

Intern Spotlight: Meet Chidimma!

Name: Chidimma Ogbonna Major: Business Analytics (Masters) College: Robert C. Vackar College of **Business Administration and Entrepreneurship**

Internship:

The University of Texas System, Information Technology Intern

How did you obtain your internship?

I applied for it via Handshake and got interviewed online after which I received the internship offer letter.

What did you do during your internship? What were your responsibilities/ duties?

I was tasked with developing a maturity model to guide the improvement of Infrastructure service catalog and drive user adoption through Cherwel. The outcome of this project will enable the IT team to understand current state of the service catalog in terms of its structure, service offerings, service delivery, user adoption etc. This will help drive the discussion towards improvement and ultimately initiate the change management process.

What was the exciting aspect of your internship?

Interacting and collaborating with experienced professionals in the field of IT and Project Management was both inspiring and exciting. Learning from their expertise and seeing how they approach challenges was one of the highlights of my internship experience.

What recommendations do you have for other students about doing an internship?

Before starting your internship, define what you want to achieve during the experience. Set specific learning objectives and discuss them with your supervisor to ensure you're on the same page. Take the initiative to ask questions, seek feedback, and participate in projects or tasks. Finally, be open to learning new skills and technologies, and show enthusiasm for your work.

How has the Career Center supported you in your career development?

The Career Center has assisted me in crafting my resumes to highlights my core strengths and experiences.