

Intern Spotlight:



Meet Keyxla!



Name: Keyxla Flores

Major: Hospitality & Tourism Management

College: Robert C. Vackar

College of Business and Entrepreneurship

Internship:

Landrys, *Front Desk Agent/Intern*

How did you obtain your internship?

I obtained my internship via my program director. I expressed to him that I wanted an internship in Houston and he introduced me to Landrys.

What did you do during your internship? What were your responsibilities/duties?

During my internship I was trained for all our front desk roles which included AM, PM, and overnight. During AM & PM my duties included checking in and out our guests, charging accounts, attending our guests needs, and completing our daily checklist of what had to be done during our shifts. During overnight I had to do my night audit which was closing out the day and reopening the following day which just mainly included paperwork.

What was the exciting aspect of your internship?

My favorite part was being able to actually experience working in the hotel and being able to put my passion into work for the first time. It was this sort of excitement that I felt being able to work in the hotel that brought me to love this job even more.

What recommendations do you have for other students about doing an internship?

Some recommendations I have for other students are the following: be excited to just be able to experience such a great opportunity, be open minded to every possibility in the company and finally be flexible when you're flexible the company notices such things and they will want you back to work with them as a full time employee and finally just have fun this industry is about enjoying your time and being able to have fun while you do what you love.

How has the Career Center supported you in your career development?

The Career Center has supported in having one on one meetings with me about my future plans and always made sure I was getting what I was looking for after graduation.