications are greatly reduced compared to retail prices.

• **Laboratory**: A full-service, economical lab is equipped to do routine procedures as well as specimen collections for more sophisticated procedures that must be sent to a reference lab for testing.

• **Immunization**: MMR, TD, hepatitis B, varicella, meningitis and flu vaccines are available. TB skin testing is also offered.

• **Women Wellness Clinics**: These services include: Pap smears, family planning education and counseling, treatment of sexually transmitted diseases, pregnancy testing and other women’s health issues.

• **HIV Testing**: Free confidential HIV testing and counseling is available through Valley AIDS Council. Call for scheduled days.

• **Other Services**: Health education resources, nutritional counseling, vision screenings, weight and blood pressure screenings are also available.

Nutritional Services
Assessment, education and counseling is available on eating disorders, weight gain and loss, iron deficiency, elevated cholesterol and diabetes. Referrals are made to licensed dieticians if indicated.
Women’s Wellness
UTRGV Health Services is committed to providing high quality health care and a wide range of prevention and education services. We provide accessible, confidential, and cost-effective women’s health services. These include routine annual gynecological examinations that include a pelvic exam to detect physical abnormalities, a Pap smear for detection of cervical cancer, screening test for common sexually transmitted diseases, a clinical breast exam and instruction on breast self-examination. Assessment and management of common women’s health concerns such as vaginal infections, STD diagnosis and treatment, menstrual irregularities, premenstrual syndrome, pelvic pain, urinary tract infections, breast evaluation and mammogram referral as needed. Referrals to community health care providers and resources are made for services not available at Health Services.

• Birth control prescription and management: Many family planning options are currently available for UTRGV students. Your provider will help you decide what is the best option for you during your visit. Low-cost contraception is available through the Health Service Pharmacy.

• Pregnancy testing and referrals: Both urine and serum pregnancy testing are available. Family planning counseling and referrals to appropriate agencies is available according to the wishes of the student. Emergency contraception is available as well as referrals to community service providers as deemed appropriate after consulting with your provider.

• Women’s Wellness Appointments: Women’s wellness services are provided by appointment only. A routine annual evaluation is scheduled as a three-part process and can be scheduled by calling (956) 665-2511 or (956) 882-3896.

In part one, the student comes for introduction to the exam, collection of blood and urine samples and a review of family planning options and education on what to expect during the actual exam. The student may be asked to view video programs about the gynecological exam.

Part two is the physical exam visit and is scheduled for a convenient time at least two days after the initial visit.

Part three is scheduled for at least one week after the exam visit to allow time for all laboratory results to be available. The physician assistant or nurse practitioner will review all the information available and decide with you what are your best options.

LOCATIONS
Edinburg: Health Services Clinic
Edinburg, 613 North Sugar Road
(956) 665-2511

Brownsville: Health Services Clinic
BrownsvilleOne West University Boulevard Cortez Hall 237
(956) 882-3896

CONTACT INFORMATION
healthservices@utrgv.edu
Rick Gray, RN, MBA,
Director of Health Services
613 North Sugar Road,
Edinburg, Texas 78539
STHC 1.105
(956) 665-7851
glenn.gray@utrgv.edu
Counseling Center
The UTRGV Counseling Center is a place that provides free and confidential counseling services to address mental health concerns and to promote personal growth for currently enrolled UTRGV students. Counseling services are provided by either licensed mental health professionals or graduate-level interns under the supervision of a licensed counselor.

Students being seen for counseling may work on a wide variety of issues. Examples include: Stress, Family Problems, Depression, Sexual Assault, Anxiety, Abuse, Eating Disorders, Grief/Loss, Self-Esteem, Anger Management, Sexuality, Parenting, Divorce, Academic Difficulties, Harassment, Partner/Relationship Problems, Suicidal Ideation, Domestic Violence, Health Issues, Post-Traumatic Stress, Substance Abuse, and Obsessive-Compulsive Disorder. In some cases, such as with more severe or complex conditions, a student may be referred out for additional or more appropriate treatment options.

Vaqueros Crisis Line
(956) 665-5555 | 24/7 phone counseling for those in emotional crisis
YOU ARE NOT ALONE. THERE IS HELP.
Campus Safety
VITAL - VISIBLE - VIGILANT

“Serve and protect the next generation of leadership for the state of Texas and the United States of America.”

OUR MISSION
The University of Texas Rio Grande Valley Police Department protects and serves the campus community of students, faculty, staff and visitors by providing professional law enforcement service and actively promoting community involvement through progressive community policing partnerships strategies and a commitment to education.

JURISDICTION
The primary jurisdiction includes the Central Campus, UTRGV Coastal Lab on South Padre Island, the Academic Support Annex in Edinburg, Shary Mansion, McAllen Teaching Center, Starr County Campus, and properties throughout the Rio Grande Valley.

CONTACT US
Edinburg Campus Police Station
Academic Services Facility Bldg., 501 N. Sugar Road, Edinburg TX 78539
Dispatch and Emergency: (956) 665-7151

Brownsville Campus Police Station
One W. University Boulevard, Brownsville, TX 78520
Dispatch: (956) 882-8232 | Emergency: (956) 882-2222

Harlingen Campus Police Station
Dispatch and Emergency: (956) 882-7232 | police@utrgv.edu
Campus Maps
With campuses in Brownsville and Edinburg, along with learning centers and facilities in McAllen, Rio Grande City, Harlingen and South Padre Island, UTRGV is proud to serve as the university for the entire Valley. We invite you to visit a campus near you. If you would like to schedule a personal tour, go to utrgv.edu/visitcampus.

Edinburg Campus
1201 W. University Dr., Edinburg, TX 78539
Mon. - Thurs. 8:00 a.m. - 6:00 p.m.,
Fri. 8:00 am-5:00pm
For more information, call (956) 665-7338.

Brownsville Campus
One West University Boulevard, Brownsville, TX 78520
Mon. - Fri. 8:00 a.m. - 5:00 p.m.
For more information, call (956) 882-7624.

Harlingen Location
2102 Treasure Hills Blvd., Harlingen, Texas 78550
Mon. - Fri. 8:00 a.m. - 5:00 p.m.
For more information, call (956) 365-8600.

McAllen Location
McAllen Teaching Site, 1800 S.Main Street, Suite 1100, McAllen, TX 78503
Mon. - Thurs. 8 a.m. -10:30 p.m.
Fri. 8 a.m. - 5p.m.
For more information, call (956) 665-2071.

Rio Grande City Location
Starr County Upper-Level Center Front Office, 138 N. FM 3167,
Rio Grande City, Texas 78582
Hours of Operation
Mon. - Thurs. 8 a.m. - 8:30 p.m
Fri. 8 a.m. - 4:30 p.m.
Office Hours
Mon. - Thurs. 1:30 - 8:30 p.m.
For more information, call (956) 665-3091.

South Padre Island Location
UTRGV Coastal Studies Lab, 100 Marine Lab Drive, South Padre Island, Texas
Mon. - Fri. 8 a.m. - 5 p.m.
Aquarium/Museum
Mon. - Fri. 1:30 - 4:30 p.m.
The aquarium and museum are open to the public for self-guided tours
Mon. - Fri. 1:30 - 4:30 p.m.
Guided tours for organized groups are available by appointment.
For more information, call (956) 761-2644.
All vehicles parked on campus must be registered with the UTRGV Parking & Transportation Office and must properly display an appropriate permit.

Student - Zone 1 & Zone 2 (Zone 3 after 7pm)
Faculty/Staff - Zone 1, Zone 2 & Zone 3

UTRGV Brownsville parking permits are valid in the following ZONES:

Edinburg Campus

NOTE: Previous Building Names are in RED
**Residence Life**
*utrgv.edu/housing*

**STEPS TO APPLY**
- Visit my.utrgv.edu and Log in with your UTRGV Credentials.
- Click on the Student Housing Icon which will reroute you to the StarRez Housing Portal.
- Click on the Application Link and select the term Fall 2017-Spring 2018 Term.
- Have your credit card ready to pay online the $100 refundable deposit and $50 application fee to advance to contract page.
- Complete all 15 sections and submit application.
- Wait for email from home@utrgv.edu on room assignment and further instructions.

If you have trouble with the Residence Life Application Portal or require assistance or special accommodations, please contact (956) 665-3439 or email home@utrgv.edu.

**Common technical question topics include:**
- Connecting to the wireless network
- Account transition resources
- Requesting a SharePoint Site
- Enrolling in Microsoft IT Academy (MSITA)
- Downloading Free/Discounted Microsoft Software
- Requesting a Department Email Account
- Service Request

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**ACCOUNT MANAGEMENT**

Forgot your password and need to unlock your account?
- Go to the UTRGV Account Self-Service Website
- Click on the option you want.
- Enter required information.
For additional assistance, visit Account Access FAQ.

**TECHNICAL QUESTIONS**

To view step-by-step instructions for common technical questions, visit the IT Website Help articles.

**CONTACT US**

*home@utrgv.edu*

Edinburg: University Center-UC 305  |  (956) 665-3439
Brownsville: Casa Bella  |  (956) 882-7191
Fax: (956) 665-5055
Library [utrgv.edu/library](http://utrgv.edu/library)
Edinburg Reference Desk: (956) 665-2752  |  Brownsville Reference Desk: (956) 882-8221

SERVICES INCLUDE
• Archives and Special Collections  
• Border Studies Archive  
• Digital Library  
• Online Services  
• Check the status of Order Materials  
• Interlibrary Loan  
• Recommend a Purchase  
• Research Consultation  
• Reserve a Study Room  
• Request Library Instruction  

HOURS
Brownsville 7:30 a.m.-10 p.m.  |  Edinburg 7:30 a.m.-11 p.m.  |  Harlingen 7:30 a.m.-9 p.m.

Campus Stores
The UTRGV Campus Bookstores are the preferred locations for students to obtain classroom course materials, supplies, graduation regalia, and officially licensed gifts and clothing. Save money and rent your textbooks for the semester. Find a cheaper book, we’ll price match - see details online or at the store. Textbooks can be purchased online at www.ShopUTRGV.com or in store at one of our convenient locations. Students can have product shipped or they can pick it up at their preferred store.

UTRGV CAMPUS BOOKSTORE - Edinburg, 1201 W. University Drive  
Library Room 101  |  (956) 665-2252

UTRGV CAMPUS BOOKSTORE - Brownsville, TX 78520  
83 Fort Brown (across the street from the Student Union)  |  (956) 882-8249

You can find the necessary textbooks for your classes by using the class search tool on ASSIST. After entering your search criteria, click the "View Syllabus, Instructor CV and Textbook" link for the class. Textbook requirements are also available through your faculty syllabi.

Do you receive Financial Aid? Don’t wait for your funds, use them when you need them. Financial Aid students can transfer funds to their Vaquero OneCard to purchase textbooks via the “Vaquero OneCard ACCOUNT - TRANSFER FUNDS” link under the UTRGV Services tab in ASSIST.
Dining Services

EDINBURG
- Dining Hall
- Mein Bowl
- Chick-fil-A
- Mi Taco Pancho’s
- C-Store
- Subconnection
- SU Café
- Jazzman’s
- Sandella’s
- Engineering Simpy to Go
- Schunior Street Grill

BROWNSVILLE
- The Grid
- Subconnection
- The Grille

Check with each location for hours as they change per semester.

CONTACT DINING SERVICES
(956) 665-7485
utrgvdining.sodexomyway.com

UTRGV Dining Services is proud to announce Tapingo! In fall 2017, download Tapingo to your smart phone and never wait in line for your food again. This service is available at most dining locations on UTRGV campuses and is perfect for those who want to enjoy a delicious meal on campus with the added convenience of not waiting in line.

Parking Services

OVERVIEW
UTRGV maintains an inventory of almost 11,000 parking spaces distributed across its various campuses. Parking is regulated through a system of permits and citations. Students, faculty, and staff are expected to obtain a permit for use on campus and park in their respective zones. Visitors are expected to obtain temporary permits for use during their visit. To view parking zones see campus maps.

PERMITS & CITATIONS
Looking to purchase a permit, pay a fine, or appeal a citation? It’s easily done through our online system. Visit www.utrgv.edu/myparking. Various forms of payment are accepted.

PARKING & TRAFFIC ADVISORY COMMITTEE
The purpose of UTRGV’s Parking & Traffic Advisory Committee is to review parking and traffic regulations and to develop recommendations for revisions in these regulations as are necessary to an efficient parking and traffic system as it relates to differential parking zones, parking fees, penalties for violations of regulations, arrangements for bicycles, motorcycles, and pedestrian traffic. Faculty, staff, or students desiring a rule change should contact the chairperson of this committee. The committee will be reconstituted in the Fall semester, 2017. If you are interested in becoming a part of this committee, please contact Melissa Sandoval at melissa.sandoval@utrgv.edu.
Parking FAQs
The following is a list of commonly received questions regarding parking.

GENERAL INFORMATION
Where is the Parking and Transportation Office Located?
In Edinburg, find us in the EASFC building Rm. 135 next to the Police Department. In Brownsville, find us at the Main Tower next to the Bursar’s cashier windows.

Where can I find the Rules and Regulations?
Parking rules and regulations can be found right on our website at utrgv.edu/myparking.

What time can I park in a reserved spot? “Reserved” spaces, also known as “Zone 3” can be used by Zone 1 and Zone 2 permit holders on Monday through Friday after 5 PM, on Saturdays and Sundays, and on holidays unless otherwise marked.

Can I park in a visitor space if I’m a student?
No, these spaces are solely for visitors and neither a Zone 1 or Zone 2 permit will allow you to park in visitor spaces. Visitor spaces are for the use of official guests to the University, someone that is not affiliated as a student or employee.

Where are the zones?
A list of zones and their locations can be found on the parking website at utrgv.edu/parking.

I drive a convertible. What do I do?
As a general rule, you shouldn’t leave your convertible with the top down in any parking lot. However, if this is what you want to do, we can assign you a nonremovable parking permit.

Where can I purchase a permit?
Where can I pay a citation?
You can purchase a permit or pay a citation online at utrgv.edu/myparking. You may also pay at our offices or at the Bursar’s cashier windows in Brownsville and Edinburg.

Do I have to buy a permit if I’m parking after 5:00 pm?
Any vehicle parked on University property must display a permit regardless of the time M-F.

If I forget to transfer my permit from one car to another, can I still park on campus?
Yes, for those times when you forget your permit you may obtain a temporary permit by coming to the Parking and Transportation office. Temporary permits are also available to current permit holders at our visitor information booth in Edinburg (5 free days per semester). You may also get a temporary permit at utrgv.edu/myparking.

What happens if my permit is lost/stolen?
You should immediately report the permit as lost/stolen and come by the Parking and Transportation office.

Can I lend or sell my permit to someone else?
No – the permit is assigned to the individual who purchased it. If a fellow student or staff member requires a permit, encourage them to purchase one.
If I live on campus at a dorm or at The Village do I need to purchase a permit?
If you are an on-campus resident of official University housing, the cost of a Resident permit is included as part of your contract. If you require parking in other areas of campus, you will need to purchase an additional permit. You can do this in person at our offices.

Can I get a refund for my permit?
You can obtain a refund on a pro-rated basis depending on how long you’ve had the permit. More details can be found on the parking rules and regulations at utrgv.edu/parking. Refunds are not issued for student permits after the 12th class day in which the permit was purchased.

How do I upgrade/downgrade my permit?
Eligible permit changes (for example, an employee going from a Zone 2 to a Zone 3 or a student with zone 1 permit wanting to upgrade to a Zone 2 permit once eligible) can be handled at our offices. You must bring the current permit and pay any difference in the fee.

What should I do if I haven’t received my permit yet?
When you ordered your permit you should have received a confirmation email. Check that email to see if the permit was erroneously sent to a different location that you intended. Thereafter, you must report the permit as lost/stolen and come to our office for issuance of another permit.

What should I do if I am having problems ordering a permit online?
If you are having problems ordering your permit online, you can always come by our office or contact our staff for assistance at parking@utrgv.edu or (956) 665-2738.

When is the deadline for refunds?
Student permit refunds are issued only up to the census date (12th class day) of the semester that the permit was purchased.

How can I qualify for a disabled permit?
If you own a state-issued disabled placard or disabled license plates, you may display that permit along with your University parking permit to park on campus. Visit our main page at utrgv.edu/parking for more information.

What will happen if I do not pay my campus parking citations?
Those with outstanding citations are subject to having a hold placed on their records and transcripts and their vehicles wheel locked or towed. In addition, they will be ineligible to purchase a new permit.

Who may appeal a ticket and how many days do I have to appeal it?
Anyone may appeal a ticket they feel was wrongly issued by no later than the 10th day counting the day it was issued. Appeals may be filed online by visiting the following website: utrgv.edu/myparking

CONTACT PARKING AND TRANSPORTATION SERVICES
Edinburg Campus: 1201 W. University Dr. ASFC 135
Edinburg | Phone: (956) 665-2738 | Fax: (956) 665-7912
Brownsville Campus: Main Building Tower
Brownsville | Phone: (956) 882-7051 | Fax: (956) 882-6547
**Transportation**

**VAQUERO EXPRESS**
Parking & Transportation Services operates bus service on the Brownsville and Edinburg campuses through the Vaquero Express Campus Shuttle. The two campuses are connected through the Vaquero Express Connector Shuttle. The system operates Monday through Friday. In addition, all services offered by the University are **FREE** to use. Download our Transportation Guide for more information, schedules, and maps.

**BIKESHARE**
UTRGV has partnered with the cities of Harlingen, Brownsville, and Edinburg to bring bike share to the Rio Grande Valley. BikeShare RGV is a bike share program of 105 bikes that allows you to check out a bike both on campus and in these cities for a small fee. Use the bikes to get to class, run errands, or recreation.

**PUBLIC TRANSIT SERVICE**
Parking & Transportation Services has partnered with local transit providers to provide additional connectivity throughout the Valley for faculty, staff, and students.

**Valley Metro**: Valley Metro operates routes throughout the entire Valley, including rural and urban areas. Students, faculty, and staff may ride on any Valley Metro route by showing their validated UTRGV ID Card upon boarding. For more information, visit their website at [www.trgvdc.org/valleymetro](http://www.trgvdc.org/valleymetro).

**B Metro**: B Metro operates routes within the city of Brownsville. Students may ride on any B Metro route by showing their validated UTRGV ID Card upon boarding. For more information, visit their website at [bmetro.cob.us](http://bmetro.cob.us).

**Other Providers**: For $5 a day, a rider may purchase a pass good for rides anywhere in the Metro Connect route system, an express service linking the UTRGV Edinburg campus to the McAllen Central Station, Rio Grande Valley Premium Outlets, Harlingen bus terminal, and Brownsville La Plaza Terminal (near to the UTRGV Brownsville campus). For $25, a rider may purchase a 30-day pass. More information can be found on rgvmetroconnect.com. Metro McAllen: Metro McAllen operates routes within the city of McAllen. The student fare is $0.50 upon boarding. A regular adult fare is $1. For more information, visit [www.mcallen.net/metro](http://www.mcallen.net/metro).

**PUBLIC TRANSPORTATION AND INTERCITY BUS MAP CHARTER SERVICE**
Parking & Transportation Services is open to charter requests from University departments on a limited basis. If you have a group and need transportation for a special trip, please see our Charter Request Policy for more details.
Financial Aid
Our experienced, supportive staff of financial aid counselors will provide all of the individualized guidance you and your family may need to ensure that you position yourself for the best possible financial aid package. If you have any questions we encourage you to visit our Financial Aid Express Lab or call us at (888) 882-4026 or (956) 882-8983. Visit U Central at either the Tower (Brownsville) or the Student Services Building (Edinburg).

EMERGENCY LOANS
Mary Alice Shary Shivers (MASS) Building Room 3.102 (Edinburg). Students can take out an emergency loan provided by the university to avoid your classes being dropped in case your financial aid is arriving late or you don’t have the funds by payment deadline.

FINANCIAL AID FAQs
How can I check my tuition balance?
Log into your Assist Account. Select “Student Services”, “Student Account”, and select an appropriate term to view your student bill online. The “Amount Due” is what you owe for the term.

How do I pay my tuition bill?
You can either pay online through your ASSIST account, or in person at U Central. We do not accept tuition payments over the phone.

To pay online, log into your ASSIST account using Internet Explorer, click on “Student Services”, “Student Account”, and “Make a Payment”. Ensure you indicate the correct type of credit card you are using for the transaction by selecting the appropriate icon on the top of the page.

If you choose to pay in person, we accept all major credit and debit cards, except for American Express.

Can I make any types of payments over the phone?
We will accept payments over the phone for your emergency loans or your short-term loans. You can also make these payments online through your ASSIST account, or in person at UCentral. To pay online, log into your ASSIST account, click on “Student Services”, “Student Account”, and “Make a Payment”. If you choose to pay in person, we accept all major credit and debit cards, except for American Express. Remember, tuition payment cannot be made over the phone.

Can I submit financial aid documents via email?
Yes! You can submit your financial aid documents via email to finaid@utrgv.edu only if the documents include your student ID number and are sent from your UTRGV student email account. During periods of high volume, submitting documents online may take 3-5 business days longer than submitting documents in person or via fax. You can submit financial aid documents via fax to (956) 665-2687.

How long does the financial aid document verification process take?
During certain peak times when we receive large volume of documents, it can take anywhere from 1-2 weeks and you will automatically be notified via email once your documents have been processed.

Will there be a tuition cap for UTRGV?
Yes. Tuition and mandatory fee charges at UTRGV are capped for resident students at 12 credit hours each semester. In other words, taking 15 or 18 hours a semester (or more) will cost the same as taking 12 hours. Charges for non-resident students are also capped at 12 credit hours except for non-resident statutory tuition rates which are required to be charged, by state statute, for each hour enrolled. The 12-hour cap does not apply to lab and supplemental instruction fees which are required by statute. In addition, the cap does not apply to tuition surcharges for repeated and excessive credit hours.
What do I do if I missed the payment deadline?
When you log into your student account and you see your courses are still listed, you have until the next payment deadline, to make your payment. When you log into your student account and you see your courses are no longer listed, you first need to try to reenroll in those courses. If you are unable to reenroll in your courses, please come to U Central for assistance.

Is there a fee for emergency loans?
Yes, there is a fee for emergency loans. Once you receive your financial aid, it will automatically credit towards your emergency loans. If additional funds remain, it will then go towards any of your other expenses (like tuition and fees, dorm costs, parking permits, orientation fees, etc.).

On my student bill I see a “disbursement” and/or “refund”.
How long until I get my money?
From the date listed on your bill, it takes 24 hours to process the disbursement. After that, you will receive a series of emails to your UTRGV email account notifying you of the progress of the disbursements.

Where can I request a parking permit?
Parking permits can only be requested online. Log into Assist, click on “UTRGV Services” and then “Parking Permit”. Click here to view the current UTRGV parking fees online. Parking permit fees are set for the Fall and will be prorated in the Spring.

How long will it take before I receive my parking permit?
Parking permits will be mailed to you, and it typically takes 1-2 weeks. Once you’ve completed the parking permit request online, print out the receipt for your records. You can use the receipt as a temporary parking permit until your official permit arrives in the mail.
**U Central**
U Central is UTRGV’s one-stop–service center for student support, including Financial Aid, Registration, Admissions, and the Bursar’s Office. The priority of U Central and its professional staff is to provide exceptional student enrollment services by delivering convenient, highly efficient admission, financial aid, and registration information and assistance that enhance the student experience. U Central is committed to collaborating with offices across the University to centralize administrative services through a single point of contact to meet the needs of students and their families.

**CONTACT INFORMATION**
U Central has two offices at two campus locations along with a professionally staffed call center and coordinated email team. **(888) 882-4026**

**HOURS**
Visit www.utrgv.edu/ucentral for details.

**SUBMITTING DOCUMENTS**
You can submit documents in several ways:

**In-Person**
Visit U Central Edinburg or Brownsville

**Online**
Upload documents through Document Central, visit enrollment.utrgv.edu/documentcentral

**Mail To**
UTRGV Strategic Enrollment
Visitors Center 1.113
1201 W. University Drive
Edinburg, Texas 78539

**LOCATIONS**
**Edinburg:** 1st Floor Student Services Building (SSBL) 1201 West University Drive, Edinburg, Texas 78539

**Brownsville:** The Tower, Main 1.100
1 West University Boulevard,
Brownsville, Texas 78520
U Central FAQs

How can I request an official transcript?
To request a UTRGV transcript, fill out the Transcript Request Form available online at www.utrgv.edu/transcripts.

Are “Program of Study” and “Major” the same thing?
Yes, they are the same thing.

How can I see if I have any holds on my account and who should I contact regarding the holds?
You may visit www.utrgv.edu/holds for information on how to find out what holds exist on your account and how to get them removed.

Why can’t I register for classes?
There are several reasons that could be preventing you from registering. We have a comprehensive list of registration error messages and solutions online to guide you. Visit utrgv.edu/ucentral and click on the Registration menu.

In the case where a lecture and lab are linked and I already have received credit for one, can I register for the other at UTRGV?
No. Sessions are linked as one course at UTRGV, and you must register for both the lab and lecture courses together.

If you would like to take only one or the other, you must request and receive written permission from the department.
Collegiate Recovery Program

The Collegiate Recovery Program offers services to help students work through the process of recovery from addiction/substance use disorder or other addictive behaviors. It is an opportunity to find support by connecting with fellow students who are also going through recovery. It is also a way to connect with professional help if needed. We offer peer-to-peer support groups, 12-step meetings, SMART Recovery groups, and groups for students who may be struggling with a loved one’s substance use.

BROWNSVILLE: One West University Blvd., Cortez Hall, Rm. 220
Brownsville, TX 78520  |  Phone: 956-882-7283

EDINBURG: 1201 West University Dr., University Center, Rm. 102
Edinburg, TX 78539  |  Phone: 956-665-2674

utrgv.edu/recovery

Veterans Success Center

• Certifying education benefits
• Advocating for services
• Developing projects to unite the university with our local community
• Providing counseling services specifically for veterans
• Promoting student involvement through the Student Veterans of America National Organization.

CONTACT US

veteranservices@utrgv.edu
Brownsville: Cortez Hall 224 (956) 882-8980
Edinburg: University Center 113 (956) 665-7934
Students Rights and Responsibilities

ABOUT
Student Rights and Responsibilities (SRR) embraces the development of responsible citizens by providing educational programming, outreach activities, and in some cases, the enforcement of the university’s student code of conduct. SRR coordinates the response teams efforts for students of concern (CARE) as well as more significant behavioral issues. SRR is also a mediator for students who may have complaints or grievances against any member of the university community in an effort to reach a mutual agreement.

SRR accomplishes these goals through the following programs and offerings:

Education and Outreach
- Title IX and sexual misconduct
- Risk management
- Academic integrity
- Alcohol education
- Behavioral intervention
- Bystander training

Policy Interpretation and Enforcement
- Formal and informal resolution of violations
- Assignment of sanctions
- Hearings and due process

Grievances and Problem Solving
- Grievance processing
- Contact with faculty for medical absences
- Facilitate processes
- Identification of resources

Superhero Project-Active bystander
- Active bystander training
- Interventions
- Support
- Graduate and intervention strategies

Student Accessibility Services

Student Accessibility Services (SAS) ensures equal access for students with disabilities to all university programs and services and the full range of college experiences.

APPLYING FOR SERVICES
Students with a disability must self-identify. Interested students are invited to contact SAS for an appointment. Students should bring documentation of disability from a qualified professional to the initial appointment. Students with temporary disabilities, such as broken bones and recent surgeries, may also apply.

WHAT IS A DISABILITY?
The ADA (Americans with Disabilities Act) defines disability as a physical or mental impairment that substantially limits one or more major life activities. Some examples of disabilities are learning (e.g. dyslexia, written expressions, and math), psychological (e.g. PTSD, depression, and anxiety disorders), physical, hearing, visual, speech and other health impairments (e.g. attention deficit disorder, and medical conditions).

SAS - EDINBURG
University Center 108
956-665-7005
Fax: 956-665-3840
ability@utrgv.edu

SAS - BROWNSVILLE
Cortez 129
956-882-7374
Fax: 956-882-7861
ability@utrgv.edu
Social Media Accounts

UTRGV
@UTRGV

UTRGV ATHLETICS
@GoUTRGV
/GoUTRGV

ACADEMIC ADVISING CENTER
/UTRGVAcademicAdvising
@utrgv_aac

UREC
@UTRGVUREC
/utrgv.urec.edinburg

UNION
/UTRGVStudentUnion
@utrgvunion

CAREER CENTER
@hireutrgv
/utrgvcareercenter

UCENTRAL
@utrgv_ucentral

Student Life Social Media Outlets

STUDENT LIFE
/UTRGVStudentLife
@utrgvsl

STUDENT GOVERNMENT ASSOCIATION
/utrgvsga
@UTRGVStudentGov

THE RIDER
/UTRGVrider

UTRGV TV
/UTRGV.TV

UTRGV RADIO
/UTRGVRadio

PULSE MAGAZINE
/UTRGV.PulseMagazine

UTRGV STUDENT SUPPORT
/UTRGVStudentSupport

STUDENT RIGHTS & RESPONSIBILITIES
/UTRGVSRR

STUDENT FOOD PANTRY
/utrgvstudentfoodpantry
University Contacts

Athletics
Edinburg: (956) 665-2221

Office of the Registrar
Edinburg: (956) 665-2201

Campus Store (Bookstore)
Brownsville: (956) 882-8249
Edinburg: (956) 665-2252

Parking and Transportation
Edinburg: (956) 665-2738
Brownsville: (956) 882-7051

Campus Auxiliary Services
Edinburg: (956) 665-2224

Recruitment & Scholarships
Edinburg: (956) 665-7335

Career Center
Brownsville: (956) 882-5627
Edinburg: (956) 665-2243

Residence Life
Brownsville: (956) 882-7191
Edinburg: (956) 665-3439

Child Development Center
Edinburg: (956) 665-2469

Student Academic Success
Edinburg: (956) 665-7919

Counseling Center
Brownsville: (956) 882-3897
Edinburg: (956) 665-2574

Student Accessibility Services
Brownsville: (956) 882-7374
Edinburg: (956) 665-7005

E.P.I.C Mentoring Program
(956) 665-7080

Student Food Pantry
Brownsville: (956) 882-7126
Edinburg: (956) 665-3663

Financial Aid
Brownsville: (956) 882-8983
Edinburg: (956) 665-2501

Student Government Association
Edinburg: (956) 665-2517
Brownsville: (956) 882-5111

Health Services
Brownsville: (956) 882-3896
Edinburg: (956) 665-2511

Student Involvement
Brownsville: (956) 882-5111
Edinburg: (956) 665-2660

Information Technology
Edinburg: (956) 665-2683

Student Life
Brownsville: (956) 882-5141
Edinburg: (956) 665-2260

IT Service Desk
(956) 665-2020

Student Media
Brownsville: (956) 882-5143

Military and Veterans Success Center
Brownsville: (956) 882-8980
Edinburg: (956) 665-7934

Students Rights and Responsibilities
Brownsville: (956) 882-7362
Edinburg: (956) 665-7120

Office for Victim Advocacy
and Violence Prevention (OVAVP)
Edinburg: (956) 365-8787
Student Services Centers
1-888-882-4026

Student Union
Edinburg: (956) 665-7989

Sustainability
Edinburg: (956) 665-3030

Testing Services
Edinburg: (956) 665-7570

The Learning Center
Brownsville: (956) 882-8208
Edinburg: (956) 665-2585

U Central
(888) 882-4026

Undergraduate Admissions
Edinburg: (956) 665-2999

University College
Brownsville: (956) 882-7483
Edinburg: (956) 665-7919

University Library
Edinburg: (956) 665-2752
Brownsville: (956) 882-8221

University Police
Brownsville: (956) 882-8232
Harlingen (956) 296-1508
Edinburg: (956) 665-7151

University Recreation
Brownsville: (956) 882-7176
Edinburg: (956) 665-7808

Writing Center
Edinburg: (956) 665-2538
FIRST YEAR STUDENTS

THRIVE

GUIDE

UTRGV

TM